Republic of Rwanda

WORKFORCE DEVELOPMENT AUTHORITY – WDA



Ministry of Education capacity



Empowering people with employable skills and entrepreneurship

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HOTCA1001-TVET FOUNDATION CERTIFICATE IN CULINARY ARTS RTQF LEVEL 1 CURRICULUM



Kigali, APRIL 2014

ACRONYMS

ССМ	Cross cutting modules
CDU	Curriculum Development Unit
HOTCA	Hospitality and Tourism Culinary Arts
ICT	Information Communication Technology
ILO	International Labour Organization
RTQF	Rwanda TVET Qualification Framework
PPE	Personal Protective Equipment
RTQF	Rwanda Technical Qualification Framework
TVET	Technical and Vocational Education and Training
WDA	Workforce Development Authority
HIV	Human Immunodeficiency Virus
AIDS	Acquired Immunodeficiency syndrome
STI	Sexual Transmission Infection
PDA	Personal Digital Assistance
CD	Compact Disc
DVD	Digital Video Disc
ROM	Read Only Memory

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SECTION 1: GENERAL INTRODUCTION

The curriculum presents a coherent and significant set of competences to acquire in order to perform the occupation of a basic skilled cabinet-maker. The curriculum design approach has taken into account the training needs, the work situation, as well as the goals and the means to implement training.

The modules of the curriculum include a description of the expected results at the end of training. They have a direct influence on the choice of the theoretical and practical learning activities. The competences are the targets of training: the acquisition of each is required for certification.

The curriculum is the reference to carry out the assessment of learning. Assessment tools are developed on the basis of this document.

The present curriculum consists of three sections. The first section is of general interest and shows the nature and goals of a program and the key concepts and definitions used in the document. The second section deals with the qualification the learner will achieve at the end of training. The last section is the actual training package containing all the modules of the qualification.

The pages describing the modules are the heart of a curriculum. They present the title of the module, the length of training, the amount of credits, the context in which the competence is performed, the prerequisite competences, the learning units and the performance criteria.

In each module, a course structure is provided. The course structure describes the learning outcomes (knowledge, skills and attitudes) and the learning contents related to each learning unit. Also, learning activities and resources for learning are suggested.

Finally, the assessment specifications and guidelines are included in each module.

CONCEPTS AND DEFINITIONS

Assessment: the process of gathering and judging evidence in order to decide whether a person has attained a standard of performance.

Competence: A competence is the result of a combination of knowledge and skills. This integration is demonstrated when the learner is able to achieve specific results and performances, understand what he/she does and do it autonomously.

Complementary competences: (also known as employability skills or key skills) skills which are not specific to work in a specific occupation or industry, but are important for work, education and life generally, such as communication skills, mathematical skills, organisational skills, computer literacy, interpersonal competence and analytical skills.

Core modules: describe the competencies within a competency standard that an industry sector has agreed are essential to be achieved if a person is to be accepted as competent at a particular level. All modules may be core, but in many cases competency at a level will involve core modules plus optional or specialisation modules. Core competencies are normally those central to work in a particular industry.

Credit: the acknowledgement that a person has satisfied the requirements of a module.

Elective modules: are modules that can be used to complete a qualification and broaden the competencies of the learners. The electives are not part of the qualification and the learner does not have to succeed in the assessment of elective modules in order to progress to the next level.

General competences: competences correspond to larger operations that go beyond the tasks, but generally contribute to their implementation. These activities require more fundamental learning and are generally common to several tasks and transferable to many work situations.

Generic modules: describe the complementary competences.

Internship: an opportunity for a learner to integrate career related experience by participating in planned, supervised work.

Learning activities: suggested activities that can be developed during lesson planning and activity preparation. The choice of learning activities must be tailored according to group size, available material resources and communication tools.

Learning assumed to be in place: a requirement for the attainment of a specific module or modules prior to commencement of another module.

Learning hours: amount of hours required to acquire the competence, including the time allocated to evaluation, which is estimated between 5 and 10% of the total learning time of the competence.

Learning outcomes: are statements that indicate what learners will know or be able to do as a result of a learning activity. Learning outcomes are usually expressed as knowledge, skills, or attitudes.

Learning unit: any of the basic building blocks of a module which describes the key activities or elements of the work covered by the module.

Module: a unit of education or training which corresponds to one competence and can be completed on its own or as part of a qualification.

Occupation: the principal business of one's life.

Performance criteria: are descriptions of the quality requirements of the result obtained in labour performance.

Specific competences: competences that are directly related to the tasks of the occupation in the workplace context. They refer to concrete, practical, and focused aspects.

Module code: each module has its own code for identification purpose and in order to easy transferability of credits.

SECTION 2: QUALIFICATION

TITLE OF THE QUALIFICATION:	TVET Foundation Level
LEVEL:	1
CREDITS:	120
SECTOR:	HOSPITALITY AND TOURISM
SUB-SECTOR:	HOSPITALITY
ISSUE DATE:	March 2014
REVIEW DATE:	

PURPOSE

This qualification provides the skills, knowledge and attitudes for a learner to be competent in a limited range of skills required to carry out simple tasks. Work would be undertaken in various hospitality enterprises where food preparation activities are carried out. Learners may work under close supervision in a structured context.

RATIONALE OF THE QUALIFICATION

Rwanda is striving to build a knowledge-based economy, with a particular emphasis on creating 200, 000 off-farm jobs a year. The focus is to reduce under-employment substantively, particularly in rural areas, and urban unemployment with rising basic vocational skills. To rationalize this, the government of Rwanda through WDA has put in place a tool, the TVET qualification framework, which comprises 7 levels that focus on job-oriented and transferable skills to increase productivity and employability. It is in this regard that this qualification –level one- emphases on active population, be it illiterate or literate in order to equip them with the necessary skills to meet labour demand in key economic sectors. This qualification constitutes a baseline for further learning in TVET, especially in the culinary arts domain. The individuals with this qualification can enter the TVET Basic Vocational Skills Level in order to be equipped with the necessary skills to enable them to pursue the TVET Certificate I and work as a cook.

Learners with this qualification are able to :

- 1. Describe the occupation and the learning process
- 2. Apply safety, health and security procedures and maintain environment in the workplace
- 3. Communicate effectively in the workplace
- 4. Apply computer skills
- 5. Apply personal and food hygiene
- 6. Maintain safety and secure work environment
- 7. Prepare mise en place
- 8. Apply cooking methods
- 9. Store ingredients
- 10. Prepare fruits
- 11. Prepare hot and cold drinks
- 12. Prepare vegetables
- 13. Prepare egg dishes and cereals
- 14. Prepare salads
- 15. Prepare starches and pastas

- 16. Prepare stock, soups and sauces
- 17. Apply basic mathematics
- 18. Create and manage a small business
- 19. Integrate the workplace

ENTRY REQUIREMENTS TO THE QUALIFICATION

No entry requirements needed to this qualification as long as the person has the ability to acquire the competences. Only the consideration for age limitation, as the Rwandan labour law stipulates that nobody should be employed under 16 years old. (Direct Access)

EMPLOYABILITY AND LIFE SKILLS

Through the generic modules, individuals with this qualification have acquired the life skills and employability skills that are described in the table below.

Personal development	 determine own personal values, strengths and areas of challenge or weakness and are able to effectively use or address them; develop, implement and evaluate progress toward personal goals; Identify own preferred way of learning, take initiative for learning new skills, and know how to monitor own learning progress.
Interpersonal communication	 communicate and get along well with others, in a variety of settings and for a range of purposes; speak and listen actively and appropriately, one-on- one and in groups; cooperate and work effectively within a group; provide good customer service.
Health, hygiene and safety	 be aware of the standard, health and safety practices and regulations in the workplace; maintain hygiene and personal grooming; identify unsafe situations; respond to emergencies and accidents at work; prevent HIV/AIDS and sexual violence.
Environment sustainability	 respect the environmental regulations in Rwanda; dispose of waste ; recycle waste ; report environmental hazards to appropriate person.

Integration of the workplace	 be aware of how to apply for and present themselves for employment; demonstrate good time management and show up for work on time; demonstrate behaviour and attitudes that are appropriate for the workplace and informed that workplaces have policies and procedures that need to be followed; take initiative and responsibility for own work and know how to work under and respect supervision; Determine the rights and responsibilities of workers and employers and explore ways to exercise rights in the workplace.
Financial fitness	 recognize principles and tools behind personal and family money-management; identify the importance of saving and reducing expenses; organize and manage personal and household finances; create a personal budget and think strategically about their finances; evaluate their options for earning money and are familiar with ways to establish and maintain personal credit; be aware of the risks associated with credit.
Management of a small business	 simulate income-generating activities with the basic cycles of business; plan for income-generating activity expenses and loan repayments; keep basic business financial records; evaluate the risks and opportunities of using credit in income generating contexts; distinguish between money to be used for investment into own income-generating activities, for family expenses, and for savings; distinguish the different market actors.
Computer skills	 operate a computer use word processing applications in the production of workplace or personal documents create and use spreadsheets and charts through the use of spreadsheet software send, receive and manage electronic mail (email).
Language skills	- communicate orally to simple discussion in English language in familiar context.

MODULES AND QUALIFICATION RULES

To achieve the *TVET foundation level in Hospitality: Culinary arts*, 19 modules must be completed:
6 generic modules
13 mandatory modules
2 elective modules

Module code	Module types and title	Credit Value
	Generic modules	
CCM001	Occupation and learning process	2
CCM004	Computer literacy	3
CCM003	Communication in the workplace	3
CCM006	Entrepreneurship	3
CCM005	Oral English communication	3
CCM107	Basic workplace calculations	4
	Mandatory modules	
HOTCA101	Food hygiene and safety	6
HOTCA102	Safety and secure work environment	4
HOTCA103	Mise en place	6
HOTCA104	Cooking methods	6
HOTCA105	Ingredients storage	6

HOTCA106	Fruits preparation	7
HOTCA107	Hot and cold drinks preparation	6
HOTCA108	Vegetables preparation	6
HOTCA109	Egg dishes and cereals preparation	6
HOTCA110	Salads preparation	6
HOTCA111	Stock, soups and sauces preparation	10
HOTCA112	Starches and pastas preparation	7
CCM008	Internship	30
	Elective modules	
HOTCA113	Pastry and bakery products preparation	12
HOTCA114	Meat, poultry and fish preparation	12

** The learners will have to select from the list or package of electives modules of his/her choice in order to complete the qualification credits requirements.

SECTION 3: TRAINING PACKAGE

The training package includes the sequencing of module learning, the description of each module, the course structure, and the assessment specifications.

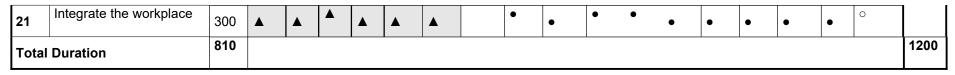
COMPETENCES CHART

The competences chart is a table that presents an overview of the specific competences, the general competences, the work process and the time allocated to each competence. This table provides an overall view of the competences of the training programme and allows to identify the logical sequence of the learning of these competences.

The competences chart shows the relationship between general competences and specific competences that are particular to the occupation, as well as the key stages of the work process. It shows the links between the elements in the horizontally axis and those vertical axis. The symbol (O) marks a relationship between a general competence and specific competence. The symbol Δ) indicates a relationship between a specific competence and a step in the process of work. When the symbols are darkened, it indicates that the link is taken into account in the description of the specific competence.

The competences chart allows the trainer to consider the complexity of the competences in the organization of the progress of learning. Therefore, the vertical axis shows the specific competences in the order they should be acquired. This is the starting point of the presentation of the competences in the flowchart presented in the following pages.

			PRO	CESS				GENE	RAL C	COMPE	TENC	ES							
BAS	C SKILLED COOK		and			tools, te	ent	n and	safetv	secure	workplace	inglish				ely on		small	
SPE	CIFIC COMPETENCES	Duration	Wash hands, clean sanitize workplace	mise er	Present/Dress	Clean and arrange t equipment and workplace	Store tools and equipment	Describe the occupation training process	Apply food hygiene and	pu	-	Communicate orally in English	Prepare mise en place	Apply cooking methods	Store ingredients	Communicate effectively the workplace	Apply computer skills	Create and manage a business	Total Duration
щ	NUMBER							1	2	3	17	18	4	5	6	14	15	16	
NUMBE	Duration							20	60	40	40	30	60	60	60	30	30	30	390
7	Prepare fruits	70							•	•	•	0	•	•	•	0	0	0	
8	Prepare hot and cold drinks	60							•	•	•	0	•	•	•	0	0	0	
9	Prepare vegetables	60							•	•	•	0	•	•	•	0	0	0	
10	Prepare egg dishes and cereals	60							•	•	•	0	•	•	•	0	0	0	
11	Prepare salads	60							•	•	•	0	•	•	•	0	0	0	
12	Prepare starches and pastas	100							•	•	•	0	•	•	•	0	0	0	
13	Prepare stock, soups and sauces	100							•	•	•	0	•	•	•	0	0	0	
19	Prepare meat, poultry and fish	120							•	•	•	0	•	•	•	0	0	0	
20	Prepare bakery and pastry products	120							•	•	•		•	•	•	0	0	0	



Between the process and particular competences

▲: Functional link application

 Δ : Functional link existence

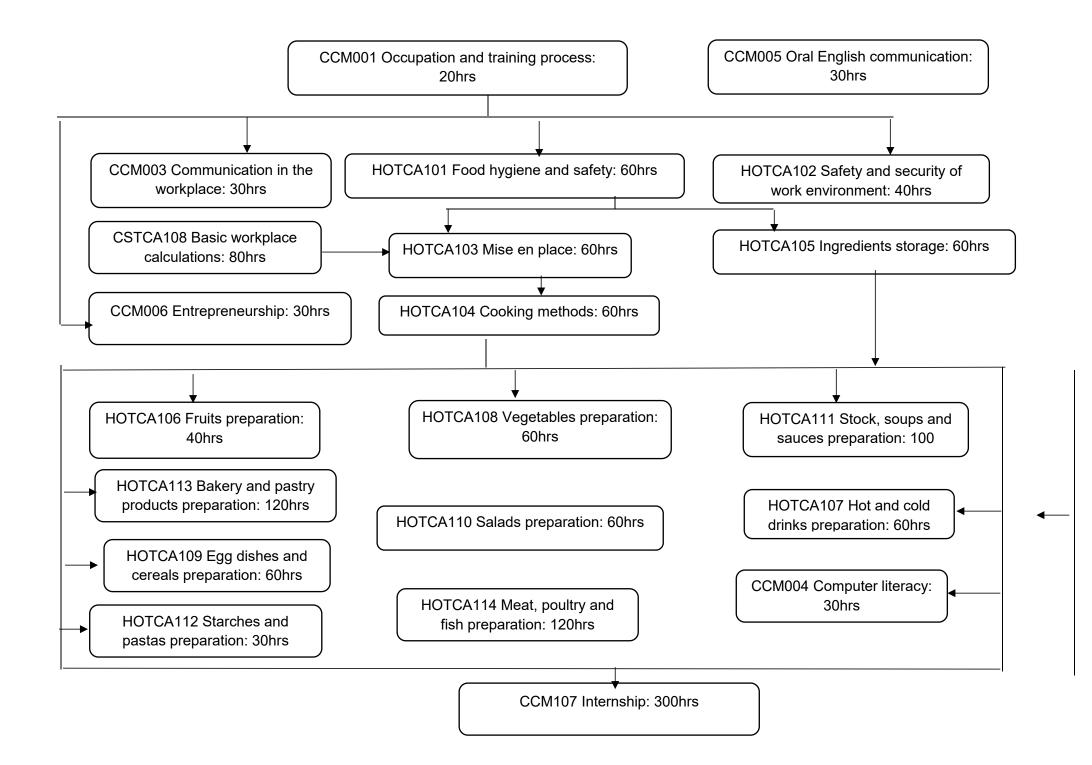
Between general and particular competences

- •: Functional link application
- \circ : Functional link existence

FLOWCHART

The flowchart of sequencing of learning is a schematic representation of the order of acquisition of the competences. It provides an overall planning of the entire training programme and shows the relationship between the modules. This type of planning is to ensure consistency and progression of learning.

For each module, the flowchart shows the learning that is already in place, the learning that is to take in parallel or later. The positions defined will have a decisive impact on all subsequent pedagogical choices.



SECTION 4: ASSESSMENT PRINCIPLES

Competency-based training provides learners with the skills, knowledge and attitudes to demonstrate competency against standards and performance criteria in an applied context. The Rwanda national TVET system is competency-based, built on nationally recommended industry standards.

Competency-based assessment is the process of collecting evidence and making judgments about whether competency has been achieved. In this section you will find information that will help you design, conduct and validate competency-based assessments.

In order to demonstrate what a person can do in the workplace as a result of completing a program of training or based on workplace experience and learning, a candidate must prove that he/she is competent by providing the evidence needed either during formative assessment (a continuous assessment) or/and summative assessment (at the end of the module).

After trainees have undergone competence based assessment (CBA), they are deemed either 'competent' or 'not yet competent'. If they are deemed not yet competent in any competence, they will be provided the chance to be reassessed till they are declared competent. Trainee will be declared competent after achieving all assessment indicators for any given competence

Therefore, there is a series of tools/methods suggested for collecting evidences:

i. **Portfolio**: A portfolio is a collection of student work representing student performance. It is a folder (or binder or even a digital collection) containing the student's work as well as the student's evaluation of the strengths and weaknesses of the work.

Portfolios reflect not only work produced (such as papers and assignments, direct demonstration, indirect demonstration, products, documents), but also it is a record of the activities undertaken over time as part of student learning. The portfolio is meant to show student growth, development, and achievements in the TVET system. It also shows that you have met specific learning goals and requirements. A portfolio is not a project; it is an ongoing process for the formative assessment. The portfolio output (formative assessment) will be considered only as enough for general modules/competences. Besides, it will serve as a verification tool for each candidate that he/she attended the whole training before he/she undergoes the summative assessment for specific modules.

ii. **Integrated situation:** is a scenario simulating a real workplace situation that puts the student in a likely problem situation in the workplace context. This is carried out at the end of each specific module/competence, in order to allow the student to mobilize

all the knowledge, skills and attitudes acquired during the training, and at end of which he/she is recognized competent or not yet competent.

CCM001 OCCUPATION AND LEARNING PROCESS					
Competence : Describe the occupation and the learning process					
RTQF LEVEL: ALL	CREDITS: 3		LEARNING HOURS : 30		
SECTOR: All		SUB-SECTOR: All	•		
ISSUE DATE: January 2012		REVIEW DATE:			

PURPOSE STATEMENT

This module is covered first in all qualifications. It allows the learner to get to know the other participants to the training programme and to understand himself/herself as part of a team. Also, the trainee will develop a comprehensive and clear vision of the occupation and the training programme. The module will allow the participant to avoid mistakes of career guidance and confirm or deny his/her choice from the start.

The training and learning methods are presented to the learner. This approach encourages greater motivation and, subsequently, a better integration of various learning.

LEARNING ASSUMED TO BE IN PLACE

Not applicable

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence.

Performance criteria describe the required performance needed to demonstrate achievement of the learning unit.

Learning unit	Performance	criteria
By the end of the module, the learner will be able to :		
1. Understand oneself as part of a team and respect	1.1 Know each	n other.
the rules of the workshop	1.2 Be part of	a team and behave accordingly.
	1.3 Rules and	requirements are agreed upon and known.
2. Learn about the occupation and the training	2.1 The occup	ation and the industry sector are understood.
process	2.2 The trainin	ig required is known.
	2.3 The trainin	ig organization is known.
3. Reflect upon the teaching and learning methods	3.1 The active	and participatory learning methods are applied.
	3.2 The asses	sment method is understood.

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning outcomes	Contents	Learning activities	Resources
1.1 Introduce oneself and get to know one another	IntroductionsExpectations about the training	 Introduction Game Presentation of trainees' expectations 	
1.2 Work as a team	Working as a teamBuilding trust	 Games Group discussions 	
1.3 Setting rules and responsibilities	 Rules of the classroom Group responsibilities	 Brainstorming Discussions 	

Learning unit 2: Learn about the occupation and the training process

Learning hours: 22

Learning outcomes		Contents	Learning activities	Resources
2.1 Describe occupation and industry sector	the the	 Characteristics of the occupation Place of the occupation in the industry sector Working conditions 	 Group discussion Personal research Visit of a business in the neighbourhood 	 Pictures of people in working situation Documents describing the occupation Documents describing the industry sector
2.2 Obtain understanding of goals of the train	an the ning	 Content of the training programme (modules) Importance of the initial and continuous training 	 Presentation by the teacher Research 	 Overview of the training programme Testimonies of people performing the

programme			occupation
2.3 Have a common understanding of the training organisation	 Presentation of the timetable Presentation of the classrooms and workshops 	 Visits of the premises of the school. 	School year calendarTimetable

Learning unit 3: Reflect upon the teaching and learning methods

Learning hours: 2

Learning outcomes	Contents	Learning activities	Resources
3.1 Understand the teaching and learning methods	• Overview of the active and participatory teaching and learning methods	 Experience sharing. Presentation by the trainer 	
3.2 Understand the assessment methodology	• Assessment methodology and its purpose	 Explanation by the trainer 	

Reference books :

- 1. <u>Work Readiness Training Programme Trainer's Manual</u>, Akazi Kanoze Youth Livelihoods Project.
- 2. <u>Work Readiness Training Programme Participant's Manual</u>, Akazi Kanoze Youth Livelihoods Project.

ASSESSMENT GUIDELINES

To pass this module, the student has to complete:

- 1. Self-assessment form
- 2. Tree drawing
- 3. List of 5 goals
- 4. Skills and qualities assessment
- 5. Steps to reach goals
- 6. Learning goals and steps
- 7. Business visit's form

Elements 1 to 6 are available in the <u>Work Readiness Training Programme – Participant's Manual</u> Suggestion for the business visit's form:

1. What interested you during the visit?

- 2. What surprised you?
- 3. What did you like?
- 4. What are your expectations?
- 5. What is your opinion on:
 - The working conditions
 - The training duration
 - The economic opportunities motivation

CCM005 ORAL BASIC ENGLISH					
Competence: Communicate orally in basic English					
RTQF LEVEL: 1	CREDITS:	3	LEARNING HOURS : 30		
SECTOR: All		SUB-SEC	TOR: All		
ISSUE DATE: March 2014		REVIEW	DATE:		

PURPOSE STATEMENT

This module describes the skills and knowledge required to understand and use English language for very simple, commonly used expressions of a basic nature workplaces. It applies to individuals working in any industry context and at many different levels of responsibility. It covers activities such as welcoming and fare welling guests/clients, providing information related to his/her routine workplace activities.

LEARNING ASSUMED TO BE IN PLACE

Not applicable

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence. Performance criteria describe the required performance needed to demonstrate achievement of the learning unit

Learning units By the end of the module, the trainee will be able to :	Performance criteria
1. Initiate English communication	 1.1. Proper use of correct, very simple, and commonly-used courtesy English expressions with customers or colleagues including greeting and welcoming, fare welling, apologizing and thanking. 1.2. Correct self-introduction with colleagues in order to know each other 1.3. Proper making of inquiries in order to get relevant information
2. Maintain the flow of communication in English	2.1. Effective use of basic vocabularies in English language to enhance communication2.2. Appropriate use of English connectors words in order to phrase simple sentences
3. Communicate in English to support workplace activities.	3.1. Correct use of vocabularies related to the time3.2. Correct use of words related to the numbers3.3. Appropriate use of English conventions to support communication.

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning unit 1: Initiate English communication			
	Contents	Learning activities	Resources
sed courtesy	 English Alphabet Greetings and goodbyes: ✓ Formal 	 Dialogues Role Play Demonstrations 	- Videos - Recordings - Reference
	 ✓ Informal ✓ Greetings and goodbyes at 	 Group work 	Books
s	 ✓ Self-Introductions Welcoming techniques Polite expressions and asking for help ✓ Phrases and expressions of apology, thanks and help Asking and answering Questions 		
	very simple and sed courtesy essions urself	 Very simple and sed courtesy essions Greetings and goodbyes: ✓ Formal ✓ Informal ✓ Greetings and goodbyes at different times of the day ✓ Self-Introductions Welcoming techniques Polite expressions and asking for help ✓ Phrases and expressions of apology, thanks and help 	 English Alphabet Greetings and goodbyes: Greetings and goodbyes: Formal Informal Greetings and goodbyes at different times of the day Self-Introductions Welcoming techniques Polite expressions and asking for help Phrases and expressions of apology, thanks and help Asking and answering Questions Using 'wh' question words

Learning unit 2: Maintain the flow of communication in English			Learning Hours : 15	
Learr	ning outcomes	Contents	Learning activities	Resources
2.1.	Use basic vocabularies in English language	 Basic English key words ✓ Regular and irregular verbs ✓ Articles ✓ Nouns 	 Dialogues Demonstrations Group work Story telling Practical exercises by filling the missing 	 Videos Conversations recordings Reference Books

	 ✓ Pronouns ✓ Adjectives ✓ Titles 	key words in sentences	
2.1. Phrase simple sentences	 Parts of a sentence Subject Verb Object Sentence types Affirmative sentence Interrogative sentence Interrogative sentence Exclamatory sentence English connectors Coordinating conjunctions Subordinating conjunctions Correlative conjunctions 	 Dialogues Role Play Group work 	- Recordings - Reference Books

Learning unit 3: Communicate in English to support workplace activities				Learning Hours : 10		
Learning outcomes		Contents	Learning activities	Resources		
3.1.	Use vocabularies related to numbers	 Vocabulary and phrases related to the use of money Ordinal numbers Cardinal numbers Vocabulary related to the use of dates Vocabulary related to times of the day 	 Speaking and listening exercises Reciting Story telling 	 Worksheets Videos/Recordings Reference Books 		
3.2.	Use English conventions to support communication	 Common body language and gestures Expressing sincerity and sympathy through appropriate body language and gestures 	 Demonstrations 	- Videos		

REFERENCES

Helen Barker, **Cutting Edge Pre-intermediate** New Editions **Teacher**'s Book **Pre-intermediate Teacher**'s Resource Book, Feb 1, 2007, 184 pages Helen Barker, English for International Tourism: Pre-Intermediate, New version, PEARSON, 2013

ASSESSMENT GUIDELINES

PART I. PORTFOLIO (Formative assessment)

Elements of competence	Assessment indicator	Checklist	Scol	e	Observation
			Yes	No	
1.Initiate English communication	The simple and commonly- used	Excuse me			
	courtesy English expressions are used	Forgive me			
		Good morning			
		Good afternoon			
		Good evening			
		Hello			
		How are you?			
		I am fine, thank you			
		I am sorry			
		I am grateful			
		No			
		Please			
		Thank you			
		You're welcome			
		Yes			
	Self-introduction with colleagues is	Offer a handshake			

	done	Repeat the name of the	
		person you meet	
		Say your full name	
		Give a one-sentence	
		description of what you do	
		Offer a thankful	
	Inquiries are made	Offer an excuse	
		Ask for a talk	
		Say your full name	
		Give a one-sentence	
		description of what you do	
		Ask for information	
		Offer a thankful	
2.Maintain the flow of	Basic vocabularies are used	Regular verbs	
communication in English		Irregular verbs	
5		Articles	
		Nouns	
		Pronouns	
		Adjectives	
	Simple different types of sentences are	Subject	
	phrased	Verb	
		Object	
L			

		Affirmative sentence	
		Interrogative sentence	
		Exclamatory sentence	
		Negative sentence	
		Coordinating conjunctions	
		Subordinating conjunctions	
3.Communicate in English to support workplace activities	The vocabularies related to the numbers are used	Ordinal numbers	
		Cardinal numbers	
	The words related to the time are used	Vocabulary related to the use of dates	
		Vocabulary related to times of the day	
	English conventions to support communication are used	Common body languages	
		Common gestures	
		Signs of expressing sincerity	
		Signs of expressing sympathy	

CCM004 COMPUTER APPLICATIONS				
Competence : Use basic computer applications				
RTQF LEVEL: 1 CREDITS: 3 LEARNING HOURS : 30				
SECTOR: All		SUB-SECT	OR: All	
ISSUE DATE: February 2013	REVIEW DA	ATE:		

PURPOSE STATEMENT

This module describes the skills and knowledge required to operate a computer, to use word processing applications in the production of workplace documents, to create and use spreadsheets and charts through the use of spreadsheet software and to send, receive and manage electronic mail (email), as well as to collaborate online using chat rooms and instant messaging.

LEARNING ASSUMED TO BE IN PLACE

Not applicable

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence.

Performance criteria describe the required performance needed to demonstrate achievement of the learning unit.

Learning units	Performance criteria
By the end of the module, the trainee will be able to :	
1. Apply computer fundamentals	1.1. Adequate identification of Various connectors and ports
	1.2. Proper use of different I/O devices
	1.3. Proper use of Desktop's elements
	1.4. Proper scanning of Viruses in the computer and Different Storages
	Devices
2. Use a current word processing package	2.1. Adequate text formatting
	2.2. Proper table creation and editing
	2.3. Proper text editing
	2.4. Proper printing
	2.5. Correct saving
	2.6. Proper insertion of header, footer and footnotes
3. Use current spreadsheet package	3.1. Adequate use of basic excel tasks
	3.2. Proper management of sheets in excel workbook
	3.3. Adequate Formatting of cells and their contents
	3.4. Correct use of functions and performance of mathematical operations
	3.5. Proper Excel worksheet Printing

4. Use Internet/Intranet (Outlook)	ok) 4.1. Correct Definition and explanation a website	
	4.2. Adequate Interaction through instant messaging (Chatting)	
	4.3. Adequate use of search Engines (example Google)	
	4.4. Adequate Browsing of internet using the hyperlinks	
	4.5. Correct downloading and uploading of files using internet	

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning Unit 1: Apply computer fundamentals			Learning Hours: 10		
Learning outcomes	arning outcomes Contents Learning activities				
1.1. Apply Computer basics	 Computer Definition Types of computers Laptops Desktops Palm tops PDA (Personal Digital Assistance) Computer Hardware Memory 	 Open a computer case and Observe different types of memory Group Discussion on each type of memory 	 Computer Lab Computer Tool Kit CD, DVDs, Diskettes White Board Markers 		

1.2. Identify Various connectors and ports	 Definition Role of Memory Features Capacity Speed Non Volatility Types of Memory ROM (Read only memory) RAM (Random access memory) RAM (Random access memory) External/Internal memories (Hard disk, diskette, CD, Flash disk, etc.) Connectors and ports Definition I/O (Input and Output) Ports and connectors Serial ports Parallel ports USB 	 Observe different connectors as well as input and output ports Exercises on ports identifications 	 Computer Lab Computer Tool Kit CD, DVDs, Diskettes Different types of Cables, Different types Connectors
	 ✓ Keyboard, Mouse connectors ✓ VGA Connectors 		- White Board - Markers
1.3. Use different I/O devices	 Peripherals ✓ Definition ✓ Categories I/O devices ✓ Input devices (mouse, Keyboard, scanner, CD/DVD-ROM and 	 Practical exercises on connecting the mouse, keyboard. Monitor to the CPU (Central processing unit) 	 Computer Lab Computer Tool Kit CD, DVDs, Diskettes Printer

	 diskettes drivers, etc) ✓ Output devices (Monitor, Diskette, CD/DVD-ROM Writer, Printer, etc) ✓ Types of keyboards > AZERTY > QWERTY 		- Scanner - White Board
1.4. Use Desktop's elements	 Windows and its components: ✓ Desktop ✓ Task bar ✓ Start menu ✓ Minimize, Maximize, Close buttons ✓ My Computer 	 Brainstorming on Desktop's elements -Use the desktop, the tasks bar and the start menu 	- Computer Lab - Projector
1.5. Scan Viruses in the computer and Different Storages Devices (Flash disk, External Hard disk)	 Antivirus definition Importance of antivirus Functionality Different Types of antivirus ✓ Norton ✓ Kaspersky ✓ Symantec Storages to be scanned ✓ Flash disk ✓ External hard disk ✓ Memory card ✓ Computer hard disk 	 Brainstorming the use of antivirus Practical exercises on Scanning viruses Compile activities reports 	 Computer Lab Flash disks External Hard disk CDs, DVDs Antivirus White Board Markers

Learning Hours: 5

Learning Unit 2: Use a word processing package

Lear	ning outcomes	Contents	Learning activities	Resources
1.1.	Format a text	 Style,Font,Size,Colour Paragraph Column Tabulation Paragraph spacing Inserting symbols:Special characters,bullet and numbering Borders and shading,header and footer. 	 Reproduce document already formatted Various exercises to familiarize with formatting a text. 	 Computer Lab With Current Word processing Package installed in each computer Projector White Board Markers
1.2.	Create and edit a table	 Inserting a table Inserting a column Inserting a row Deleting table Deleting row Deleting column Merging cells Splitting cells Drawing a table Table auto format Formula 	 Practical exercises on creating, editing and handling a table 	 Computer Lab With Current Word processing Package installed in each computer Projector White Board
1.3.	Edit document (Text)	 Search/Find-Replace Deleting a range of text The undo command Spelling and grammar 	 Brainstorming Editing text Perform practical exercises on the various tips (options) 	- Computer Lab With Current Word processing Package installed in each

		Synonyms	 compile activities reports 	computer - Projector - White Board - Markers
1.4.	Print document	 Page setup Print preview Print dialog box Selecting printer name Printer options Printing one or more copies Printing in black/white or color Print page ranges 	 Exercises on printing one or more copies of a colored document, in black and white printing in landscape, portrait 	 Computer Lab With Current Word processing Package installed in each computer Printer Projector
1.5.	Save documents	 File management ✓ Creation of files ✓ Creation of Folders ✓ File Naming ✓ File Formats 	 Practical Exercises on creation of files, folders and file Saving Compile activities reports 	 Computer Lab With Current Word processing Package installed in each computer Projector
1.6.	Insert Header, Footer and footnotes	 Footnotes Header and Footer Automatic page numbering ✓ Total number of pages ✓ Automatic date ✓ Automatic authors name 	 Exercises on footnotes Create a document containing several pages With elements such as the page number, date automation. practical exercises. 	 Computer Lab With Current Word processing Package installed in each computer Projector

Learning Unit 3: Use spreadsheet package			Learning Hours: 9
Learning outcomes	Contents	Learning activities	Resources
3.1. Use Some basic excel tasks	 Basic excel tasks Open Close New document Undo Save, save as Sheet Selecting a cell Validating a cell Deleting cell contents Modifying cell contents Selecting group of cells Increase and reduce the cell size Delete row and column Duplicate cell 	 Practical exercises on the use of basic excel tasks Compile activities reports 	 Computer Lab With Current spreadsheet package installed in each computer Projector
3.2. Manage Sheets in excel workbook	 Selecting a sheet Renaming a sheet Insert new sheets Moving a sheet in a workbook Deleting a sheet 	 Practical exercises On Managing sheets in excel workbook 	 Computer Lab With Current spreadshee package installed in each computer Projector
3.3. Format cells and their contents	 Formatting text and cells ✓ Choosing font, size, colour ✓ Adjusting Cow height 	 Practical exercises in groups and individual homework on formatting cells 	- Computer Lab With Current spreadshee package installed in

	 ✓ Alignment of cell ✓ Number format ✓ Inserting rows ✓ Merging cells ✓ Creating borders ✓ Patterns 	 Compile activities reports 	each computer - Projector
3.4. Use some functions and perform mathematical operations	 Numbers and Mathematical calculations Addition Multiplication Division Subtraction AutoSum Function Average Minimum Maximum 	 Practical exercises in groups and individual homework on formatting cells Compile activities reports 	 Computer Lab With Current spreadsheet package installed in each computer Projector
3.5. Print an excel worksheet	 Page setup Print preview Print dialogue box Print options Print one or more copies Print in black/white or color Print page ranges Printing a selection 	 Print one or more copies of a worksheet Print colour or white and black worksheet practical exercises (individual and in group) print horizontally/vertically 	 Computer Lab With Current spreadsheet package installed in each computer Projector Printer

Learning Unit 4: Use Internet	Learning Hours: 6			
Learning outcomes	Contents	Learning activities	Resources	
4.1. Define and explain a website	 Introduction ✓ World wide web ✓ Web page ✓ Web site 	 Visit web sites and browse different pages. Group discussion based on observation 	 Internet Connection Computer Lab projector 	
4.2. Interact through instant messaging (Chatting)	 Definition Steps to create a chat account Chatting options ✓ Instant messaging with or no web cam ✓ Calling ✓ Sending files 	 Group Discussion on Interacting through instant messaging Exercises on chatting in groups Compile activities reports 	 Internet Connection Computer Lab projector 	
4.3. Use search Engines (example Google)	 Search engines ✓ Definition ✓ Role ✓ Some Types of search engine > www.google.com > www.yahoo.com 	• Perform practical exercises on the use of search engines	 Internet Connection Computer Lab projector 	
4.4. Browse the internet using the hyperlinks	 Web Browser ✓ Browser buttons ✓ Address bar ✓ Status bar ✓ Scroll bar 	 Open a web using the address bar Browse different web pages practical exercises On Browsing internet using 	 Internet Connection Computer Lab projector 	

	 ✓ Home page ✓ Front/Back arrows ✓ Refresh button ✓ Start page 	hyperlink	
4.5. Download and Upload files using internet	DownloadingFile attachment	 Practical exercises on downloading and uploading files using internet 	 Internet Connection Computer Lab projector

References

1. Beskeen, D., Cram, C., Duffy, J., Friedrichsen, L., & Reding, E. (2007). Microsoft Office 2007-Illustrated Introductory, Windows

XP Edition. Cengage Learning.

- 2. MacDonald, M. (2013). Excel 2013: The Missing Manual. O'Reilly Media, Inc.
- 3. Shelly, G., & Vermaat, M. (2008). *Discovering Computers 2009: Introductory*. Cengage Learning.

ASSESSMENT GUIDELINES

.Formative assessment

Elements of competence	Assessment indicator	Checklist	Score		Observation
			Yes	No	
1.Apply computer	Various connectors and ports are	Power ports and connectors			
fundamentals	identified	Serial ports and connectors			-

	1		
		Parallel ports and	
		connectors	
		Audiovisual ports and	
		connectors	
		connectors	
		VGA ports and connectors	
		VGA ports and connectors	
		USB ports and connectors	
	Different I/O destines and used	NA	
	Different I/O devices are used	Mouse	
		Keyboard	
		Scanner	
		CD/DVD-ROM drivers	
		Monitor	
		CD/DVD-ROM writer	
		Printer	
	Desktop's elements are used	My Computer	
		Start menu	
		Task bar	
		Desktop	
		Minimize button	
L	1		

	Maxmize button		
	Close button		
Viruses in the computer and other	Hard Disc		
storage media are scanned	Flash Disc/ External Hard Disc		
Text formatting is done	New document creation		
	Open document		
	Close document		
	Style		
	Font		
	Size		
	Colour		
	Paragraph		
	Column		
	Tabulation		
	Paragraph spacing		
	Inserting Special characters		
	Inserting bullets		
	storage media are scanned	Close buttonViruses in the computer and other storage media are scannedHard DiscFlash Disc/ External Hard DiscFlash Disc/ External Hard DiscText formatting is doneNew document creationOpen documentClose documentClose documentStyleFontSizeColourParagraphColumnTabulationParagraph spacing 	Close buttonImage: Close buttonViruses in the computer and other storage media are scannedHard DiscImage: Close buttonFlash Disc/ External Hard DiscImage: Close buttonImage: Close buttonImage: Close buttonText formatting is doneNew document creationImage: Close buttonImage: Close buttonImage: Close buttonClose documentImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonStyleImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonSizeImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonParagraphImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonColourImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonColourImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonTabulationImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonTabulationImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonTabulationImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonImage: Close buttonTabulationImage: Close buttonImage: Clos

	Numbering	
	Borders and shading	
	Header and footer	
Table creation and editing are done	Inserting a table	
	Inserting a column	
	Inserting a row	
	Deleting table	
	Deleting row	
	Deleting column	
	Merging cells	
	Splitting cells	
	Drawing a table	
	Table auto format	
	Formula usage	
Text editing is done	Search/Find-Replace	
	application	
	Deleting a range of text	
	The undo and redo	

	commands application
	Spelling and grammar
	application
Printing is done	Page setup usage
	Print preview
	Print dialog box
	Selecting printer name
	Printer options
	Printing one or more copies
	Printing in black/white or
	color
	Print page ranges
	Printing a selection
Saving is done	Creation of files
	Creation of Folders
	File Naming
	File Formats
Insertion of header, footer and	Footnotes

	footnotes is done	Header and Footer
		Automatic page numbering
		Total number of pages
		Automatic date
		Automatic authors name
3.Use current	Basic excel tasks are used	Sheet
spreadsheet package		Selecting a cell
		Validating a cell
		Deleting cell contents
		Modifying cell contents
		Selecting group of cells
		Increase and reduce the cell size
		Delete row and column
		Duplicate cell
	Sheets management in excel	Selecting a sheet
	workbook is done	Renaming a sheet
		Insert new sheets

	Moving a sheet in a		
	workbook		
	Deleting a sheet		
	Deleting a sheet		
Formatting, of calls and their	Adjusting Court beight		
Formatting of cells and their	Adjusting Cow height		
contents is done			
	Alignment of cell		
	Number format		
	Inserting rows		
	5		
	Merging cells		
	Creating borders		
	Creating borders		
	Detterne users		
	Patterns usage		
Mathematical operations are	Addition		
performed			
penonned	Multiplication		
	Division		
	Subtraction		
	AutoSum		
	AutoSum		
	Average		
	Minimum		
	Maximum		
1		1	

4.Use Internet	Website is defined and explained	World wide web	
			-
		Web page	
		Web site	
	Interaction through instant messaging (Chatting) is done	Steps to create a chat account	
	messaging (chatting) is done	Instant messaging with or no web cam	
		Calling	-
		Sending files	
	Search Engines (example Google)	Role	
	are used	www.google.com usage	-
		www.yahoo.com usage	
	Browsing internet using hyperlinks is	Browser buttons Address bar	
	done	Status bar	
		Scroll bar	
		Home page	
		Front/Back arrows	
		Refresh button	
		Start page	

Downloading and upl	oading files Downloading		
using internet are do	ne		

CCM107 RL		SINESS	
Competer	nce : Run Microbus	iness	
CREDITS: 3		LEARNING HOURS : 30	
	SUB-SECTOR	: All	
	REVIEW DATE	:	
	Competer	Competence : Run Microbus CREDITS: 3 SUB-SECTOR	CCM107 RUNNING MICROBUSINESS Competence : Run Microbusiness LEARNING HOURS : 30 SUB-SECTOR: All REVIEW DATE:

PURPOSE STATEMENT

This module describes the skills and knowledge required to prepare a business plan for a small business and operate a small business. At the end of this module, the participants understand the principles and tools behind personal and family money-management. They are able to understand the importance of saving and reducing expenses. They are able to organize and manage personal and household finances. They can create a personal budget and think strategically about their finances. They can evaluate their options for earning money and are familiar with ways to establish and maintain personal credit. They are aware of the risks associated with credit. The participants simulate income-generating activities after which they are familiar with the basic cycles of business. They can plan for income-generating activity expenses and loan repayments. They can keep basic business financial records. They are able to evaluate the risks and opportunities of using credit in income generating contexts. They are able to distinguish between money to be used for investment into their income-generating activities, for their family expenses, and for savings. They learn about different market actors.

LEARNING ASSUMED TO BE IN PLACE

Not applicable

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence.

Performance criteria describe the required performance needed to demonstrate achievement of the learning unit.

Elements of competence	Performance criteria
By the end of the module, the trainee will be able to :	
1. Develop entrepreneurial mindset	 1.1. Proper identification of livelihood activities and business in the community 1.2. Proper description of characteristics of an entrepreneur and their role in the society 1.3. Adequate identification and examination of risks related to a certain business as per its nature and size and responding to them accordingly. 1.4. Accurate identification of a business idea and selection of a good- profitable- ones among many.
2. Manage finance	 2.1 Proper identification of personal and business financial needs in different life situations. 2.2 Proper mobilization of the required amount of money for different needs. Effective management of business money as per procedures in a way to avoid waste of money. 2.3 Appropriate saving of money in a recognized financial institution. 2.4 Effective management of business debts. 2.5 Adequate execution of basic record-keeping as per standards.

		2.6 Effective development of a financial plan over a defined period of time.		
3.	3. Manage a small business		Proper description of basic business cycle in terms of buying, adding value and selling for profit. Correct identification of credit risks and unexpected costs and dealt with accordingly. Adequate development of record-keeping sheet as per standards and on time.	
4.	Develop a business plan for a micro business	4.1. 4.2. 4.3.	Realistic formulation of objectives of the small business, and are clearly stated and measurable. Appropriate filling out of the business plan template as per standards. The simulated small business has brought benefits.	

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning unit 1: Develop entrepreneurial mindset

Learning Hours: 5

Learning outcomes		Contents	Learning activities	Resources	
1.1.	Identify income generating activities	 Categorization of income generation activities Characteristics of livelihood business activities in the community 	 Small group discussion Brainstorming Large group discussion Presentation 	- Flipchart - Pen - Notebooks - Projector	
1.2.	Describe an entrepreneur	 Characteristics of an entrepreneur (mindset) Role of entrepreneur in community 	 Small group discussion Brainstorming Large group discussion 	- Flipchart - Pen - Notebooks	

			 Presentation Case studies Site visit guest speakers 	- Projector - Videos
1.3.	Examine business risks	 Types of business risks and their impact on business Strategies to overcome business risks 	 Exercise Role-play Large group discussion Case studies Guest speakers Practical exercises on evaluation of business risks 	 Role play scenarios Videos
1.4.	Select a business idea	 Characteristics of a promising business idea 	 Brainstorming Large group discussion Practical exercises on selection of a business idea Visit a nearby business settings 	 Flipchart Pen Notebooks Projector

Learning unit 2: Manage finance

Learning hours: 5

Learning outcomes	Contents	Learning activities	Resources	
2.1. Examine business financial needs	 Identification of money needs in daily life ✓ Personal needs ✓ Business needs Identification of how the things they need money for change as their life situations change 	 Small group discussion Brainstorming Large group discussion Presentation 	 Flipchart Pen Notebooks Projector 	
2.2.Raise fund (money)	 Planning of getting money Sources of funds for a business ✓ Borrowing (financial institution of friends/family) ✓ Saving ✓ Working to earn money) 	 Small group discussion Brainstorming Prioritizing Role-play 	 Role play scenarios Flipchart Pen Notebooks 	

		 Large group discussion Presentation Case studies 	- Projector
2.3.Manage money effectively	 Good ways to manage money Ways of wasting money Ways to cut costs through ✓ Reducing ✓ Recycling ✓ Repairing ✓ Reusing 	 Exercise Role-play Large group discussion Case studies 	- Role play scenarios
2.4.Save money	 Definition of the concept of saving Recognize that not only rich people can save Reasons for saving (unexpected events and specific needs) Savings goals Saving possibilities and institutions 	 Brainstorming Large group discussion Role-play Individual goal setting Guest speakers 	 Flipchart Pen Notebooks Projector
2.5.Manage debts	 Definition of the concept of debt Risks of getting into debt Strategies to avoid debt Strategies to get out of debt 	 Large group discussion Group work Prioritizing Case studies 	- Role play scenarios

Learning unit 3: Perform record keeping and budgeting

Learning hours: 5

Learning outcomes	Contents	Learning activities	Resources
3.1.Keep basic personal financial records	IncomeExpensesBalance calculations	 Group work Case study 	

3.2.Perform basic budgeting	 Definition of budget Definition of the concept of budgeting Principle of budgeting 	 Group work Case study Practical individual budgeting respecting principles 	
3.3.Develop a financial strategic plan	 structure of a financial plan the importance of a financial plan 	 Brainstorming Large group discussion Demonstration on developing a financial plan Practical individual work on developing a financial plan Case studies 	 Financial fitness plan Template of a financial plan Flipchart Pen Notebooks Projector

Learning unit 4: Manage a small business

Learning Hours: 5

Learning outcomes	Contents	Learning activities	Resources
4.1.Describe the business cycle	 Basic cycle of business: buying, adding value, selling for profit Allocation of income between the business, personal expenses and savings Importance of maintaining positive cash flow 	 Simulation game Large group discussion 	 Entrepreneurs' profiles Entrepreneur's Cycle Chart
4.2.Plan for unexpected costs	 Possible unexpected expenses or financial events Strategies of planning and dealing with, unexpected financial events 	 Simulation game Large group discussion Case studies 	- Life cards for simulation game
4.3.Identify the risks of credits	 Risks and potential benefits of selling to customers on credit Financial risks involved with extending credit to friends and family members 	 Simulation game Large group discussion 	- Life cards for simulation game

4.4.Fill in a record- keeping sheet	 Value of keeping records Sections of a record-keeping sheet 	 Simulation game, Large group discussion Demonstration on filling up a record keeping sheet Practical individual work on filling up a record keeping sheet 	- Record-keeping template
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Learning unit 5: Prepare a business plan for a micro business

Learning Hours: 10

Learning outcomes	Contents	Learning activities	Resources
5.1.Describe the value of a business plan	 Value of a business plan Flexibility of a business plan Importance of realistic goals Sections of a business plan 	 simulation game large group discussion Demonstration on preparing a business plan Practical individual work on preparing a business plan 	 Entrepreneur's Cycle Chart Record-keeping template Business plan template

REFERENCES

- Work Readiness Training Programme Trainer's Manual, Akazi Kanoze Youth Livelihoods Project.
 Work Readiness Training Programme Participant's Manual, Akazi Kanoze Youth Livelihoods Project

ASSESSMENT GUIDELINES

Formative assessment

Elements of competence	Assessment indicator	Checklist	Sco	ore	Observation
competence			Yes	No	-
Develop entrepreneurial	Livelihood activities and business in the community are identified	Non-farm' natural resource based livelihood activities			
mindset		Farm-based livelihood activities and			
	Characteristics of an entrepreneur and their role in the society are described	Processing of products Opportunity seeking			
		Initiative taking Ownership of a development			_
		Commitment to see things through			_
		Personal locus of control (autonomy)			
		Intuitive decision making with limited information			
		Networking capacity			
		Strategic thinking			

Negotiation capacity	
Selling/persuasive capacity	
Achievement orientation	
Incremental risk taking	
Living with uncertainty and complexity	
Having to do everything under pressure (financial and time)	
Coping with loneliness	
Building know how and trust relationships	
Learning by doing, copying, making things up, problem solving	
Managing interdependencies	
Working long hours and unsocial hours	
Belief that rewards come with your own effort	
Belief that you can make things happen	

	Belief in individual and the
	community
	Motivation to succeed
	Motivation to make a difference
	Ability to cope with doing
	something different to others
	Ability to see problems as
	opportunities
	Job creator
	Social corporate reconceptibility
	Social corporate responsibility
	Creating market to local
	products and services
	products and services
Risks related to a certain business are	Human factors (talent
identified and examined as per their	management, strikes),
nature and size and are responding to	
them accordingly.	Technological factors (emerging
	technologies),
	Physical factors (failure of
	machines, fire or theft)
	,,,
	Operational factors (access to
	credit, cost cutting,
	advertisement)

		Economic factors (market risks,	
		pricing pressure)	
		Natural factors (floods,	
		earthquakes)	
		Political factors (compliance and	
		regulations of government)	
		Risk Acceptance strategy	
		Risk Avoidance strategy	
		Risk Limitation strategy	
		Risk Transference strategy	
	A business idea is accurately identified	Fulfills a customer need – a	
	and a good- profitable-ones among many is selected.	problem is solved	
		Innovative	
		Unique	
		Clear focus	
		Profitable in the long term	
Manage finance	Personal and business financial needs are identified in different life situations.	Mortgage or rent	
		Food and groceries	
		Property taxes	

Insurance costs	
Savings and investment	
contributions	
Home maintenance costs	
Heating and air conditioning	
expenses	
Utilities, such as electricity,	
water, sewer, trash pick up	
Medical expenses, such as	-
medical bills, prescriptions	
Child care and child support	
expenses	
Vehicle expenses	
Loans	
Credit cards	
Clothing	
Memberships	
Personal care	
Entertainment regreation and	_
Entertainment, recreation and	
hobby expenses	

	Rent and lease payments.	
	Loan repayments	
	Phone and utilities	
	Maintenance and repair of premises, equipment, and vehicles	
	Office supplies and stationary	
	Operating stock/ suppliers bills	
	Advertising and promotion	
	Delivery and shipping costs	
	Personal drawings and employee wages	
	Insurance premiums	
	Taxes	
	Membership fees and subscriptions	
	Investment	
The required amount of money for different needs is mobilized.	Savings	
	Borrowing from friends and family	

		Lease	
		Warrants	
		Banks loan	
	Government Programs		
		Bonds	
	Business money is effectively managed as per procedures in a way to avoid waste of	Assessing and budgeting for your current financial situation	
money	Developing a financial plan		
		Managing	
		Recognizing signs of financial trouble	
		Handling financial emergencies	
		Dealing with unmanageable debt	
	Money is saved in a recognized financial	Banks	
institution.	Credit Unions		
	Savings and Loans		
	Business debts are managed.	Cut unnecessary costs and free up cash	

		Revisit the budget	
		Prioritize debt payments	_
		Speak with creditors	-
		Consolidate your loans	-
	Basic record-keeping is executed as per standards.	Importance of figuring out how money flows through your	
	Stanuarus.	business and why	
		Need to keep good records	-
		The main records you may need to keep	-
		Keep basic paper records	-
		Complete a cash payments book and a cash receipts book.	-
Manage a small business	Basic business cycle is described in terms of buying, adding value and selling for	Commodity prices	
Dusiness	profit.	Freight rates	-
	Credit risks and unexpected costs are identified and dealt with accordingly.	Qualifications of loan review personnel	
		Independence of loan review personnel	

		Frequency of reviews	
		Scope of reviews	-
		Depth of reviews	-
		Review of findings and follow-up	-
		Work paper and report distribution.	-
	Describer also stir describer al se mar		
	Record-keeping sheet is developed as per	Total exposure and segment	
	standards and on time.	exposures, including	
		subordinated debt and equity	-
		Risk rating distribution and	
		migration data	-
		Noncompliance with covenants,	
		Performing assets	-
		Impaired loans	-
		Compliance with internal	-
		procedures	
		The aggregate level of	
		exceptions to policy and	
_		underwriting standards.	
Develop a business plan for a micro	Realistic formulations of objectives of the small business are clearly stated and	Desired sales or profit levels	
business	measurable.	Rates of growth	
		Increased turnover	

	Value of the business or		
	dividends paid to shareholders		
The business plan template is filled out as	Executive summary		
per standards.	General company description		
	General company description		
	Products and services	 	
	Products and services		
	Marketing plan		
	Operational plan		
	Management and organization		
	Personal financial statement		
	Startup expenses and		
	capitalization		
	Capitalization		
	Einopoiol plop		
	Financial plan		
	Appendices		
	Refining the plan		
The simulated small business has brought	Planning activities and		
benefits.	resources		
	Staffing		
	Organizing resources		
	Coordinating business activities		
	Coordinating business activities		

CCM107 BASIC WORKPLACE CALCULATIONS					
	Competence : Perform	basic workplace	calculations		
RTQF LEVEL: 1	RTQF LEVEL: 1 CREDITS: 4 LEARNING HOURS : 40				
SECTOR: All SUB-SECTOR: All					
ISSUE DATE: November 2013 REVIEW DATE:					
		Controlling f	or achievements		

This module describes the skills and knowledge required to prepare a small budget. They can keep basic business financial records. **LEARNING ASSUMED TO BE IN PLACE**

Not applicable

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence.

Performance criteria describe the required performance needed to demonstrate achievement of the learning unit.

Learning units By the end of the module, the trainee will be able to :	Performance criteria
1. Apply basic arithmetic operations	1.1 Proper application of four fundamental operations1.2 Proper application of fractions and decimals

	1.3 Proper determination of percentages and ratios	
2. Apply metric system	 Proper identification of measurements systems Proper use of metric and non-metric measurements units Correct conversion of units of measurements 	
3. Perform basic geometric forms	 3.1 Proper drawing of regular and irregular geometrical forms 3.2 Adequate calculation of dimensions of regular geometrical forms 3.3 Adequate calculation of dimensions of irregular geometrical forms 	

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The learning activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer

Learning unit 1: Apply basic arithmetic operations

Learning outcomes	Contents	Learning activities	Resources
1.1. Apply fundamental operations	 Fundamental operations: ✓ Addition ✓ Subtraction, ✓ Multiplication and ✓ Division 	 Group discussion on 4 fundamentals operations Practical exercises on adding, subtracting, multiplying, and dividing 	- Reference books - Pens
 1.2. Apply fractions and decimals 1.3. Determine percentages and ratios 	 Fractions and decimals Addition of fractions Subtraction of fractions Multiplication of fractions Division of fractions Addition of decimals Subtraction of decimals 	 Brainstorming on fractions and decimals Group discussion on fractions and decimals Practical exercises fractions and decimals, percentages and ratios 	 Reference books Pens

 ✓ Multiplication of decimals ✓ Division of decimals 	
Conversion of decimals to	
fractions and vice-versa	
 Simplification of fractions Expressing percentages and 	
ratios	

Learning unit 2: Apply metric system

Learning outcomes	Content	Learning activities	Resources
2.1. Use measurements systems	 Metric and non-metric measurements units Length Area Volume Mass Time Application of metric and non-metric measurement units. 	 Brainstorming on Metric and non-metric measurement units Group discussion on Metric and non-metric measurement unit Practical exercises on Metric and non-metric measurement units 	 Books Handout Calculator Pens
2.2. Convert units of measurements	Relationship between metric and non-metric measurement units	 Brainstorming on Relationship between metric and non-metric measurement units Group discussion on Relationship between metric and non-metric measurement units Practical exercises on Relationship between metric and non-metric measurement units 	

Learning unit 3: Perform basic geometric forms

Learning outcomes	Contents	Learning activities	Resources
3.1. Draw regular and irregular geometrical forms	 Drawing instruments Regular geometrical forms ✓ Square ✓ Rectangle ✓ Triangle ✓ Other polygons ✓ Circle ✓ Cone Irregular geometrical forms ✓ Irregular polygons 	 Brainstorming on regular and irregular geometrical forms Group discussion on regular and irregular geometrical forms Practical exercises on drawing regular and irregular geometrical forms 	 Books Handout Drawing set
3.2. Calculate dimensions of regular geometrical forms	Basic formula for determining different dimensions of regular geometrical forms	 Brainstorming in determining different dimensions of regular geometrical forms Group discussion on determining different dimensions of regular geometrical forms Practical exercises on determining different dimensions of regular geometrical forms 	 Books Handout Drawing set Calculator
3.3. Calculate dimensions of irregular geometrical forms	Basic formula for determining different dimensions of irregular geometrical forms	 Brainstorming in determining different dimensions of irregular geometrical forms Group discussion on determining different dimensions of irregular geometrical forms Practical exercises on determining different 	 Books Handout Drawing set Calculator

dimensions of irregular geometrical forms	

References

- 1. Chancellor, W. E. (1901). *Children's Arithmetic by Grades: Fundamental operations. Second book, third year.* Globe School Book Company.
- 2. Key Maths 7/1. (2000). Nelson Thornes.
- 3. Punzalan, C. N., CO, K. H. P., & Close, J. F. (2011). Fundamental Operations on Fractions. Kendall Hunt Publishing Company.

ASSESSMENT GUIDELINES

Portfolio for formative assessment

Element of competence	Assessment indicator	Checklist Score		e	Observation
			Yes	No	
1. Apply basic arithmetic	Four fundamental are applied	Addition			
operations		Subtraction			
		Multiplication			
		Division			
Fra	Fractions and decimals are applied	Addition of fractions			
		Subtraction of fractions			
		Multiplication of fractions			
		Division of fractions			
		Addition of decimals			
		Subtraction of decimals			
		Multiplication of decimals			
		Division of decimals			

			Simplification of fractions	
		Percentages and ratios are determined	Percentages	
			Ratios	
2.	Apply metric system	ply metric systemMetric and non-metric measurementsunits are applied	Length	
			Area	
			Volume	
			Time	
			Mass	
			Application of metric and non-	
			metric measurement units.	
		Conversion of units of measurements is done	metric measurement units	
			non-metric measurement units	
3.	Perform basic geometric forms	Drawing of regular and irregular geometrical forms are performed	Drawing instruments	
	geometric forms geometrical forms are performed	Square		
			Rectangle	
			Triangle	
			polygons	

	Circle
	Cone
	Irregular geometrical forms
	Irregular polygons
Dimensions of irregula	r geometrical Basic formula
forms are calculated	Dimensions of regular geometrical
	forms
Dimensions of regular	
forms are determined	geometrical forms

HOTCA101 FOOD HYGIENE AND SAFETY					
	Competence : APPLY FOOD HYGIENE AND SAFETY				
RTQF LEVEL: 1	CREDITS: 6		LEARNING HOURS : 120		
SECTOR: Hospitality and tourism		SUB-SECTOR: Hospitality			
ISSUE DATE: January 2013		REVIEW DATE:			

This module describes the skills and knowledge required to follow food safety and hygiene procedures, identify hazards, assess the associated safety risks and take measures to eliminate or control and minimize the risk. It is an obligation for each food handler to participate in the management of the food safety and hygiene from the receiving to the serving step. They have a duty to cooperate with their employer's initiatives to ensure safety and hygiene at work.

LEARNING ASSUMED TO BE IN PLACE

This module must be assessed after the following prerequisite modules:

Not applicable

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence. Performance criteria describe the required performance needed to demonstrate achievement of the learning unit

Elements of competence	Performance criteria
By the end of the module, the trainee will	

be able to :	
1. Maintain body cleanliness	 Proper maintenance of hands hygiene as per hygiene procedures Appropriate use of work attire in the kitchen as required Relevant medical test for food handlers is done according the requirements Effective cleanliness of body and hair as per hygiene standards
2. Maintain workplace hygiene	 2 Proper sanitization of the work area as per standards requirements 2 Appropriate sanitization and sterilization of equipment and tools as per standards 2 Adequate cleaning schedule of the kitchen according to standards while complying with health regulations
3. Apply food hygiene and safety preventive measures	 Appropriate identification of high and non-high risk foods Correct standards of handling high risk and non- high risk foods according to food hygiene and safety procedures Appropriate storage temperatures for perishables and non- perishable foods Appropriate identification of the required food storage temperature for hot and cold food as well as the danger zone for each. Proper identification of food poisoning in terms of food cross contamination as well as bacteria that cause food poisoning Appropriate identification of prevention measures in order to maintain food safety and hygiene.

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning unit 1. Maintain body cleanliness

Learning outcomes	Content	Leaning activities	Resources
1.1 Clean hands	 Hand washing procedures ✓ Duration / timing Cleaning tools and chemicals ✓ Warm running water ✓ Soap ✓ Hand brush ✓ Paper towel 	 Brainstorming on hand washing procedures Group work on cleaning materials Demonstration on hand washing procedures Individual practice on hand washing while respecting procedures 	 Internet Markers Boards Flipchart Videos Sink Hand brush Soap Warm running water Paper towel Dust bin
1.2 Use of work attire	 Components of work attire for food handlers Importance of work attire 	 Brainstorming on the component of the work attire and its importance Group discussion on importance of work attire Demonstration on use of work attire Individual practice on using/wearing work attire 	 Internet Flipchart Markers Boards Videos Chef's hat Apron Torchon Chef's jacket Neck tie Trouser/skirt Black shoes

1.3 Perform medical test requirements	 Health regulations recommended to food handlers Importance of medical test Medical tests required for: Contagious and infectious diseases Tuberculosis Urine HIV 	 Brainstorming on the importance of medical test Group discussion on contagious and infectious diseases Research on contagious and infectious diseases, tuberculosis and HIV Visit of a nearby medical health centre for medical tests 	 Internet Flipchart Markers Boards Videos Medical health centre
1.3 Clean body	 Importance of cleaning body ✓ Skin ✓ Hair Body cleaning chemicals and tools ✓ Soap ✓ Warm water ✓ Scissors ✓ towel 	 Display of cleaning chemicals and tools Brainstorming on importance of cleaning the body Group discussion on importance of cleaning body Video presentation on cleaning body 	 Internet Flipchart Markers Boards Videos Videos Soap Warm water Towel Scissors Shaving foam Shaving tool

Learning unit 2: Maintain workplace hygiene

Learning outcomes	Content	Leaning activities	Resources
2.1 Sanitise work area	 Define sanitize Importance of sanitising Sanitising procedures ✓ Clean ✓ Wash ✓ Rinse ✓ Sanitize 	 Brainstorming on sanitizing Group discussion on importance of sanitizing Demonstrate on sanitizing procedures Individual practice on sanitizing 	 Internet Markers Boards Flipchart Videos Sink Warm running water Paper towel Detergents Sponge Brush
2.2 Sanitise and sterilise tools and equipment	 Sanitization Importance of sanitising tools and equipment Types of sanitizers Chlorine breach Quaternary ammonia Iodine concentration Sanitising techniques	 Brainstorming on importance of sterilising and sanitising tools and equipment Group discussion on importance of sterilising and sanitising tools and equipment Demonstrate on sterilising and sanitising procedures Individual practice on sanitizing and sterilizing tools and equipment 	 Internet Markers Boards Flipchart Videos Sink Warm running water Paper towel Detergents Sponge Brush Power/steamer

2.4 Maintain cleaning schedule of the kitchen	 Cleaning schedule of the kitchen according to standards while complying with health regulations ✓ Deep cleaning rules/schedule ✓ Personal Protective Equipment (PPE) ✓ Safety guidelines regarding cleaning of Equipment 	 Brainstorming on health rules and regulations Group discussion on health rules and regulations Research on health rules and regulations Demonstration on Cleaning Individual practice on cleaning schedule of the kitchen according to standards while complying with health regulations 	 Flipchart Markers Videos Boards Internet Gloves Scotch bright Soap Detergents Warm water Sanitizers Sterilizers
			- Sterilizers

Learning unit 3. Apply food hygiene and safety preventive measures

Learning outcomes	Content	Leaning activities	Resources
3.1 Identify high risk and non-risk foods	 Definition of high risk and non-risk foods Types of high risk and non-high risk foods 	 Brainstorming on high risk and non-risk foods Group discussions on types of high risk and non- risk foods Research on high risk and non- risk foods 	 Flipchart Markers Videos Internet Boards High risk and non-risk foods

3.2 Handle high risk and non- high risk foods	 Handling high risk and non- high risk foods according to food hygiene and safety procedures ✓ Transportation ✓ Cooking/preparation ✓ Storing 	Markers
3.3 Store perishables and non- perishable foods at the required temperature	storage temperatures for perishables and non-perishable foods	 Brainstorming on storage temperature of perishable and non-perishable foods Group discussion storage temperature of perishable and non-perishable foods Group work on storage temperature of perishable and non-perishable foods Demonstration on storage temperature of perishable and non-perishable foods Individual practice on storage temperature of perishable and non-perishable foods Individual practice on storage temperature of perishable and non-perishable foods Knives

3.4 Store cold and hot food 3.5 Identify food poisoning, cross contamination and bacteria	 Required food storage temperature for food served hot or cold ✓ danger zone Food poisoning Cross contamination and bacteria 	 Brainstorming on danger zone, food poisoning, cross contamination and bacteria Group discussions on danger zone, food poisoning, cross contamination and bacteria Group work on danger zone, food poisoning, cross contamination and bacteria Demonstration on storing cold food Individual practice on storing while considering danger zone, food poisoning, cross contamination and bacteria 	 Flipchart Markers Videos Internet Boards Fridges Containers Cold food Fridge
3.6 Maintain food safety and hygiene	 Preventive measures regarding hygiene and food safety ✓ Proper storage ✓ During food Preparation ✓ During cooking ✓ Hot holding ✓ Cooling ✓ Reheating 	 Brainstorming on Preventive measures regarding hygiene and food safety Group discussion on Preventive measures regarding hygiene and food safety Group work on Preventive measures regarding hygiene and food safety Demonstration on Preventive measures regarding hygiene and food safety Individual practice on Preventive measures regarding hygiene and food safety 	 Flipchart Markers Videos Internet Boards Fridges Containers Chopping boards Knives Pots Oven

ASSESSMENT GUIDELINES

PART I. Portfolio

SECTION A. Summarize the activities/test required for each performance criteria.

Elements of competence	Performance criteria	Checklist	Score		Description of activity/test proposed	Observation
			Yes	No		
1. Maintain body cleanliness	Proper maintenance of hands hygiene as per procedures	 Right tools and chemicals Hand brush Liquid soap Hand sanitizer Paper roll Dust bin (with foot pedal) Warm running water Follow hand washing procedures Wet hands with running water as hot as you can comfortably stand (at least 100°F/38°C) Apply soap Vigorously scrub hands and arms for twenty seconds 			 Picture evidence Select the right cleaning tools and chemicals. Written evidence List all cleaning tools and equipment Performance evidence (observation checklist: procedures) Wash hands following procedures 	

	 Rinse thoroughly under running water Dry hands and arms with a single-use paper towel Use a paper towel to turn off the faucet. 		
Appropriate use of work attire	Characteristics of a	Written evidence	
in the kitchen as required	 professional work attire: Colour Texture for the jacket, apron, trouser, neck tie & torchon Non high heeled shoes Paper made chef's hat Composition of professional work attire: Hat Hair is well protected Sweat is absorbed Torchon Has been used while holding hot stuff Jacket Chest is well protected (must be in cotton material) 	 What are the rules regarding hygienic professional attire Performance evidence Select the professional work attire 	

Relevant medical test for food handlers is done according to the requirements	food handlers Types of diseases: TB HIV Periodic medical tests Importance of medical tests for food handlers	Written evidence 1. List diseases that requires medical test for food handler. 2. How long should food handler go for medical test 3. Essay on the importance of medical test for food handlers Written evidence
and hair as per hygiend standards	Procedures of	1. List body cleaning chemicals and tools

2.Maintain workplace hygiene	Proper sanitization of the work area as per standards requirements	Follow the right Procedures of Sanitization	Perform evidence 1. Select cleaning tools and chemicals Written evidence 1. List cleaning chemicals and tools
	Appropriate sanitization and sterilization of equipment and tools as per standards	Follow the right procedures of sanitization and sterilization Cleaning chemicals and tools	Written evidence 1. Label cleaning sanitizers and sterilizers 2. list cleaning sanitizers and sterilizers and sterilizers
	Adequate cleaning schedule of the kitchen according to standards while complying with health regulations	 Cleaning schedule Cleaning chemicals and tools Assign responsibilities 	Written evidence1. What is appropriate time of cleaning2. Listchemicals and tools3. Who is supposed to clean
3. Apply food hygiene and safety preventive measures	Appropriate identification of high and non-high risk foods	 Identify high risk and non-high risk foods 	Written evidence 1. Describe high risk foods and non- high risk foods
	Correct standards of handling high risk and non- high risk foods according to food hygiene and safety	 Correct tools and equipment to handle both high risk and non- high risk foods 	Performance evidence 1. Select tools and equipment's of handling high risk and non-high risk foods Written evidence

procedures Appropriate storage temperatures for perishables and non- perishable foods	- Store perishable and non-perishable foods in the right temperatures	1. List tools and equipment of handling high risk and non- high risk foods Performance evidence Select the right temperatures of perishable and non-perishable temperatures
Appropriate identification of the required food storage temperature for hot and cold food as well as the danger zone for each.	 Temperature for hot food Temperature for cold food Danger zone for food stored 	Written evidence 1. List the right temperatures
Proper identification of food poisoning in terms of food cross contamination as well as bacteria that cause food poisoning	Identify improper storage - Check leakage of food - Un covered food - un cleaned tools	Picture evidence 1. Select and label leakage of food Written evidence 1. List un cleaned tools and equipment
Appropriate identification of prevention measures in order to maintain food safety and hygiene.	 Right food containers and tools Clean work place Use of gloves 	Performance evidence 1. Select the right containers and tools 2. Which chemicals and tools for cleaning work place

HOTCA102 MAINTAIN SAFETY AND SECURE WORK ENVIRONMENT			
Competence : MAINTAIN SAFETY AND SECURE WORK ENVIRONMENT			
RTQF LEVEL: 1	CREDITS: 4		LEARNING HOURS : 40
SECTOR: Hospitality and tourism		SUB-SECTOR: Hospitali	ty
ISSUE DATE: January 2013		REVIEW DATE:	

This module describes the skills and knowledge required to follow safety and security procedures, identify hazards, assess the associated safety risks and take measures to eliminate or control and minimise the risk.

Also, the module describes the skills and knowledge required to participate in environmentally sustainable work practices.

It is an obligation for each employee to participate in the management of their own safety and security, and that of their colleagues and anyone else in the workplace. They have a duty to cooperate with their employer's initiatives to ensure safety at work and sustainability of the work environment.

LEARNING ASSUMED TO BE IN PLACE

This module must be assessed after the following prerequisite modules:

CCM302 : Health, Safety, security and environment in the workplace

HOTCA101 : Hygiene and food safety

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence.

Performance criteria describe the required performance needed to demonstrate achievement of the learning unit

Elements of competence	Performance criteria
By the end of the module, the trainee will be able to :	
1. Sterilize tools and equipment	1 Appropriate identification sterilizers used for kitchen tools and equipment
	1 Proper dosage of chemicals used in sterilization of kitchen tools and equipment
	Appropriate techniques of sterilization of kitchen tools and equipment with regard to the
	hygiene and safety procedures in the kitchen
2. Sanitize the workplace	2 Appropriate cleaning of the workplace with correct tools and chemicals
	2 Effective dosage of cleaning agents/chemicals in a way to keep the workplace free of
	bacteria and parasites
3. Use tools, equipment and	3 Adequate manipulation and handling of tools and equipment at the workplace following the
chemicals in kitchen safely	safety procedures
	3 Appropriate arrangement of tools and equipment in the workplace in a manner to avoid any
	3 potential damages
	3 Proper utilization of tools and equipment by respecting what it is meant to in order to avoid
	tools and equipment damages as well as food cross contamination
	Appropriate respect of rules regarding safety in cleaning procedures such as avoiding
	3 putting or placing sharpen items in the sink
	Correct carrying on and lifting up of tools and equipment, hot food stuff as well as heavy
	3 goods

		3	Proper washing and cleaning of tools and equipment before storage to avoid rust.
4. Store tools, chemicals	equipment and	4	Appropriate arrangement of tools and equipment and chemicals in good place, (shelves,) position and separately according to instructions Correct covering of chemicals after use according to instructions Appropriate disposition of tools and equipment in the storage area

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning unit 1: Sterilize kitchen tools and equipment

Learning outcomes	Content	Learning activities	Resources
1.1 Identify sterilizers of tools and equipment used in kitchen	 Importance of sterilization of kitchen tools and equipment Types of sterilizers used in kitchen 	 Display on types of sterilizers Brainstorming on importance of sterilizer Group discussion on types of sterilizers Research on sterilization and its importance 	 Flipchart Markers Boards Reference books Internet Videos Sterilizers

1.2 Use chemicals	 Dosage of chemicals used in sterilization of kitchen tools and equipment	 Brainstorming on unit measurements Group discussion of tools when dosing chemicals Demonstration on dosing chemicals Individual practice on dosing chemicals 	 Flipchart Markers Boards Reference books Internet Videos Weighing scales Measuring jugs Containers Sterilisers/chemicals
1.3 Apply sterilization techniques	Sterilization techniques of kitchen tools and equipment	 Presentation on kitchen sterilization techniques Group discussion on sterilization techniques Demonstration on sterilization techniques Individual practice on cleaning techniques Individual practice on sterilization techniques 	 Flipchart Markers Boards Reference books Internet Videos Cling film Aluminium foil Containers Warm water Paper towel Sanitizers
1.4 Apply hygiene and safety procedures in kitchen	 Hygiene and safety procedures in the kitchen ✓ Tools ✓ Equipment (with labels regarding safety) 	 Brainstorming on hygiene and safety procedures in the kitchen Presentation on hygiene and safety procedures in the kitchen Group discussion on hygiene and safety procedures in the kitchen Demonstration on hygiene and safety procedures in the kitchen Individual practice on hygiene and safety procedures in the kitchen 	 Flipchart Markers Boards Reference books Internet Videos Warm water Paper towel Sanitizers Cleaning chemicals Equipment

Learning unit 2: Sanitize the workplace

	Content	Leaning activities	Resources
2.1 Clean workplace	 Cleaning procedures Clearing Wash Rinse Sanitise Cleaning tools Types of detergents and chemicals 	 Brainstorming on cleaning procedures Group discussion on cleaning procedures Demonstration on cleaning procedures Individual practice on cleaning procedures Display of cleaning tools and chemicals 	 Flipchart Markers Boards Reference books Internet Videos Scotch bright Containers
2.2 Identify cleaning chemicals		 Brainstorming on types cleaning chemicals Group discussion on cleaning chemicals Display of cleaning chemicals 	 Warm water Paper towel Sanitizers Soaps
2.3 Measure cleaning chemicals	 Measurement of cleaning agents/chemicals in a way to keep the workplace free of bacteria and parasites ✓ Volume ✓ Weight 	 Presentation on dosage/measurement of cleaning chemicals Group discussion on dosage/measurement of cleaning chemicals Display of cleaning chemicals Demonstration on dosage/measurement of cleaning chemicals Individual practice on dosage/measurement of cleaning chemicals 	 Flipchart Markers Boards Reference books Internet Videos Containers Warm water Measuring jugs/cups Sterilizers Soaps

Learning unit 3. Use tools, equipment and chemicals safely in kitchen

Learning out come	Content	Leaning activities	Resources
3.1 Handle tools, chemicals and equipment safely 3.2 Arrange tools and equipment	 Safe practices of handling tools, equipment and chemicals while dealing with the following: Tools and equipment Carrying Lifting Storing Chemicals Diluting Storing Positioning of tools and equipment while storing On shelves 	 Brainstorming on safe practices of handling tools, equipment and chemicals Group discussion on safe practices of tools, equipment and chemicals Demonstration on safe handling of tools, equipment and chemicals Individual practice on safe handling of tools, equipment and chemicals Individual practice on safe handling of tools, equipment and chemicals Display of chemicals, tools and equipment Brainstorming on arranging tools and equipment Demonstration on positioning of tools and equipment 	 Flipchart Markers Boards Reference books Internet Videos Containers soap sharpening stones Greasing oil Flipchart Markers Boards Reference
3.3 Maintain tools and	Maintenance rules of tools and	 Individual practice on positioning of tools Brainstorming on maintenance 	 Reference books Internet Videos Shelves Hanging Flipchart
equipment	 ✓ Infante rules of tools and equipment ✓ Basic maintenance procedures (Sharpening, cleaning and greasing) ✓ Storage standards for tools and equipment 	 Drainsterming on maintenance procedures of tools and equipment Demonstration on maintenance procedures of tools and equipment Group discussion on maintenance procedures of tools and equipment 	 Markers Boards Reference books Internet

		 Research on maintenance procedures of tools and equipment Individual practice on maintenance procedures of tools and equipment Scotches Sterilizer Sanitizer Greasing oil Paper rolls Shelves Hanging
3.4 Apply safety rules	 Knife skills and handling Proper use of equipment Mopping techniques and rules 	 Brainstorming on knife skills and handling procedures Demonstration on knife skills and proper use of equipment Group discussion on mopping rules Individual practice on knife skills and proper use of equipment and mopping Internet Videos Internet Videos Knives Soap Containers Mopping rugs Sanitizers Mop squeezer Safety signs
3.5 Carry and lift tools and equipment	 Carrying procedures of tools and equipment Lifting techniques of tools and equipment 	 Brainstorming on lifting techniques of tools and equipment Group discussion lifting techniques of tools and equipment Group discussion lifting techniques Group discussion lifting techniques Markers Boards Boards Reference books Individual practice on carrying techniques of tools and equipment Internet Videos

		KnivesContainersTrolley
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Learning outcome	Content	Leaning activities	Resources
4.1 Arrange tools, equipment and chemicals	 Labelling shelves for tools equipment and chemicals containers Separation of storage for ✓ Tools ✓ equipment ✓ chemicals 	 Brainstorming on labelling shelves for tools equipment and chemicals containers and separation of storage for tools, equipment and chemicals Demonstration on labelling shelves for tools equipment and chemicals containers separating storage for tools, equipment and chemicals Individual practice on labelling shelves for tools equipment and chemicals containers separating storage for tools, equipment and chemicals 	 Flipchart Markers Board Labels Internet Containers Shelves Kitchen tools and equipment
4.2 Cover chemicals	 Cover chemicals according to type Covering chemicals rules Covering materials 	 Brainstorming on covering of chemicals and materials Demonstration on cutting covering materials and covering of chemicals Individual practice on covering of chemicals following rules 	 Flipchart Markers Board Labels Internet Cling film Scissors Aluminium foil Chemicals Containers
4.3 Store tools and equipment	 Storage rules ✓ Store according to type and use ✓ Store only cleaned tools and equipment 	 Brainstorming on storage rules and devices Presentation storage rules and devices Individual practice storage while respecting rules and using appropriate devices 	 Flipchart Markers Board Labels Internet

Learning unit 4: Store tools, equipment and chemicals

 ✓ Indicate damaged tools and equipment Types of storage devices: ✓ Shelves ✓ Hanging ✓ Containers 		Containers Shelves Wiping cloth/paper roll
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ASSESSMENT GUIDELINES PART I. PORTFOLIO

SECTION A: Summarize the activities/test required for each performance criteria.

Elements of competence	Performance criteria	Checklist	Score		Observation Description of activity/test
			Yes	No	proposed
1 Sterilize tools and equipment	Appropriate identification of sterilizers used for kitchen tools and equipment	- Chemicals used for sterilizing kitchen tools and equipment			 Performance evidence 1. From the displayed chemicals on the table, select chemicals used for sterilizing kitchen tools and equipment Written evidence 2. Label the chemicals used for sterilizing kitchen tools and equipment
	Proper dosage of chemicals used in sterilization of kitchen tools and equipment	 Right tools for measuring chemicals Right doze of chemicals used in sterilization of kitchen tools and equipment 			 Performance evidence 1. Select tools for measuring chemicals 2. Measure the right dose of chemicals used in sterilization of kitchen tools and equipment
	Appropriate techniques of sterilization of kitchen tools and equipment with regard to the hygiene and safety procedures in the kitchen	 Sterilization procedures Sterilization techniques of kitchen equipment and tools Hygiene and safety procedures when sterilizing 			Performance evidence 1. Sterilize kitchen tools and equipment

2 Sanitize the workplace	Appropriate cleaning of the workplace with correct tools and chemicals	Workplace cleanliness - Cleaning procedures - Cleaning tools and detergents used	 Written evidence 1. Essay writing on cleaning procedures 2. Clean the workplace following procedures
	Effective dosage of cleaning agents/chemicals in a way to keep the workplace free of bacteria and parasites	- The right dosage of cleaning agents/ chemicals in a way to keep the workplace free of bacteria and parasites	Performance evidence1. Measure the cleaning chemicals while respecting dosage per each ingredient.
3.Use tools, equipment and chemicals in kitchen safely	Adequate manipulation and handling of tools and equipment at the workplace following the safety procedures	 Dismantle and re- assemble of tools and equipment 	Perform evidence 1. Select and label tools and equipment
	Appropriate arrangement of tools and equipment in the workplace in a manner to avoid any potential damages	 Separation of tools and equipment Placement of tools and equipment's 	Performance evidence Arrange tools and equipment respecting safety rules
	Proper utilization of tools and equipment by respecting what it is meant to in order to avoid tools and equipment damages as well as food cross contamination	- Usage of each tool and equipment	Performance evidence Use and operate tools and equipment

4. Store tools, equipment and chemicals	Correct carrying on and lifting up of tools and equipment, hot food stuff as well as heavy goods Appropriate arrangement of tools and equipment and chemicals in good place, (shelves,) position and separately according to instructions	 Cleaning chemicals Carrying and lifting techniques of tools and equipment, hot food stuff as well as heavy loads Store in different shelves in accordance of the usage 	 2. Role play on lifting and carrying techniques of tools and equipment, hot food stuff as well as heavy loads Performance evidence Label different shelves in accordance of their usage
	Correct covering of chemicals after use according to instructions Appropriate disposition of tools and	Cover container with the right covers according to instructions Follow the right labels	Performance evidence 1. Label containers according to instructions Performance evidence
	equipment in the storage area	 indicated on store shelves placement of tools and equipment on the shelves 	1. Label shelves of different tools and equipment

HOTCA103 MISE EN PLACE PREPARATION				
Competence: PREPARE MISE EN PLACE				
RTQF LEVEL: 1	CREDITS: 6		LEARNING HOURS : 60	
SECTOR: Hospitality and tourism		SUB-SECTOR: Hospitality		
ISSUE DATE: January 2013		REVIEW DATE:		

This module describes the skills and knowledge required to use kitchen equipment and tools, to prepare mise-en-place of the different ingredients, using the proper cutting and preparation techniques, techniques in defrosting meat and other food stuffs.

LEARNING ASSUMED TO BE IN PLACE

This module must be assessed after the following prerequisite modules:

HOTCA101: Safety and secure work environment

HOTCA101: HYGIENE AND FOOD SAFETY

HOTCA105: Storage ingredients

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence. Performance criteria describe the required performance needed to demonstrate achievement of the learning unit

Elements of competence	Performance criteria
By the end of the module, the trainee will be able to :	
1. Select kitchen equipment and tools	 Proper identification of kitchen tools, utensils and equipment for mise en place Appropriate dismantling and assembling of tools and equipment in order to make them ready to use. Correct storage of equipment and tools in appropriate position and shelves as per standards
2. Prepare ingredients	 2 Appropriate selection of ingredients according to the recipe requirements 2 Accurate measurements and weighing of ingredients according to the recipe requirements 2 Proper handling of frozen items as per instructions regarding defrosting and thawing of meat items

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The learning activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Leaning unit 1: Select kitchen equipment and tools

Learning outcomes	Content	Leaning activities	Resources
1.1 Describe mise en place	 Definition of mise en place Purpose of mise en place 	 Brainstorming on definition of mise en place Group discussion on mise en place purpose Presentation on mise en place and its purpose 	 Videos Pictures Reference books Internet Flipchart, markers Projectors Board Laptops Kitchen equipment
1.2 Identify kitchen tools, utensils and equipment	 Types of kitchen equipment and tools ✓ Hand tools ✓ Electrical tools ✓ Heavy equipment Uses of Kitchen equipment & tools 	 Observation of kitchen equipment & tools Group discussion on the use of kitchen equipment & tools Research on kitchen equipment and tools Group work on the use of kitchen tools and equipment Individual practice on selection of kitchen tools and equipment as per their use 	 Kitchen equipment Kitchen tools Reference Books Flipchart, markers Projectors Board Laptops Internet website Pictures videos

1.2 Manipulate kitchen equipment and tools	 Instructions for kitchen equipment and tools regarding: ✓ Safety precautions ✓ Standard operational procedures ✓ Manufacturers' recommendation 	 Brainstorming on kitchen equipment & tools instructions Group discussion on the safety precautions of kitchen equipment & tools and maintenance Demonstration on maintenance and manipulating in respect to instructions kitchen equipment and tools Group work on safety precautions for kitchen tools and equipment Individual practice on maintenance and manipulating in respect to instructions kitchen equipment 	 Kitchen equipment Kitchen tools Reference Books Flipchart, markers Projectors Board Laptops Internet website Pictures videos
1.3 Maintain Kitchen equipment and tools	 Basic maintenance procedures of kitchen tools and equipment ✓ Dismantling and assembling equipment and tools ✓ Cleaning procedure of Hand tools Electrical tools Heavy equipment ✓ Storage techniques of tools and equipment after use Hand tools Electrical tools Heavy equipment after use Hand tools Electrical tools 	 Brainstorming on kitchen equipment & tools maintenance procedures Group discussion on the maintenance procedures kitchen equipment & tools Demonstration on maintenance and kitchen equipment and tools Display of kitchen equipment and tools Group work on storage procedures of kitchen tools and equipment Individual practice on maintenance procedures kitchen equipment and tools 	 Kitchen equipment, Kitchen tools Reference Books Flipchart, markers Projectors Board Laptops video Internet website Pictures

Learning unit 2: Prepare ingredients

Learning outcomes	Content	Leaning activities	Resources
2.1 Select ingredients			 Recipe books Reference books Flipchart Markers Projectors Pictures Board Computer Ingredients
2.2 Measure ingredients	 Importance of measuring ingredients The measuring tools and their use: ✓ Measuring cups ✓ Measuring glass ✓ Scales ✓ Measuring spoons ✓ Centimeter Measuring units for: ✓ Capacity/liquid ✓ Weight ✓ Length ✓ Numbers 	 Brainstorming on measuring, measuring units for ingredients and tools Presentation on the importance of measuring, measuring units for ingredients and tools Group discussion on the importance of measuring Demonstration on measuring ingredients using different units Individual practice on measuring ingredients using different units 	 Flipchart Markers Projectors Pictures Reference Books Flipchart, markers- Projectors Board Computer Ingredients Weighing scale Measuring cups Measuring glass Measuring spoons Centimeter

2.3 Handle ingredients safely	 Frozen principles: temperature Techniques of handling frozen ingredients defrosting thawing food Safe practices of handling ingredients 	0 0 0	Observation of frozen ingredients; Brainstorming on safe practices of handling of ingredients Group discussion on safe practices of handling of ingredients, techniques of handling frozen ingredients Demonstration on safe practices handling	 Kitchen equipment and tools Hand gloves Reference Books Flipchart, markers-
	 Safe practices of handling ingredients while dealing with the following: ✓ frozen food ✓ dairy products ✓ fruit ✓ vegetables ✓ meat, fish and poultry ✓ cooked food 	0	Demonstration on safe practices handling techniques of ingredients Presentation on safe practices handling techniques of ingredients Individual practice on safe practices handling techniques of ingredients	 markers- Projectors Board Pictures Videos Computer ingredients

ASSESSMENT GUIDELINES PART I. PORTFOLIO

SECTION A . Summarize the activities/test required for each performance criteria.

Elements of competence	Performance criteria	Checklist	Scor	e	Observation Description of activity/test
			Yes	No	proposed
1. Select kitchen equipment and tools	Proper identification of kitchen tools, utensils and equipment for mise en place	 Types of kitchen equipment and tools ✓ Hand tools ✓ Electrical tools ✓ Heavy equipment Uses of Kitchen equipment & tools 			 Written evidence 1. Match(link) kitchen tools/utensils, equipment with their type 2. Tick appropriate answer (s) (Multiple choices) of the use of each picture of equipment/tools/utensils

	Appropriate dismantling and assembling of tools and equipment in order to make them ready to use. Correct storage of equipment and tools in appropriate position and shelves as per standards	 Instructions for kitchen equipment and tools regarding: ✓ Safety precautions ✓ Standard operational procedures ✓ Manufacturers' recommendation Cleaning procedure of ✓ Hand tools ✓ Electrical tools ✓ Heavy equipment Dismantling and assembling procedures for kitchen tools and equipment Storage of : ✓ Hand tools ✓ Electrical tools ✓ Heavy equipment 	Performance/product evidence (Observation checklist) 1. Clean tools and equipment in order to make them ready to use 2. Dismantle and assemble kitchen tools and equipment Performance/product evidence (observation checklist and picture of the end result) • Store tools and equipment after use respecting storage procedures
2. Prepare ingredients	Appropriate selection of ingredients according to the recipe requirements	 Categories of ingredients and their characteristics ✓ Meat, fish and poultry ✓ Eggs ✓ Vegetables ✓ Fruits ✓ Pasta and starch 	 Performance/product evidence 1. Select fresh ingredients according to their categories
	Accurate measurements and weighing of ingredients according to the recipe	 The measuring tools and their use: ✓ Measuring cups ✓ Measuring glass 	 Written evidence Match (Link the measuring tools with their appropriate measuring units)

requirements	 ✓ Scales ✓ Measuring spoons ✓ Centimeter Measuring units for: ✓ Capacity/liquid ✓ Weight ✓ Length ✓ Numbers 	 Tick the appropriate answer (Multiple choices) of types of food with their corresponding measuring units. Performance evidence Perform measuring of the displayed ingredients on the working table (milk, eggs, meat, fish finger/croquette)
Appropriate application of preparation procedures of ingredients in terms of washing, rinsing, peeling, cutting, chopping, slicing)	Preparation procedures washing, rinsing, peeling, cutting, chopping, slicing 	Performance and product evidence Prepare ingredients displayed on the working table: (vegetables: pumpkin and papaya fruit)
Proper handling of frozen items as per instructions regarding defrosting and thawing of meat items	 Frozen principles: temperature Techniques of handling frozen ingredients while: Defrosting Thawing food 	 Written evidence 1. Sentence completion: Fill in the blank space the right word to complete the sentences Performance/product evidence (observation checklist & picture of the end result) 1. Handle frozen ingredients 2. Defrost and thaw food

SECTION B. Develop the activity/test described in the table above and the check-list to assess the activity/test.

1. Match/Link kitchen tools and equipment with their types

Blender machine
Biender machine
Knives
Fridge
Slicing machine
Pastry mixers
Chopping board
Wire whisk

2. Name the kitchen tools/utensils and equipment mentioned bellow by completing table

C.











LETTERS	NAMES OF TOOLS AND EQUIPMENT
А.	
В.	
C.	
D.	
E.	
F.	

2. Clean tools and equipment in order to make them ready to use. The equipment and tools to clean are: i) blender machine and ii) pastry mixer.

Observation checklist

- Instructions for kitchen equipment and tools regarding:

 - ✓ Safety precautions
 ✓ Standard operational procedures
 - ✓ Manufacturers' instructions
- Cleaning procedure for
 - ✓ Hand tools
 - ✓ Electrical tools

✓ Heavy equipment

3. Dismantle and assemble kitchen tools and equipment

• Dismantling and assembling procedures for kitchen tools and equipment

4. You have already used meat mincer machine (meat grinder) and chopping boards, store them respecting storage procedures.

5. From the working table, select ingredients and arrange each ingredients under its category:

Vegetables,

Fruits,

Meat,

Poultry

Starches and pastas

Respecting their quality characteristics.

N.B: On the working table there are (Onions, passion fruits, rice, sweet potatoes, corn flour, oranges, salmon, chicken, beef, veal, tilapia, cannelloni, lasagna, leeks, duck, celery, turkey...)

6. Link the measuring tools with their appropriate measuring units

Measuring tools	Measuring units
 ✓ Measuring cups 	✓ Liter =Capacity/liquid
 ✓ Measuring glass 	✓ Kg = Weight
 ✓ Scales 	 ✓ Centimeter = Length

✓	Measuring spoons	✓ Numbers
✓	Centimeter	

6. Read carefully and answer by true or false the below statements:

- I. Liter is the measuring unit used to measure milk
- II. Liter is the measuring unit used to measure quantity of bottles of beer.
- III. If you want to measure the carrots, you can use kilogram
- IV. When you want to measure margarine, the measuring unit recommended is liter.
- V. The length of lasagna sheets is measured using centimeter.
- VI. Eggs are measured using centimeter
- 7. As a commis, move the stock and fish fillets to be used from freezer respecting handling technique
- 8. Thaw the stock and defrost fish fillets to be used safely in making fish soup.

PART II. INTEGRATED SITUATION (Summative assessment)

Task: RAINBOW Hotel hosts a workshop and 10 participants request minestrone soup and bread rolls and executive chef asks you to prepare tools, equipment and ingredients to use and report within 50 minutes.

Criteria	Assessment indicator	Checklist	Scor	e	Observation
			Yes	No	
Hygiene	ingredients are washed	1. Professional attire is worn: o Black pant/ skirt, o Double breast shirt, o Chef's napkin/torchon			
	Three container system is used	 Chef's hat or cap 			

	The work place is well cleaned and sanitized	 Apron None slip shoes The workplace is sanitized Ingredients are washed using three container system 	
Safety	Tools and equipment are used safely respecting the safety procedures (switch on& off the burners, professional handling of knife)		
	Tools and equipment are handled safely (,knives, slicers, cookers)		
	Tools and equipment are kept safely after use according to the storage techniques		
Quality of process	Tools and equipment are selected accordingly (good status of tools, instructions and use)		
	Ingredients are selected according to the freshness		
	Portioning and cutting standards are maintained according to the recipe requirements (chopping, slicing, dicing, juliennes)		
	Preparation procedures of ingredients (measurements, washing, rinsing, peeling, cutting, chopping, slicing) are respected.		
Quality of product	Tools and equipment of good status are used according to the instructions)		

	The tools and ingredients are ready to use.		
	Tools, equipment and ingredients are presented attractively		
Relevance	All cutting standards are respected (chopping, dicing, julienne cutting, slicing)		
	Appropriate measurements of ingredients are maintained		
	Required tools, equipment and ingredients are prepared and reported to the cook.		

	HOTCA104 APPLYING COOKING METHODS					
	Competence: APPLY COOKING METHODS					
RTQF LEVEL: 1	CREDITS: 6		LEARNING HOURS : 60			
SECTOR: Hospitali	ty and tourism	SUB-SECTOR: Ho	spitality			
ISSUE DATE: Janu	ary 2013	REVIEW DATE:				

PURPOSE STATEMENT

This module describes the skills and knowledge required to use kitchen equipment and tools, to prepare mise-en-place of the different ingredients, using the proper cutting and preparation techniques.

LEARNING ASSUMED TO BE IN PLACE

This module must be assessed after the following prerequisite modules:

HOTCA102: Safety and secure work environment

HOTCA101: Hygiene and food safety

HOTCA105: Storage ingredients

HOTCA103: Mise en place

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence.

Performance criteria describe the required performance needed to demonstrate achievement of the learning unit

Elements of competence	Perf	formance criteria
By the end of the module, the trainee will be able to :		
1. Identify cooking methods	1.1.	Appropriate identification of tools, utensils and equipment as per cooking
	10	method and type of food.
	1.2.	Proper identification of types of cooking methods.
	1.3.	Relevant identification of cooking temperature and cooking duration for each
		cooking methods and type of food.
	1.4	Appropriate identification of compatibility of different food items basing on the
		different cooking methods.
2. Prepare basic dishes	2.1.	Proper selection of utensils, tools and equipment according to the cooking
		method.
	2.2.	Appropriate selection and preparation of ingredients according to the cooking
		methods.
	2.3.	Respect of cooking temperature and cooking duration as per cooking method
		requirements.
	2.4.	Neat presentation of the dish and/or cooling and storage of the dish at the
		required temperature.

	3.1.	Proper cleaning of tools and equipment used according to the manufacturer's
tools and equipment		instructions
		Appropriate arrangement and storage of tools and equipment as per their
		functions
		Proper cleaning and sanitization of the workplace as per standards.
	3.3.	

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning unit 1: Identify cooking methods

Learı	ning outcomes	Content	Leaning activities	Resources
1.1	Identify tools, utensils and equipment	 Types of tools, utensils and equipment ✓ Cooking equipment ✓ Cutting equipment and tools ✓ Serving tools ✓ Storing tools and equipment ✓ Other tools and equipment for preparation of ingredients 	 Display of tools, utensils and equipment Brainstorming on types of tools, utensils and equipment Group discussion on types of tools, utensils and equipment Research on types of tools, utensils and equipment 	 Flipchart Markers Internet Boards Videos Reference books Grillers Ovens

 1.2 Identify types of cooking methods 1.3 Identify temperature standards per cooking method 	 Types of cooking methods Boiling Steaming Stewing Poaching Grilling Grilling Baking Roasting Broiling Temperature per cooking method Cooking duration Tools for measuring temperature 	 Brainstorming on types of cooking methods Group discussion on types of cooking methods Research on types of cooking methods Brainstorming on temperature per cooking method Group discussion on tools for measuring temperature Display tools of measuring temperature Research on temperature per cooking method 	 Roasting pans Baking trays Plates Meat folk Thermometer probe Steaming pots Chopping boards Serving spoons Stewing pots Knives Baking trays Steaming pot Stewing pot Stewing pot Stewing pot Poaching pan
1.4 Identify compatibility of food items	Compatibility rules regarding cooking methods with food items	 Brainstorming on compatibility rules regarding cooking methods with food items Group discussion on compatibility rules regarding cooking methods with food items Presentation on compatibility rules regarding cooking methods with food items Research on compatibility rules regarding cooking methods with food items 	 Flipchart Markers Internet Boards Videos Reference books

Learning unit 2: Prepare basic dishes

Learning outcomes Content	Leaning activities	Resources
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2.1 Select utensils, tools and equipment	 Utensils tools equipment according to the cooking method 	 Display of types of utensils, tools and equipment brainstorming on types of utensils ,tools and equipment Group discussion on types of tools and equipment Research on types of tools, utensils and equipment 	 Flipchart Markers Videos Internet Utensils, tools and equipment
2.2 Prepare ingredients	 Ingredients ✓ Perishables ✓ Non perishables Quality signs of ingredients Preparation techniques of ingredients ✓ Standard measurement ✓ Cutting ✓ Washing 	 Brainstorming on ingredients and their quality signs Group discussion on ingredients and their quality signs Research on ingredients and their quality signs Demonstration on ingredients and their quality signs and preparation techniques Individual practice on ingredients preparation 	 Flipchart Markers Videos Internet Weighing scale Containers Ingredients Water Chopping boards Knives
2.3 Prepare basic dishes	Cooking temperature and cooking duration as per method and dish	 Brainstorming on serving temperature per cooking method Group discussion cooking temperature cooking duration as per dish Research on cooking temperature and cooking duration as per dish Demonstrate cooking temperature and cooking duration as per dish Individual practice on cooking basic dish respecting cooking temperature and duration 	 Flipchart Markers Videos Internet Thermo probe Containers Ingredients Cooking equipment Serving spoons Serving plates

2.4 Present dish	 Presentation techniques ✓ Presenting tools Garnishing techniques ✓ Garnishes ✓ Garnishing tools Cooling procedures as per dish Storage procedures 	 Brainstorming on presentation techniques Group discussion on presentation techniques tools and garnishing Demonstration on presentation techniques tools and garnishing and cooling Individual practice on presentation while using appropriate tools and garnish 	 Flipchart Markers Videos Plates Internet Garnishes Knives Fridge Cling film Containers
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Learning unit 3: Organize the workplace and store tools and equipment

Learning outcomes	Content	Leaning activities	Resources
3.1 Clean tools and equipment	 Cleaning procedures of tools and equipment Cleaning and washing tools Cleaning chemicals 	 Brainstorming on cleaning procedures of tools and equipment Group discussion on cleaning and washing of tools Demonstration on cleaning and washing of tools Display of cleaning chemicals, tools and equipment Individual practice on cleaning tools and equipment 	 Flipchart Markers Videos Internet Boards Soap Scotch bright Sponge Sanitizer Paper roll Containers Warm water

3.2 Arrange store	 Types of storage of devices: ✓ Shelves ✓ Storage container ✓ Hanging Labelling of shelves as per tools and function 	 Brainstorming on types of storage devices Group discussion on types of storage devices Demonstration on labelling of storage devices Research on of storage devices Individual practice on labelling storage devices as per tools and function 	 Flipchart Markers Videos Internet Labels Container Shelves
3.3 Clean and sanitize workplace	 Cleaning and sanitizing procedures Cleaning tools Types of sanitizers 	 Brainstorming on cleaning and sanitizing procedures, cleaning tools and types of sanitizers Group discussion on cleaning and sanitizing procedures, cleaning tools and types of sanitizers Demonstrate on cleaning and sanitizing Individual practice on cleaning and sanitizing while following procedures. 	 Flipchart Markers Videos Internet Sanitizer Container Soap Sponge Scotch bright Warm water Paper rolls

ASSESSMENT GUIDELINES PART I. PORTFOLIO

SECTION A. Summarize the activities/test required for each performance criteria

Elements competence	of	Performance criteria	Checklist	Scor	е	Description proposed	of	activity/test	Observation
				Yes	No				

1. Identify cooking methods	Appropriate identification of tools, utensils and equipment as per cooking method and type of food	 Tools, utensils and equipment for: Cooking equipment, utensils and tools Serving utensils and tools Storing utensils, tools and equipment 	 Written evidence Matching (link cooking methods with tools/utensils and equipment and their use) Link pictures of equipment/tools/utensils with cooking methods Essay (short or extended responses)
	Proper identification of types of cooking methods.	Different cooking methods: - Boiling - Steaming - Stewing - Poaching - Grilling - Baking - Roasting - Broiling	Written evidence o Identify different cooking methods on the displayed pictures/videos or demonstration by the trainer
	Relevant identification of cooking temperature and cooking duration for each cooking methods and type of food.	 Danger cooking temperature Standard cooking temperature Nutrient value timing Safe cooking timing 	Written evidence • Multiple choice questions : • underline • underline • temperature • duration for each cooking method
	Appropriate identification of compatibility of different food items basing on	Compatibility in terms of food: - Taste - Flavor - Presentation	Written evidence/ Sentence completion In a scenario given to the trainees they fill in blank space appropriate

	the different cooking methods	- Safety	cooking methods and/ or food items according to their compatibility
Prepare	Proper selection of	Arrangement of tools,	Performance evidence
basic dishes	utensils, tools and	utensils and equipment	(Observation checklist)
	equipment according to	according to:	1a . Match recipe with tools,
	the cooking method.	- Preparation steps of	utensils and equipment
		the recipe	1b . List out letters/number of
		- Type of tools, utensils	displayed picture under its
		or equipment that is	corresponding recipe preparation
		appropriate to the	steps
		cooking method	
		- Volume of the tools,	
		utensils and	
		equipment according	
		to cooking method	
		- Hygiene regulations	
		regarding tools,	
		utensils and	
		equipment	
	Appropriate selection	Different preparation	Performance/product evidence
	and preparation of	techniques of ingredients	Prepare ingredients for different
	ingredients according	- Peeling - Trimming	recipes:

	to the cooking methods. Respect of cooking temperature and cooking duration as per cooking method requirements. Neat presentation of the dish and/or cooling and storage of the dish at the required	Presentation techniques	 Vegetables Meat products Fish products Poultry products Performance/product evidence Cook a given appropriate cooking temperature and duration for each cooking method and according to food type Performance evidence Present different dishes
3. Organize the workplace and storage tools and equipment	temperature. Proper cleaning of tools and equipment used according to the manufacturer's instructions	Cleaning procedures	Performance evidence Clean tools and equipment

Appropriate	Storage procedures	Store tools and equipment
arrangement and	Sanitization procedures	Sanitize workplace
storage of tools and	for the workplace	
equipment as per their		
functions		
Proper cleaning and		
sanitization of the		
workplace as per		
standards.		

HOTCA105 INGREDIENTS STORAGE				
	Competence: ST	ORAGE INGREDIENTS		
RTQF LEVEL: 1	CREDITS: 6	LEARNING HOURS : 60		
SECTOR: Hospitality a	nd tourism	SUB-SECTOR: Hospit	ality	
ISSUE DATE: January 2	2013	REVIEW DATE:		

PURPOSE STATEMENT

This module describes the skills, knowledge and attitudes required to handle and store food accordingly.

LEARNING ASSUMED TO BE IN PLACE

This module must be assessed after the following prerequisite modules:

HOTCA101: Hygiene and food safety

HOTCA103: Mise en place

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence. Performance criteria describe the required performance needed to demonstrate achievement of the learning unit

Elements of competence	Performance criteria
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By the end of the module, the trainee will be able to :	
1. Select ingredients to be stored	1 Proper classification of ingredients used in kitchen
	1 Effective sorting of perishable and non- perishable products/ingredients
	1 Proper selection of ingredients of good quality.
2. Determine storage	2 Proper identification of types of storage according to their temperature (dry and cold).
	Appropriate selection of storage container/devices according to the nature of
	2 ingredients
	Appropriate cleaning of storage devices in order to eliminate and reduce risks of
	2 damages of ingredients to be packed in.
3. Storage ingredients	3 Proper packing of ingredients as per standards in the container/devices in respecting
	the quantity that can fit in.
	3 Relevant labelling indications with the ingredient, entry date and lifespan where
	applicable
	3 Appropriate storage of ingredients by respecting the storage temperature requirements
	of the ingredients
	3 Effective arrangement of the ingredients in the storage in accordance with the storage
	procedures (FIFO-LIFO).
	3 Proper cleaning of the storage and tools used.

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Leaning activities Learning outcomes Content Resources 1.1 Classify ingredients to • Categories of ingredients • Observation on type of ingredients Flipchart, • Brainstorming on type of ingredients be stored ✓ Dry goods markers • Research about type of ingredients dairy products _ internet websites \checkmark Group discussion about type of perishable ingredients _ computer inaredients frozen products projectors \checkmark _ • Group work on type of ingredients Reference books. Presentation of type of ingredients _ Ingredients • Personal exercises _ Board _ Pictures _ _ videos 1.2 arrange ingredients Types of ingredients • Observation on type of tools and Kitchen tools and _ • regarding to the perishability; equipment according to the equipment ✓ Perishable food Brainstorming on type of tools and perishability Ingredients ✓ Non-perishable food equipment Flipchart, _ • Research about type of tools and markers equipment internet websites Group discussion about type of tools and computer equipment _ • Group work type of tools and equipment projectors • Presentation of type of tools and Reference books. equipment Board _ • Personal exercises on the type of tools and equipment

Learning unit 1: Select ingredients to be stored

1.3 select ingredients of the quality	 Quality points for choosing ingredients and uses Signs or characteristics of spoiled food 	 Observation of status of tools and equipment, Storage rules for quality ingredients of tools and equipment 	 Kitchen tools and equipment Ingredients Flipchart , markers internet websites computer projectors Reference books.
			- Board

Learning unit 2: Determine storage

Learning outcomes	Content	Leaning activities	Resources
2.1 Select storage	 Definition of storage The two main storage; Cold storage(refrigerator, freezing) Dry storage (dry storage) Characteristics of good storage area; Dry storage area Freezer Cool room/ refrigerator Storage guidelines regarding to the optimal storage temperature and duration to the different types of food; Fruit Vegetables Meat Fishes Cooked food Dairy products 	 Observation of types of storage area brainstorming on types of 	 Flipchart Markers Internet Projectors Reference books Hand gloves Liquid soap Sanitizers Different types of storage

2.2 Select storage	 ✓ Dry goods ✓ juices General safety storage rules Evidence of food pest, insects. Prevention procedures Types of storage devices ✓ Freezer ✓ Fridge ✓ Dry storage devices ✓ Freezer ✓ Freezer ✓ Fridge ✓ Dry storage Intervention storage devices ✓ Freezer ✓ Fridge ✓ Dry storage 	 Research Brainstorming Presentation practical exercises on	 Flipchart Markers Internet projectors Reference
container/devices and their		selection of containers	books Room storage Hand gloves Lamp Air
rules		and device	conditioners Boards
2.3 Clean storage containers/devices	 Cleaning procedures of storage devices sanitization 	 Brainstorming Presentation Practical exercises 	 Cleaning detergents Fridge Freezer Containers

Learning unit 3: Store ingredients

Learning outcomes	Content	Leaning activities	Resources

3.1 Identify the optimal	Receiving temperature levels	o Brainstorming	- Flipchart
storage temperature for food storage	 ✓ Ambient/room temperature ✓ Chilled/ refrigerator for fresh, dried or canned items or processed food ✓ Frozen/ freezer temperature for high items that are in longer term storage storage temperature levels for food ✓ Dry goods ✓ Perishable goods ✓ Dairy products ✓ Frozen products 	 Presentation Research 	 Markers Internet Projectors Reference books Food thermomete r Storage
3.2 Handle and store ingredients	 Safe handling techniques of ingredients to prevent cross-contamination Storage procedures. ✓ FIFO system, ✓ LIFO ✓ Labeling ✓ Stocktaking ✓ Packaging ✓ Cooling Stock control of the different types of ingredients (dry goods, dairy products, perishable ingredients ,frozen products); ✓ Stock receiving process ✓ Stock rotation process ✓ Stock rotation process 	 Brainstorming on definition of storage and objectives of storing Demonstration on the safe practices of handling ingredients Individual practice on the safe practices of handling ingredients Visit of a kitchen store 	 Flipchart Markers Internet Projectors Computers Videos Ingredients Reference books

3.3 Maintain storage equipment and tools	 Cleaning procedures of equipment and tools; ✓ Pre-rinsing or soaking ✓ Washing in detergent solution ✓ Scrapping off the dirt deposits ✓ Rinsing in very hot water ✓ Air drying ✓ Returning to the storage 	 Brainstorming on cleaning procedures of tools and equipment Demonstration on cleaning procedures of tools and equipment Individual practice on cleaning procedures of tools and equipment 	 Flipchart Markers Internet Projectors Computer Labels Videos Reference books Ingredients Containers Storage Pictures
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ASSESSMENT GUIDELINES PART I. PORTFOLIO

SECTION A . Summarize the activities/test required for each performance criteria.

1	ements of mpetence	Performance criteria	Checklist	Scol	re	Description of 0 activity/test proposed	Observation
4.		Proper classification of ingredients used in kitchen	 Categories of ingredients ✓ Dry goods ✓ dairy products ✓ perishable ingredients ✓ frozen products 	Yes	No	 Written evidence multiple choice of categories of ingredients matching (link the categories of 	
						ingredients with their examples)	

	Effective sorting of perishable and non- perishable products/ingredients Proper selection of ingredients of good quality.	 Types of ingredients regarding to the perishability; ✓ Perishable ingredients ✓ Non-perishable ingredients Quality points for choosing ingredients and uses Signs or characteristics of spoiled food 	Written evidence • Multiple choice of types of ingredients according to the perishability • Essay (short or extended responses) Performance/product evidence • select ingredients regarding quality points and spoilage
2. Determine storage	Proper identification of types of storage according to their temperature (dry and cold).	The two main storage; ✓ Cold storage(refrigerat or, freezing) ✓ Dry storage (dry storage) Characteristics of good storage area; ✓ Dry storage area ✓ Freezer ✓ Cool room/ refrigerator Storage guidelines regarding to the optimal storage temperature and duration to the different types of food; ✓ Fruit ✓ Vegetables ✓ Meat	 Written evidence Filling the sentence of the two main types storage with their examples Matching (link the storage area and types of food)

	Appropriate selection of storage container/devices according to the nature of ingredients	 ✓ Fishes ✓ Cooked food ✓ Dairy products ✓ Dry goods ✓ Juices General safety storage rules Types of storage devices ✓ Freezer ✓ Fridge ✓ Dry storage, shelves Rules for storage devices ✓ Freezer ✓ Freezer ✓ Freezer ✓ Fridge ✓ Dry storage devices ✓ Freezer ✓ Fridge ✓ Dry storage devices 	Written evidence • Fill the sentences with types of storage and their appropriate devices
	Appropriate cleaning of storage devices in order to eliminate and reduce risks of damages of ingredients to be packed in.	 Cleaning procedures of storage devices sanitization 	 Performance/product evidence Clean and sanitize the storage devices according to the procedures
3. Storage ingredients	Proper packing of ingredients as per standards in the container/devices in respecting the	Safe packaging techniques of ingredients to prevent cross- contamination	Performance/product evidence • Pack ingredients safely respecting rules to prevent cross-contamination

quantity that can fit in.		
Relevant labelling indications with the ingredient, entry date and lifespan where applicable	Types of Information on the label; ✓ Entry date ✓ Lifespan ✓ Name of ingredients Labeling techniques	Performance/product evidence • Essay (short or extended responses) Mention the appropriate information or indications on the label and fix it on relate packed ingredients.
Appropriate storage of ingredients by respecting the storage temperature requirements of the ingredients	<pre>storage temperature levels for food</pre>	Written evidence • Filling the sentences of storage temperature levels for different categories of food
Effective arrangement of the ingredients in the storage in accordance with the storage procedures	Stock control of the different types of ingredients (dry goods, dairy products, perishable ingredients ,frozen products): ✓ Stock receiving process ✓ Storing stock process	Performance/product evidence Arrange the stock according to the storage procedures (FIFO-LIFO)

(FIFO-LIFO).	✓ Stock rotation process	
Proper cleaning of the storage and tools used.	Cleaning procedures of equipment and tools; ✓ Pre-rinsing or soaking ✓ Washing in detergent solution ✓ Scrapping off the dirt deposits ✓ Rinsing in very hot water ✓ Air drying ✓ Returning to the storage	Performance/product evidence • Clean equipment and tools respecting procedures

SECTION B. Develop the activity/test described in the table above and the check-list to assess the activity/test.

Q. A. Read carefully and answer yes or not the following sentences;

- i. Yoghurt is classified into dry goods
- ii. Cheese includes in dairy products
- iii. Cabbages are perishable ingredients
- iv. Basmati rice is frozen products
- **v.** Fishes are non-perishable ingredients

Q. B. link the categories of ingredients with their examples.

Categories of ingredients	Examples of ingredients
✓ Dry goods	Fishes

✓ dairy products	Cheese
✓ perishable ingredients	Yoghurt
✓ frozen products	Ice cream
	Frozen stock
	Dry beans
	Fresh mushrooms

Performance. 2

Q. A. Answer yes or no, if ingredients mentioned bellows are perishable or non-perishable.

- i. Eggs are perishable ingredients
- ii. Fishes are no-perishable ingredients
- iii. Dry beans are perishable ingredients
- iv. Cheese and yoghurts are non-perishable ingredients
- v. Tomato cans are perishable ingredients

Q. B.

1. Distinguish perishable and non-perishable ingredients.

2. Give five examples of perishable and non-perishable ingredients

LU.1. performance.3

- i. As trainee, Select ingredients regarding to the freshness
- ii. Sort the spoiled ingredients

L.U.2Determine storage

performance.1

A.Q Filling the following sentence by two main storage methods with their examples

- i. Refrigeration includes.....method.
- ii. In dry storage methods.....is the useful storage area to store dry beans.

B.Qlink the storage area and types of food

STORAGE AREAS	TYPES OF FOOD
Dry store	✓ Fruit
	✓ Vegetables
Cool room/ refrigerator	✓ Meat
	✓ Fishes
Freezer	✓ Cooked food
	 ✓ Dairy products
	✓ Dry goods
	✓ juices
	✓ Fruit

performance.2

Q.Fill the sentences with types of storage or their appropriate devices

- i. In the cold storage methods,.....is the useful device to vegetables or fruits
- ii. In the cold storage methods.....is the useful device used to store fishes

- iii. Shelve is the storage container/ device used to store.....
- iv. Devices used in dry storage method are.....
- v. The two most useful devices in cold storage are.....

performance.3

Q.As a commis, clean and sanitize the fridge according to the procedures to avoid cross-contamination

L.U.3 Storage ingredients

performance.1

Q. As a trainee,packsafely those ingredients: fresh tomatoes, maize flour, beef, dry& fresh beans and eggs respecting rules to prevent cross-contamination.

performance.2

Q. A. State the relevant information to be mentioned on label that will be posted on the following packed ingredients; fresh tomatoes, maize flour, beef, dry& fresh beans and eggs.

Q. B. As store man, mention the appropriate information or indications on the label and post it on relate packed ingredients.

performance.3

Q. Filling the following sentences withstorage temperature levels for different categories of ingredients (food);

- i. Dry goods are stored at.....⁰c
- ii. Perishable goods are stored at.....⁰c
- iii. Dairy products are stored at......⁰c
- iv. Frozen products are stored at......⁰c

performance.4

Q. As a commis, arrange the meat in thestock respectingstock receiving, storing stock and stock rotation procedures.

performance.5

Q. As a commis, cleanbasket, bucket, cleaning sponge and plastic basin after use respecting cleaning procedures.

	HOTCA106 FRUITS PREPARATION					
	Competence : Prepare fruits					
RTQF LEVEL: 1	CREDITS: 4		LEARNING HOURS : 40			
SECTOR: Hospitali	SECTOR: Hospitality and tourism SUB-SECTOR:		Hospitality			
ISSUE DATE: January 2013		REVIEW DATE:				

PURPOSE STATEMENT

This module describes the skills and knowledge required to store, select and prepare fruit salad dishes, while following food safety and hygiene standards and customer satisfaction while preparing.

LEARNING ASSUMED TO BE IN PLACE

This module must be assessed after the following prerequisite modules:

HOTCA101: HYGIENE AND FOOD SAFETY

HOTCA103: Mise en place

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence.

Performance criteria describe the required performance needed to demonstrate achievement of the learning unit.

Learning units By the end of the module, the trainee will be able	Performance criteria	
to :		
1. Prepare ingredients, tools and equipment	1.1.	Proper choice of fresh fruits to use
	1.2.	Appropriate cleaning of ingredients
	1.3.	Proper selection of tools according to the recipe
2. Prepare fruit salads		Correct preparation of tools, workplace and equipment according to the
	2.2	recipe
	2.3	Proper identification of fruit based products
	2.4 Respect of cutting procedures for fruit salads	
		Proper presentation of the fruit salads
3. Storage fruits salads	3.1.	Proper identification of container and the type of storage
	3.2.	Appropriate labelling of product container
	3.3.	Appropriate storage and respecting the required temperature

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning Unit 1: Select ingredients, tools and equipment

Learning Outcome	Content	Learning Activities	Resources	
1.1 Identify fruits	The types of fruits. ✓ Soft ✓ Hard ✓ Stone ✓ Citrus Quality signs of fruits: ✓ Crispy ✓ Firm ✓ Not wilted	 Display of different types of fruits Research on the quality of fresh fruits Presentation on classification of fruits Observation of fruits Group discussion on fruits Brainstorming on fruits Group work on classification of fruits 	 Fruits Reference books Flipchart Boards Markers Video aids Pictures 	
1.2 Select tools and equipment	 ✓ Specific quality criteria Types of equipment and tools used ✓ Selection Criteria Recipe > Capacity > Preparation method > Usage of tools and equipment Basic maintenance of tools and equipment 	 Brainstorming on tools and equipment and the selection criteria Research on tools and equipment usage Group work on tools and equipment and the selection criteria Presentation on tools and equipment and the selection criteria Demonstration on selection and handling tools and equipment Practical exercise on selection and handling tools and equipment 	 Reference books Knives Cutting boards (Green and White colour) Fruit Blender Containers Pans Plates Strainers Wire Whisk Video aids 	

 1.3 Clean Fruits cleaning pro Safe practices in w preparation of fruit value purpose Safety rules: Clean as yo Work planni Three conta Wiping the f Measuring ingredies Wastage Portioning 	rashing and s for nutritional o s for nutritional o u go ng iner system o ruits. o	Research on cleaning procedures Presentation on cleaning procedures Demonstration on cleaning fruits respecting procedures Practical exercise on cleaning fruits respecting procedures Research on safety and measuring ingredients rules Group discussion on safety and measuring ingredients rules Presentation on safety and measuring ingredients rules Individual exercise how to make a work plan, set up work table and measure the ingredients Demonstration on using three container system	 Reference books Flip Chart Boards Markers Video aids Fruits Internet Sinks Running water Knives Containers
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Learning Unit 2: Prepare fruits salad

Learning Outcome	Content	Learning Activities	Resources
3.4 Prepare workplace, tools and equipment	 Hygienic procedures of workplace, tools and equipment: ✓ Cleaning ✓ Sterilizing ✓ Sanitizing 	 Demonstration on cleaning, sterilizing and sanitizing. Practical exercise on hygienic procedures and workplace arrangement Brainstorming on preparation of the workplace, tools and equipment 	 Reference books Flip Chart Boards Markers Video aids Different types of tools Internet Different

			Chemical products
2.2 Identify fruit based products	 Products types ✓ Jams ✓ Juices ✓ Sauces ✓ Salads ✓ Desserts ✓ Flavours 	 Research on fruit based products Presentation on fruit based products Display of fruit based products Observation Group work on fruit based products Brainstorming on fruit based products 	 Fruit based products Boards Video aids Pictures Markers Internet Reference books
2.2 Cut fruits	 Preparation techniques depending on type of fruit Peeling off loose skins Trimming Preservation (before serving to maintain its color) Cutting techniques of fruits Cubes Slices Macedoine 	 Research on peeling and cutting techniques Presentation on peeling and cutting techniques Demonstration on and cutting peeling techniques Individual practice on peeling and cutting techniques Demonstration on cleaning fruits Practical exercise on cleaning fruits Presentation on cleaning fruits 	 Video aids Reference books Internet Knives Cutting boards Pots Pans Wire whisk Containers Paper roll(wiping materials) Clean Water Video aids

2.3 Present fruit salads 2.4 Present fruit salads	 Presentation techniques: ✓ Garnishing techniques Garnishes ✓ Serving tools Plates Glasses Platters bowls Presentation tools ✓ Plates ✓ Glasses ✓ Bowls ✓ Platters 	 Brainstorming on garnishing techniques Demonstration on garnishing fruit salads Practical exercises on garnishing fruit salads Practical exercises on garnishing fruit salads Demonstration on garnishing and presentation Practical exercise on garnishing and presentation Presentation on fruit based products presentation and garnishing Brainstorming on fruit based products presentation and garnishing 	 Reference books Video aids Knives Cutting boards Pots Pans Wire whisk Containers Video aids Drinking water Blender Strainer Reference books Video aids Boards Boards Markers Plates Glasses Bowls Platters Internet Fruit products Pictures
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Learning Outcome	Content	Learning Activities	Resources
3.1 Identify container and the type of storage 3.2 Label storage	 Types of storage ✓ Dry storage ✓ Perishable storage Storage tools: ✓ Plastic containers ✓ Porcelain container ✓ Polycarbon container 	 Research on types of storage and containers Presentation on types containers Brainstorming on types of storage and containers Demonstration on types of storage and containers Demonstration on types of storage and containers Study tour of a nearby hotel Practical exercise on classification on types of containers Research on labelling techniques 	 Reference books Flip Chart Boards Markers Video aids Internet Fridge Containers
container	 Labelling techniques: ✓ label information ✓ writing rules ✓ position of label/ products logo on the storage container 	 Demonstration on labelling Practical exercise on labelling Brainstorming on labelling techniques Presentation on labelling Individual practice on labelling Group work on importance of labelling and techniques 	 Internet Labels Logos Storage containers Boards Markers Reference books Pictures
3.4 Apply storage procedures	 Storage procedures: ✓ LIFO ✓ FIFO ✓ Temperature 	 Research on storage procedures Demonstration on storing while respecting storage procedures Presentation on storage procedures Practical exercise on storing while respecting storage procedures Brainstorming on storage procedures 	 Reference books Video aids Procedural pictures Internet Products Fridge Boards

		MarkersContainersShelves
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ASSESSMENT GUIDELINES

PART I. PORTFOLIO (Formative assessment)

Elements		Performance criteria	Checklist	Score	Desc
SECTION A S	Summa	rize the activities/test requi	red for each pe	erformance criteria	

	ements of of of				Description of activity/test proposed	Observation	
				Yes	No		
1.	Prepare ingredients, tools and equipment	Proper choice of fresh fruits to use	 Identify fresh fruits to use 			Perform evidence 1. Select fresh fruits to use	
		Appropriate cleaning of ingredients	- Cleaning procedures			Written evidence 1. Essay writing about cleaning procedures	
		Proper selection of tools according to the recipe	Identify tools according to the Recipe			Perform evidence1. Select tools according to the recipe	
2.	Prepare fruit salads	Correct preparation of tools, workplace and equipment according to the recipe	- Recipe guidance			Written evidence 1. Essay writing on use of recipe when preparing tools ,equipment and work place	

3.Storage salads	fruits	Proper identification of fruit based products	Identify fruits based products	Written evidence 1. List fruits based products
		Appropriate storage and respecting the required temperature	 Storing process Checking the required temperature 	Written evidence 1. Essay writing on storing process and temperature
		Respect of cutting procedures for fruit salads Proper presentation of the fruit salads	 Cutting techniques of fruits Presentation tools of fruit salad 	 Written evidence 1. Fill in black space cutting techniques Perform evidence 1. Present salads
		Proper identification of container and the type of storage	- Identify containers per storage	Perform evidence 1. Select containers per storage
		Appropriate labelling of product container	- Labelling procedures	Written evidence 1. Essay writing on labelling procedures

HOTCA107 HOT AND COLD DRINKS						
Competence : Prepare hot and cold drinks						
RTQF LEVEL: 1	CREDITS: 6		LEARNING HOURS : 60			
SECTOR: Hospitality and tourism		SUB-SECTOR: Hospitality				
ISSUE DATE: January 2013		REVIEW DATE:				

PURPOSE STATEMENT

This module describes the skills and knowledge required to use kitchen equipment and tools properly while preparing hot and cold drinks using different ingredients and respecting hygiene and food safety especially in the preparation of cold drinks.

LEARNING ASSUMED TO BE IN PLACE

This module must be assessed after the following prerequisite modules:

HOTCA101: HYGIENE AND FOOD SAFETY

HOTCA103: Mise en place

HOTCA104: Cooking methods

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence. Performance criteria describe the required performance needed to demonstrate achievement of the learning unit

Ву	arning units the end of the i trainee will be a		Perfo	ormance criteria
1.	Select tools	and	1.1	Precise selection of tools for hot and cold drinks
	ingredients		1.2	Proper choice of fresh ingredients for cold and hot (where required) drinks according to the recipe
			1.3	Proper selection of dry ingredients for hot drinks which are not expired
			1.4	Appropriate preparation of ingredients (peeling, cutting, mashing and chopping) for cold and hot drinks
			1.5	Appropriate cleaning of tools and ingredients according to hygiene standards
2.	2. Cook hot drinks		2.1	Accurate scaling of ingredients in regard with the ratio (quantities) per ingredients required as described in the recipe
			2.2	Proper cooking of hot drinks while respecting the standards temperature according to the recipe
			2.3	Appropriate straining of the hot drinks to be served
			2.4	Appropriate presentation of hot drinks in the standard utensils
3.	Prepare cold d	lrinks	3.1.	Proper preparation of cold drinks according to the recipe
			3.2.	Adequate maintenance of hygiene standards and safety security to avoid food cross
			3.3.	contamination while preparing cold drinks
				Proper presentation and storage of cold drinks at the required temperature and in

	hygienic container.
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COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning Unit 1: Select tools and equipment

1.1 Identify equipment and tools used in preparing hot and cold drinks	 Type of equipment and tools in hot and cold drinks while : ✓ Washing ✓ Cutting ✓ Cooking ✓ Presenting ✓ Storing 	 Research on different types of equipment and tools Presentation on different types of equipment and tools Demonstration on handling equipment and tools Brainstorming on equipment and tools 	 Reference books Internet Boards Markers Flip chat Tools and equipment Video aids Projectors Computers Pictures
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1.2 Clean tools and equipment	 Maintenance procedures: ✓ Dismantling and assembling techniques of equipment and tools ✓ Cleaning, sanitizing and sterilizing techniques ✓ Greasing 	 Brainstorming on dismantling and assembling techniques of equipment and tools Group work on Dismantling and assembling techniques of equipment and tools Demonstration on dismantling and assembling equipment and tools Practical exercise on dismantling and assembling, sanitizing and sterilizing and greasing equipment and tools 	 Chemicals Equipment and tools Water Projector Boards Markers Internet Video aids Sterilizers Sanitizer Pictures
1.3 Identify hot and cold drinks	 Types of drinks: ✓ Hot drinks: Coffee Tea Hot chocolate ✓ Cold Fresh juices 	 Brainstorming on types of drinks Research fresh on types of drinks Group discussion on types of drinks Presentation on hot and cold drinks Display of hot and cold drinks 	 Reference books Flip Chart Boards Markers Video aids Hot drinks Cold drinks Internet Pictures Projector

1.4 Select fresh ingredients	 Fresh ingredients of hot and cold drinks ✓ milk ✓ water ✓ herbs ✓ fresh Ginger ✓ fruits ✓ fresh lemon ✓ fresh lemon glass 	 Brainstorming on fresh ingredients Research fresh ingredients Group discussion on fresh ingredients Presentation on fresh and ingredients for hot and cold drinks Display of fresh ingredient Individual practice on selection of fresh ingredients Individual practice on selection of fresh ingredients Projector Reference books Flip Chart Boards Markers Video aids Internet Pictures Projector
1.5 Select dry ingredients	Dry ingredients for hot and cold drinks ✓ Sugar ✓ Spices ✓ Tea leaves ✓ Coffee powder ✓ Chocolate ✓ Milk powder	 Brainstorming on dry ingredients for hot and cold drinks Group discussion on dry ingredients for hot and cold drinks Display of dry ingredients Individual practice on selection of dry ingredients Projectors Internet Boards Markers Video aids Pictures
1.6 Prepare of ingredients for hot and cold drinks	 Preparation techniques of ingredients ✓ Peeling ✓ Cutting ✓ Mashing ✓ Chopping 	 Brainstorm on preparation of ingredients for hot and cold drinks Group discussion on preparation of ingredients for hot and cold drinks Individual practice on preparation of ingredients for hot and cold drinks Individual practice on preparation of ingredients for hot and cold drinks Running water

hygienic standards and con • Cleaning ingredie	y techniques of ingredient odiments g techniques of dry nts and wiping of ole ingredients	other ingredients	 Running water Fresh and dry ingredients Projector Internet Boards Markers Flip chart Video aids Pictures Paper roll
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Learning Unit 2: Cook hot drinks

Learning outcome	Content	Learning Activities	Resources
2.1 Weigh ingredients	 Weighing rules ✓ Accurate scales ✓ Check weighing scale is at zero ✓ Place the ingredients on top of the scale to require weight ✓ Set the scale back to zero Measurement of units ✓ Weight (gram) ✓ Volume (Litre) 	 Presentation on weighing of ingredients Demonstration on weighing of ingredients Individual practice on weighing of ingredients Brainstorming on weighing of ingredients Group discussion on weighing of ingredients 	 Reference books Pictures Recipes Plates Scales Projector Flipchart Boards Markers Internet Ingredients Projectors Internet Boards Markers Markers

			Flip chartPicturesVideo aid
2.2 Cook hot drinks2.3 Strain hot drinks	 Cooking methods: ✓ Boiling ✓ Steaming Straining techniques 	 Brainstorming on cooking hot drinks Presentation on cooking hot drinks Group discussion on cooking hot drinks Demonstration on cooking hot drinks Individual on cooking hot drinks Group discussion on straining hot 	 Reference books Recipes Projector Flipchart Boards Markers Internet Videos
		 or outputsedssion on straining hot drinks o Demonstration on straining hot drinks o Individual practice on straining hot drinks 	 Tea pots Coffee machine Stove Ingredients Fine sieves
2.4 Present	Presentation techniques	• Presentation on hot drinks	- Tea pots
hot drinks	 Presentation tools: ✓ Flask ✓ Teapots ✓ Tea urns 	 Group discussion on hot drinks Demonstration on hot drinks Individual practice on hot drinks Display of hot drinks 	 Flasks Tea urns Projectors Internet Boards Markers Video aids Flip chart Computers

Learning unit 3: Prepare cold drinks

3.1 Prepare cold drinks	 Types of juices ✓ Fruit juices ✓ Vegetable juices Preparation techniques Apply hygiene guidelines regarding cold drinks preparation ✓ avoid food cross contamination safe handling of cold drinks 	 Brainstorming on of cold drinks and preparation techniques and hygiene standards when preparing cold drinks Presentation on of cold drinks and preparation techniques and hygiene standards when preparing cold drinks Group discussion on of cold drinks and preparation techniques and hygiene standards when preparing cold drinks Group discussion on of cold drinks and preparation techniques and hygiene standards when preparing cold drinks Demonstration on of cold drinks and preparation techniques Individual practice on preparation of cold drinks respecting hygiene regulations 	 Ingredients Tools and equipment Projector Internet Video aid Boards Fruits vegetables Jugs Flip chat Pictures Markers Computer
3.2 Maintain hygiene standards on cold drinks			 Projectors Flipchart Paper roll Pictures Markers Boards Computer Video Internet sanitizers

3.3 Present and/or store cold drinks	 Presentation techniques of cold drinks ✓ Utensil ✓ Garnish ✓ Serving temperature Cooling tips ✓ Container ✓ Cooling temperature 	 Brainstorming on presentation of cold drinks Presentation on how to present cold drinks Demonstration on presentation on cold drinks Individual practice on presentation of cold drinks 	 Projectors Flipchart Containers Pictures Markers Boards Computer Video Internet Pictures jugs
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ASSESSMENT GUIDELINES

PART I. PORTFOLIO (Formative assessment)

SECTION A . Summarize the activities/test required for each performance criteria.

Elements of competence	Performance criteria	Checklist	Score		Description of activity/test proposed	Observation
			Yes	No		
1. Select tools and ingredient s	Precise selection of tools for hot and cold drinks	 Tools and equipment for: ✓ Cooking hot drinks ✓ Preparing cold drinks ✓ Storing hot and cold drinks 			 Performance evidence 1. Select tools, displayed on the table, used in hot and cold drinks preparation. 	
	Proper choice of fresh ingredients for cold and	Identify fresh ingredients for hot and cold drinks according to the recipe:			Performance evidence 2.Select fresh ingredients for hot and cold drinks	

hot (where required) drinks according to the recipe	For hot drinks ✓ Hot water ✓ Sugar ✓ Milk ✓ Herbs ✓ Fresh Ginger ✓ Leaves (lemon) ✓ Tea leaves ✓ Coffee powder/bean For cold drinks • Types ✓ Fresh fruits ✓ Vegetables Quality signs of fresh ingredients: ✓ Milk ✓ Fruits ✓ Vegetables	 Written evidence 2. 3. In a scenario given to the trainees they fill in blank space appropriate fresh ingredients for cooking hot and preparing cold drinks
Proper selection of dry	Select dry ingredients for	Written evidence/
ingredients for hot	hot drinks (recipe	4. Sentence completion: trainees
drinks which are not expired	guidance) ○ Types of dry ingredients for hot drinks: ✓ Sugar ✓ Tea powder ✓ Coffee powder ✓ Tea Masala ✓ Spices ✓ Milk powder	 fill in blank space the correct types of dry ingredients for hot drinks 5. In a scenario given to trainees are requested to select dry ingredients respecting their quality signs.

Appropriate preparation of ingredients (cleaning, peeling, cutting, mashing and chopping) for cold and hot drinks	hot and cold drinks: ✓ Cleaning /washing	Performance /written evidence 6. Sentence completion: trainees fill in the missing words regarding preparation preparation techniques of ingredients for hot and cold drinks 1. Prepare ingredients for hot and cold drinks
Appropriate cleaning of tools and ingredients according to hygiene standards	 Cleaning procedures for tools Cleaning procedures for ingredients 	Performance evidence (Observation checklist) 9. Clean tools, ingredients and equipment while using the three system container according to hygiene standards Written evidence 10. Select perishable ingredients

2.Cook hot 1. Accurate scaling o drinks ingredients in regard with the ratio (quantities) pe ingredients required as described in the recipe	according to the recipe ✓ Appropriate scaling tool ✓ Grams ✓ Litres	that can be wiped (banana)Performance evidence(Observation checklist)Written evidence1a. Measure ingredients in regardwith the ratio (quantities) peringredients required as describedin the recipe1b. Matching scared ingredients inregard with the quantity of recipe
2. Proper cooking o hot drinks while respecting the standards temperature according to the recipe	drinks ✓ Boiling ✓ Steaming	Performance/product evidence In a scenario given to the trainees they fill in blank space appropriate cooking methods of hot drinks. Matching pictures by appropriate cooking temperature standard of the recipe(beverage)

3. Appropriate straining of the hot drinks to be served	 ✓ Boiled → 100° ✓ Steamed 100°-130° Straining steps of hot drinks ✓ Standing container for correct stained beverage ✓ Arranging strainer on stand container ✓ Pouring hot drinks required to strained ✓ Correcting strained hot drinks on appropriate tool 	Performance/productevidence/written evidenceMatching straining pictures with their stepsIn a scenario given to the trainees they fill in blank space appropriate straining steps of hot drinks.Choosing on pictures of strained hot drinks
4. Appropriate presentation of hot drinks the standard utensils	Hot drinks Presentation tools:✓ Flask ✓ Teapots ✓ Tea urns ✓ Cups✓ CupsPresentation process of hot drinks in standard utensils ✓ Pouring	Performance/product evidence/written evidence 1. In a scenario given to the trainees they fill in blank space of well presented hot drinks in standard utensils. 2. Matching pictures with well

		✓ Wiping (cleaning)	presented hot drinks in
		hot drinks presentation in	standard utensils
		standard utensils for:	
		\checkmark Appeal to the senses	
		sight and smell	
		✓ The actual situation:	
		- Culture	
		- Society	
3. Prepare	1. Proper preparation of	Identify the types of cold	Performance/product
cold drinks	cold drinks according to	drinks to be prepared:	evidence/written evidence
	the recipe	✓ Juices	1. In a scenario given to the
		- Fruits juices	trainees they fill in blank space
		(Maracuja)	of juice preparation
		- Vegetable juices	techniques.
		(beetroot)	2. Mind map the types of cold
		Techniques to be followed	drinks to be prepared by using
		while preparing cold drinks:	examples
		 ✓ Washing ✓ Wiping ✓ Peeling ✓ Cutting ✓ Trimming ✓ Slicing ✓ Grating 	

	 ✓ Chipping ✓ Coring ✓ Blending ✓ Boiling ✓ Straining and cooling 	
2.Adequate maintenance	Food safety registrations:	Performance/product
of hygiene standards	✓ Controlling and	evidence/written evidence
and safety security to	reducing food	1. In a scenario given to the
avoid food cross	poisoning	trainees they fill in blank space
contamination while	\checkmark Preventing food and	by using hand washing
preparing cold drinks	equipment	procedures.
	contaminations	2. Write an essay by using the
	✓ Training food handlers	ways of controlling cross
	✓ Prevision of clean	contaminations
	water, sanitary facilities	\circ List the cause of cross
	and washing facilities.	contamination on displayed
	The causes of cross- contaminations	picture\videos
	 ✓ Touching raw and cooked food at the same time 	
	 ✓ Soil from dirty vegetables 	

 ✓ Dirty staff uniforms
and equipment
✓ Unwashed hands
while touching
food(raw and
cooked)
✓ Pests droppings
Ways of controlling cross
contamination:
✓ Separate working and
storage area.
 ✓ Cooling recipe
✓ Washing ingredients
before use
✓ Apply good personal
practices
✓ Put clear strict policies
in place of staffs and
visitors
✓ Using color coded tools
and equipment
Hand washing procedures

	 ✓ Wetting hands with running water ✓ Apply soap(liquid) ✓ Rub hands ✓ Wash fingertips ,nails and wrists ✓ Rinse off 	
	✓ Dry hands	
3. Proper presentation	Presentation process of	Performance/product
and storage of cold	cold drinks:	evidence/written evidence
drinks at the required	 ✓ Using correct container 	Matching straining pictures with
temperature and in	✓ Chilling	their steps
hygienic container.	✓ Garnishing	In a scenario given to the trainees
	✓ Decorating	they fill in blank space appropriate
	✓ Cleaning	straining steps of hot drinks.
	Storage of cold drinks in	Choosing on pictures of strained
	hygienic container in:	hot drinks
	✓ Bottles	
	✓ Cups	
	✓ Jugs	
	✓ Glasses	
	✓ Mugs	
	Checking the required	

temperature for storing cold		
drinks by using refrigerator:		
✓ Control fridge remote		
from 3° to 18°.		

SECTION B. Develop the activity/test described in the table above and the check-list to assess the activity/test.

1.1 Observation checklist.

The trainer will tick where appropriate in the table if the student has picked/selected or not the tool in preparing hot and cold drink.

Tools/ type of drink	Yes	No
Tools used in preparing hot drinks		
- Flask		
- Pots		
Tools used in preparing cold drinks:		
- Blender		
- Jug		
- Weighing scale		

2. Proper choice of fresh ingredients for cold and hot (where required) drinks

2.1 As a commis in sport view Select fresh ingredients for hot and cold drinks from store

Checklist

- a) Ingredients for hot drinks
- b) Ingredients for cold drinks

2.2 Mind map the ingredients of for hot drinks

- 3. Proper selections of dry ingredients for hot drinks which are not expired
- **3.1** fill in blank space by using dry ingredients for hot drinks with their qualities
 - ✓ Sugar
 - ✓ Tea powder
 - ✓ Coffee powder
 - ✓ Tea Masala
 - ✓ Spices
 - ✓ Milk powder
 - ✓ Expiry date
 - ✓ Color
 - ✓ Smelling

For tea and coffee preparation use	and	in order to have their name and	
usefor sweetening, add	for correcti	ing aroma all ingredients should bew	ith
goodand good			

4. Appropriate preparation of ingredients (peeling, cutting, mashing and chopping) for cold and hot drinks

4.1 As a cook in Halal Restaurant, prepare ingredients for green tea and beetroot juice by respecting preparation methods of hot and cold drinks.

5. Appropriate cleaning of tools and ingredients according to hygiene standards

- 5.1 Answer by true or false
 - ✓ Soak all ingredients
 - \checkmark Select all ingredients to be used

- ✓ Rinse well ingredients
- ✓ Use ingredients unwashed
- 1.2 As a steward in Halal restaurants, clean passion and mango fruits required to be used in juice preparation and clean the following tools: plates, cutting board, knives and bowls required.

Accurate scaling of ingredients in regard with the ratio (quantities) per ingredients required as described in the recipe

1a. As a commis weigh sugar tea powder and milk as hot drinks ingredients **in regard with the ratio (quantities) per ingredients required as described in the recipe**

2b. Fill in blank spaces with appropriate scaling tool with their unity

- Grams / scale, Litres / cups

In hot drinks preparation , usein unity of scaling sugar in.....unity and scale milk with.....in unity of.....

Proper cooking of hot drinks while respecting the standards temperature according to the recipe

1. Fill in blank space about cooking methods and temperature used in hot drinks preparation(boiling and steaming)

Coffee and tea are prepared by...... methodsat temperature...... and milk should at temperature.

2. Write an essay about cooking temperature hot drinks while respecting the standards temperature according to the recipe

3. Appropriate straining of the hot drinks to be served

- 1. Mind map straining steps for hot drinks
- a) Correcting strained hot drinks on appropriate tool
- b) Pouring hot drinks required to strained

- c) Standing container for correcting strained beverage
- d) Arranging strainer on stand container

HOTCA108 VEGETABLES PREPARATION				
	Compete	ence : Prepare ve	getables	
RTQF LEVEL: 1 CREDITS: 6 LEARNING HOURS : 60				
SECTOR: Hospitality and tourism SUB-SECTOR: Hospitality				
ISSUE DATE: January 2013		REVIEV	V DATE:	

PURPOSE STATEMENT

This module describes the skills and knowledge required to select fresh vegetables, apply cutting techniques, prepare and store vegetables dishes. The learner considers the hygiene standards and customer satisfaction when preparing vegetables.

LEARNING ASSUMED TO BE IN PLACE

This module must be assessed after the following prerequisite modules:

HOTCA101: Hygiene and food safety

HOTCA103: Mise en place

HOTCA104: Cooking methods

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence. Performance criteria describe the required performance needed to demonstrate achievement of the learning unit

Elements of competence	Performance criteria		
By the end of the module, the trainee will be able to :			
1. Select equipment, tools and	1.1	Proper identification of equipment, tools used in preparing vegetables	
ingredients	1.2	Appropriate dismantling and assembling of equipment and tools	
	1.3	Proper cleaning and sterilization of equipment and tools	
	1.4	Proper identification of the six categories/ types of vegetables	
	1.5	Appropriate identification of the importance of vegetables on the menu	
	1.6	Proper identification of good qualities of vegetables and the advantages of purchasing	
		fresh vegetables	
2. Prepare vegetables		Proper selection of raw materials to use that are fresh according to the recipe guide	
	2.2	Proper cleaning of raw materials like: trimming and peeling off the loose skins	
	2.3	Regularly examination of quality signs of freshness of the vegetables	
	2.4	Proper setting of work table basing on the work plan while respecting three system	
	2.5	container	
		Accurate measurements of raw materials in terms of quantity according to the recipe	
	2.6	standards	
		Relevant cutting of vegetables in accordance with the recipe standards (e.g.: Brunoise,	

		macedoine, juliene, batonettes, chiffonade, etc.
3. Cook vegetables	 3.1. Proper hygiene standards to be followed while preparing vegetables 3.2. Appropriate cooking method is applied according to recipe 3.3. Correct timing to avoid vegetables change of color, texture and loss of nutrients 3.4. Proper presentation of vegetable dishes 	
4. Store vegetables	4.14.24.34.4	Correct selection of storage temperature requirements for vegetables to be stored Proper cleaning and covering of storage containers and store area all the time in order to avoid insects and parasites Appropriate labelling of the storage containers with indication of items life span of the dish and preparation date Proper arrangement of storage containers per item in the fridge for the purpose of enhancing the storage procedures (FIFO-LIFO)

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning Unit 1: Select equipment, tool, and ingredients
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Learning Outcome	Content	Learning Activities	Resources

1.1 Identify equipment and tools used in preparing vegetables	 Type of equipment and tools in preparing vegetables for: ✓ Washing ✓ Peeling ✓ Cutting ✓ Cooking ✓ Presenting and garnishing ✓ Storing 	 Research on different types of equipment and tools Brainstorming on equipment and tools Group discussion different types of equipment and tools Presentation on different types of equipment and tools Display of different types of equipment and tools Display of different types of equipment and tools Practical exercise on handling equipment and tools Study tour to the Hotel/supermarket 	 Reference books Flipchart Boards Markers Video aids Knives internet Cutting board Melon baller Cookers Strainers Wooden spatula Ladles Carrot peeler Vegetable slicer Grater Pots/pans Perforated container
1.2 Perform basic maintenance and cleaning of tools and equipment	 Basic maintenance procedures: ✓ Dismantling and assembling techniques of equipment and tools ✓ Cleaning and sterilizing techniques ✓ Greasing techniques 	 Brainstorming on basic maintenance of techniques of equipment and tools Group work on Dismantling and assembling techniques of equipment and tools Demonstration on dismantling and assembling techniques of equipment and tools Observation on dismantling and assembling techniques of equipment and tools Practical exercise Dismantling and 	 Video aids Reference books Internet Catalogue Water Paper rolls Oil Flipchart Pictures Boards Cleaning and sanitizing

		assembling techniques of equipment and tools	products - User's manual
1.3 Identify vegetables	 Categories of vegetables: Bulbs Roots/Tubers Leaves/Shoots Flowers Flowers Fruits Fungi Pulses Grains 	 Brainstorming on categories of vegetables Group discussion on categories of vegetable Presentation on categories of vegetables Observation on categories of vegetables Display of different categories of vegetables Practical exercise on selection of different categories of vegetable Study tour at a nearest market 	 Reference books Video aids Internet Different categories of vegetables. Pictures Flipchart Boards Markers

Learning Unit 2: Prepare vegetables

Learning Outcome	Content	Learning Activities	Resources
2.1 Select fresh vegetables	 Characteristics of good quality(fresh) of vegetables: ✓ Crispy ✓ Firm ✓ Not wilted Other Specific characteristics depending on type 	 Research on good qualities of vegetables Brainstorming on good quality of vegetables Observation on good quality of vegetables Site visit Demonstration on good quality of vegetables 	 Reference books Video aids Internet Pictures Flipchart Markers Boards Vegetables (fresh and non-fresh)

2.2 Clean vegetables while respecting nutritional values 2.3 Set up work table and measure the ingredients	 ○ Vegetables cleaning procedures ○ Safe practices in washing and preparation of vegetables for nutritional value purpose ✓ trimming ✓ peeling off the loose skins Safety rules: ✓ Clean as you go ✓ Work planning ✓ three container system Measuring ingredients rules ✓ Wastage ✓ Portioning 	 Practical exercise on good quality of vegetables Examination of quality signs of vegetables. Research on cleaning procedures Presentation on cleaning procedures Demonstration on cleaning vegetables respecting procedures Practical exercise on cleaning vegetables respecting procedures Research on safety and measuring ingredients rules Group discussion on safety and measuring ingredients rules Presentation on safety and measuring ingredients rules Individual exercise how to make a work plan, set up work table and measure the ingredients Demonstration on using three container system 	 Reference books Flip Chart Boards Markers Video aids Vegetables Internet Sinks Running water Knives Colander Containers
2.3 Cut vegetables	Types of cuts : ✓ Brunoise ✓ Macedoine ✓ Julienne ✓ Chiffonade ✓ Paysanne ✓ Turn vegetables ✓ Strips	 Demonstration on vegetable cutting and different cuts Display of vegetable cuts Practical exercise on vegetables Cutting observation Individual practice on cutting techniques Presentation of the vegetables 	 Knives slicer machine Containers Weighing scale Projector Markers Black board /white board

✓	Batonettes	cutting	- Reference books
✓	Slice		- Video aids
✓	Final chopping		- Internet
			- Vegetables
			- Vegetable cuts
			- Chopping/cutting
			boards

Learning unit 3: Cook	vegetables	Learning hours: 20	
3.1 Apply hygiene standards	Hygiene standards to be followed while preparing vegetables	 Demonstration on application of hygiene rules while preparing vegetables Practical exercise on application of hygiene rules while preparing vegetables Presentation on application of hygiene rules while preparing vegetables Group discussion on application of hygiene rules while preparing vegetables 	 Reference books Videos aid Flipchart Projector Boards Hygiene rules sheet Markers Cleaning and sanitizing chemicals Wiping pads

3.2 Apply cooking method of vegetable dishes	 Vegetable cooking methods and techniques: ✓ Boiling ✓ Blanching ✓ Frying ✓ Roasting ✓ Grilling ✓ Poaching ✓ Steaming ✓ Stewing ✓ Baking 	 Group discussion on vegetable cooking methods and techniques Presentation on vegetable cooking methods and techniques Demonstration on vegetable cooking vegetable Individual practice on cooking vegetable while applying different methods and techniques 	 Reference books Video aids Pots Pans Cookers Vegetables Ladles/serving spoons Wooden spatulas Strainers Containers Pictures Oven Markers Projector Videos Boards Flipchart
3.3 Apply cooking timing for vegetables	 Importance of respecting timing while cooking vegetables: ✓ color ✓ texture ✓ loss of nutrients 	 Brainstorming on importance of cooking timing for vegetables Group discussion on importance of cooking timing for vegetables Demonstration on application of cooking timing for vegetables Individual practice on application of cooking timing for vegetables 	 Kitchen clock Reference books Video aids Pots Pans Cookers Vegetables Ladles/serving spoons Wooden spatulas Strainers Containers Pictures Oven

			 Markers Projector Videos Boards Flipchart
3.4 Present vegetable dishes	 Importance of good presentation of vegetables Presentation techniques 	 Group discussion on vegetable dishes presentation techniques Demonstration on vegetable dishes presentation Practical exercise on vegetable dishes presentation 	 Plates Containers Pictures Pans Pots Garnishes

Learning Unit 4: Store vegetables

Learning Outcome	Content	Learning Activities	Resources
1.1 Select storage	 Types of storage s ✓ Dry storage ✓ Perishable storage Storage tools: ✓ Containers Plastic Stainless steel Porcelain ✓ Shelves Stainless 	 Research on types of storage and tools Presentation on types storage and tools Brainstorming on types of storage and tools Demonstration on types of storage and tools Study tour of a nearby hotel Practical exercise on classification on types storage and tools 	 Reference books Flip Chart Boards Markers Video aids Internet Fridge Freezer Containers Cold room Detergents Cleaning tools Water Sanitizer

			- Wiping pads
4.2 Label storage containers	 Labelling principles: ✓ label information ✓ writing rules ✓ position of label/ products logo on the storage container Importance of labelling 	 Research on labelling techniques Demonstration on labelling Practical exercise on labelling Brainstorming on labelling techniques Presentation on labelling Group work on importance of labelling 	 Video aids Internet Labels Logos Storage containers Boards Markers Reference books pictures
4.3 Apply hygiene rules in storage	 Importance of cleaning storage area all the time in order avoid insects and parasites Cleaning techniques and procedures according to the type of storage Coverage of container to avoid cross contamination Covering materials: Aluminium foil plastic wrap 	 Group work on importance of cleaning storage and storage tools Demonstration on cleaning storage and storage tools Practical exercise on cleaning storage and storage tools while following procedures Brainstorming on covering storage container to avoid cross contamination Demonstration on covering storage container to avoid cross contamination Practical exercise on covering storage container to avoid cross contamination 	 Cleaning tools Cleaning and sanitizing chemicals Shelves Containers Boxes Aluminium foil Plastic wrap Flipchart Projector Markers Boards
4.4 Apply storage procedures	 Storage procedures: ✓ LIFO ✓ FIFO ✓ Storage temperature 	 Brainstorming on storage procedures Research on storage procedures Demonstration on storing while respecting storage procedures Presentation on storage procedures Practical exercise on proper arrangement and food storing while respecting storage procedures 	 Reference books Video aids Procedural pictures Internet Products/food Freezer Fridge Boards Markers

[-	Containers
		-	Shelves
		-	Plastic wrap
		-	Aluminium foil

ASSESSMENT GUIDELINES

PART I. PORTFOLIO (Formative assessment)

SECTION A. Summarize the activities/test required for each performance criteria.

Elements of	Performance criteria	Checklist	Score	Description of activity/test	Observation
Elements of competence of 1.Select equipment, tools and ingredients	Performance criteria 1. Proper identification of equipment, tools and utensils used in preparing vegetables	Checklist Tools, utensils and equipment while: o Preparing ingredients o Cooking equipment, utensils and tools o Serving utensils, and tools o Storing utensils, tools and equipment	Score Yes No	 proposed Performance evidence (Picture of the labels) 1. Sort and label tools, utensils and equipment used in preparing vegetables (displayed and mixed) Written evidence 2. List out all equipment; tools and utensils used in preparation of vegetables (preparation of ingredients, cooking, serving and 	Observation
	2. Appropriate dismantling and assembling of equipment and tools	Follow o Assembling procedures (according to user's manual		storing)Performanceevidence(observationchecklistonprocedures)1.Dismantle kitchen tools and	

3. Proper cleaning and	guide) o dismantling procedures (according to user's manual guide) Identify	equipment 2. Assemble kitchen tools and equipment Written evidence
sterilization of equipment and tools	 Cleaning chemicals sterilizing chemicals Follow Cleaning procedures of tools and equipment Sanitizing procedures of tools and equipment Sterilizing procedures of tools and equipment 	 List out cleaning and sanitizing chemicals Performance evidence (picture) Select and label the right chemicals for sanitizing and cleaning utensils, tools and equipment Performance evidence (observation checklist: procedures) A Clean tools, utensils and equipment used in vegetables preparation Sanitize tools, utensils and equipment used in vegetables preparation

4.Proper identification of the six categories/ types of vegetables	Describe the categories of vegetables: Bulbs Root Tuber Shoot Leaf Flower Fungi Fruit Squash Nutritional value	 2.c Sterilize tools, utensils and equipment used in vegetables preparation Written evidence 1. Match pictures of different types of vegetables with respective categories 2. Label different types of vegetables displayed
6.Proper identification of good qualities of vegetables and the advantages of purchasing fresh vegetables	Good quality vegetables Crispy Firm Not wilted	Written evidence1. Essay writing on good andbad qualities of vegetables andadvantagesofpurchasingfresh vegetables.

2 prepare	1. Proper selection of raw	Selection criteria:	Performance evidence
regetables materials to use that are fresh according to the recipe guide	Quality signsRecipe	1. Select fresh raw materials according to recipe	
	2. Proper cleaning of raw materials like: trimming and peeling off the loose skins	Safe practices in washing vegetables for nutritional value purpose : • Washing • Trimming • Peeling/off loose skin	Performance evidence Observation checklist Clean raw materials following safety practices for vegetables.
	3.Regularly examination of quality signs of freshness of the vegetables	Qualitysignsoffreshnessofvegetables:•Crispy•Firm•Not wiltedOtherspecific qualitycriteria for a particularvegetable	Performance evidence 1. Select from displayed vegetables that are fresh.
	4.Proper setting of work table basing on the work plan while respecting three container system	Recipe guidanceWork plan	

5.Accurate measurements of	Measurement tools	Performance evidence
raw materials in terms of	per types of	1. Set up a work table for the
quantity according to the recipe standards	ingredients:	preparation of your recipe.
	 Weighing scale for weight Liter for volume Meter for length Measuring 	Performance evidence Measure raw materials according to the recipe provided.
	ingredients:	
	 Quantity on recipe Number of people to be prepared for 	
6. Relevant cutting of	Vegetables cuts:	Performance evidence
vegetables in accordance with the recipe standards (e.g.: brunoise, macedoine, juliene, batonettes, chiffonade, etc.	ShapeSize	Prepare different vegetable cuts according to the recipe given.
followed while preparing	Hygiene standards while preparing vegetables - Sanitization of workplace equipment and tools - Sterilization equipment and tools - Personal hygiene - Food hygiene	Performance evidence Apply both personal and food hygiene practices while preparing vegetables

2. Cook	Appropriate application	Different cooking	Performance evidence
vegetable	cooking method according to	methods and	Cook vegetables according to
	recipe	procedures:	the recipe given.
		- Boiling	
		- Steaming	
		- Stewing - Poaching	
		- Grilling	
		- Baking	
		- Roasting	
	Correct timing to avoid	Recipe guidance - Method	Performance evidence
	vegetables change of color,	- Timing	Cook vegetables while
	texture and loss of nutrients		respecting cooking timing on
			the recipe
	Proper presentation of	Presentation	Performance evidence
	vegetable dishes	techniques	Present vegetable dish
		Serving toolGarnish	
3. Store	1. Correct selection of storage	Storage temperature	Written evidence
vegetables	temperature requirements	- Storage	1. Multiple choice questions :
	for vegetables to be stored	equipment	Circle the correct answer on
		Selection criteria of	correct storage temperatures
		storage temperature	for vegetables
		- Life span	2. Match storage temperature
		- Type of dish	and equipment

covering of storage	 Hygiene standards in vegetable storage Cleaning procedures storage containers storage area 	Performance evidence 1. Clean storage area and containers
2. Appropriate labelling of the storage containers with indication of items life span of the dish and preparation date	Labelling procedures: - label information - writing rules - position of label on the storage container	Written evidence 1. Essay writing on the importance of labelling in food storage Performance evidence 2. Label different food items
Proper arrangement of storage containers per item in the fridge for the purpose of enhancing the storage procedures (FIFO- LIFO)	Storage procedures: - FIFO - LIFO	Performance evidence Store vegetable dishes while respecting the procedures

SECTION B: Develop the activity/test described in the table above and the check-list to assess the activity/test.

<u> Task :</u>

The PAFP team (10 pax) is in a workshop at Beauséjour Hotel. On the last day, they have ordered sauté French beans. You are requested to prepare their order within 1h.

Element of	Performance criteria	Checklist	Scor	re	Observation
competence			Yes	No	_
Hygiene	 2.2. Proper cleaning of perishable and non-perishable ingredients where applicable as per recipe standards 1.4 Proper sterilization of equipment and tools after use 	 Putting on a professional attire :black pant, double breast shirt, mini skirt , chef's hat or cap apron Ingredients are washed properly using running water/or pre-boiled water Three-system container is used The work place is well cleaned and sanitized 			
Safety	 2.4. Right temperature of working area. 1.5 Proper arrangement equipment of ingredients on the workstation 2.3 Proper arrangement of ingredients on the work station regarding to the perishability Proper equipment of equipment and tools on the work station. 	 Correct use of tools and equipment is respected (good status of tools, use of tools and equipment according to the instructions Tools and equipment are handled and used safely (washing, cleaning and cooking) Ingredients are handled safely Ingredients, tools and equipment are arranged on working station safely according to the food safety procedures to prevent cross-contamination. Spoiled ingredients are sorted to prevent food cross-contamination 			
Quality of	1.1 Proper identification of tools andequipment to be used while preparing	Ingredients are selected according to the recipe			

process	egg dishes.1.2 Proper identification of ingredients to be usedAppropriate dismantling and assembling of tools and equipment before useProper choice of the raw materials to use in preparation of egg dishesRight measurements of ingredients to be used.Correct checking and cutting of ingredients used in making the dish as per recipeCareful breaking of eggshell before cooking processProper cooking techniques should be followed according to the recipe.	 Ingredients are measured using correct measuring tools (scale, measuring spoon, jug or cup) and units (weight; kg, capacity; l, ml or cl) Cutting standards of ingredients are respected; Chopping, Slicing, Dicing, Juliennes, Macedoine. Preparation procedures of eggs (breaking) holding, cracking, opening egg halves, empty egg into mixing bowl, whisking and seasoning. Recipe preparation procedures are respected (washing, peeling, cutting, frying, turning omelet) Portioning standards are applied (chips and sweated minced meat of the quantity related to the egg in special omelette omelette : 4 eggs per omelette for 5 		
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Quality if product	Proper presentation and garnishing of different egg dishes according to standards	 Fresh ingredients are used Prepared dishes is presented attractively (texture, colour, taste, flavour and shape) The final product is presented accordingly (type of plate, garnishing)
Relevance	Appropriate cooking time according to the recipe	 Cooking degrees requested are respected (lightly-done, well-done). Time is respected Right ingredients for recipe are used(potato chips, sweated minced meat) Requested dishes are prepared (special omelette and tomato and onion omelette) Appropriate tools and equipment are used

HOTCA109 EGG DISHES AND CEREALS					
	Competence : Prepare egg dishes and cereals				
RTQF LEVEL: 1	RTQF LEVEL: 1 CREDITS: 6 LEARNING HOURS : 60				
SECTOR: Hospitality and tourism		SUB-SECTOR: Hospit	tality		
ISSUE DATE: Janu	ary 2013	REVIEW DATE:			

PURPOSE STATEMENT

This module describes the skills and knowledge required to prepare basic egg dishes and cereals in accordance with hygiene and food safety requirements while preparing eggs and applying different preparation techniques.

LEARNING ASSUMED TO BE IN PLACE

This module must be assessed after the following prerequisite modules:

HOTCA101: Hygiene and food safety

HOTCA103: Mise en place

HOTCA104: Cooking methods

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence. Performance criteria describe the required performance needed to demonstrate achievement of the learning unit

Elements of competence	Performance criteria
By the end of the module, the trainee will be able to :	
1. Select equipment and tools	1 Proper identification of tools and equipment to be used while preparing egg dish and cereals
	1 Appropriate dismantling and assembling of tools and equipment before and after use for some
	1 tools and equipment require these practices when washing and cleaning them.
	Proper sterilization of equipment and tools after use
2. Identify the raw materials	2 Proper choice of the raw materials to use in preparation of egg dishes
	2 Proper cleaning of perishable and non-perishable ingredients where applicable as per recipe

	2 standards Proper arrangement of ingredients on the work station
3. Cook and present eggs	 3 Proper selection of cooking method according to the recipe: poaching, pan-frying and boiling. Correct cutting of vegetables used in making the dish as per recipe 3 Proper presentation and garnishing of different egg dishes according to standards 3
4. Cook and Present cereal	 4 Correct selection of quantity and quality of cereals as per request 4 Proper preparation of cereals at required temperature (cooked and non-cooked) Proper garnishing of cereals and good presentation 4
5. Store cereals	 5 Appropriate selection of storage area for cereals (cool and dry place) 5 Appropriate arrangement of cereals boxes in respecting FIFO and LIFO procedures (expiry date). Correct application of cereal hygiene and safety guidelines in storage area.

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning Unit 1: Select tools and equipment

Learning Outcome	Content	Learning Activities	Resources
1.1 Identify equipment and tools	 Type of equipment and tools while: ✓ Washing ✓ Mixing ✓ Cutting ✓ Cooking ✓ Presenting ✓ Storing ✓ Measuring ✓ Garnishing 	 Research on different types of equipment and tools Presentation on different types of equipment and tools Demonstration on handling equipment and tools 	 Reference books Internet Boards Markers Flip chat
1.2 Clean tools and equipment.	 Maintenance procedures: ✓ Dismantling and assembling techniques of equipment and tools ✓ Cleaning, sanitizing and sterilizing techniques ✓ Greasing techniques 	 Brainstorming on equipment and tools and maintenance procedures Group work on cleaning, sanitizing and sterilizing techniques Demonstration on dismantling and assembling techniques Observation on maintenance procedures Individual practice on dismantling and assembling techniques Demonstration on cleaning, sanitizing and sterilizing 	 Cleaning chemicals Tool and equipment Flipchart Projector Boards Markers Videos Internet Cleaning

1.3 Sterilize equipment and tools	 Individual practice on cleaning, sanitizing and sterilizing techniques of equipment and tools Individual practice on dismantling and assembling techniques of equipment and tools Brainstorming on dismantling and
	 assembling techniques Group work on dismantling and assembling techniques of equipment and tools

Learning Unit 2: Prepare raw materials

Learning Outcome	Content	Learning Activities	Resources
2.1 Select ingredients	 Types of ingredients Eggs Condiments Vegetables Meat and processed products/chicken Milk products Herbs and spices 	 Brainstorming ingredients and their uses Research on egg based dishes ingredients Group discussion on egg based dishes ingredients Presentation on egg based dishes ingredients Display of egg based dishes 	 Reference books Flip Chart Boards Markers Video aids ingredients condiments Internet Pictures

	 Olive oil 	 ingredients Individual practice on selection of egg based dishes ingredients Projector
2.2 Clean perishable and non-perishable ingredients	 Cleaning techniques and procedures of ingredients and condiments ✓ perishable ingredients ✓ non perishable 	 Presentation on cleaning vegetables and other ingredients Demonstration on cleaning vegetables and other ingredients Demonstration on cleaning vegetables and other ingredients Practical exercise on cleaning vegetables and other ingredients Practical exercise on cleaning vegetables and other ingredients
2.3 Perform measurements of ingredients to be used	Quantities as per recipe guide	 Proper arrangements of equipment and tools on the work station. Proper arrangements of - Reference books Pictures Recipes
2.4 Apply breaking of eggshell techniques	 Egg breaking procedures: ✓ Three container system 	 Practical exercises on measuring different ingredients measuring different ingredients Presentation on egg breaking procedures Demonstration on checking and cutting of ingredients Individual practice on checking and cutting of ingredients Demonstration on breaking eggs Individual practices

Learning unit 3: Cook and present egg dishes

Learning outcomes	Content	Learning activities	Resources

3.1 Cook basic egg dishes	 Basic egg dishes : ✓ Omelets Cooking methods ✓ Boiling ✓ Pan frying ✓ Poaching ✓ Stir frying ✓ Steaming ✓ Baking Cooking duration/ timing 	 Presentation on preparation of different types of egg dishes Demonstration on preparation of different types of egg dishes Individual practice on preparation of different types of egg dishes Brainstorming on preparation of different types of egg dishes Group discussion on preparation of different types of omelettes 	 Video aids Projectors Flipchart Frying pan Containers Eggs Condiments Kitchen equipment and tools Cutting boards Markers Boards
2.3 Cut condiments /ingredients	 Preparation methods: ✓ Trimming ✓ Peeling ✓ Vegetables cutting techniques Slicing Dicing Chopping Cutting Chiffonade Cutting Supremes Zesting 	 Demonstration on preparation methods Practical exercise on preparation methods Group discussion on preparation methods Presentation on preparation methods Observation of vegetables cuts 	 Reference books Video aids Vegetables Internet Pictures Boards Cutting tools Projector
3.2 Present egg-based dishes and cereals	 Accompaniments Attractive presentation techniques of egg-based dishes ✓ Garnishing 	 Presentation on the importance of presenting egg based dishes Demonstration on presentation techniques Individual practice on presentation techniques 	 Garnishes Video aids Projectors Flipchart Frying pan Containers Kitchen equipment and tools Cutting boards Markers

	- Plates
	- Boards

Learning unit 4: cook and present cereals

Learning outcomes	Content	Learning activities	Resources
4.1 Select cereals	 Cereals definition Importance of cereals Types of cereals Quantity and quality of cereals as per request 	 Brainstorming on definition of cereals Group discussion on types of cereals Presentation on quality and quality of cereals 	 Reference book Internet Flip chat Boards Markers cereals
4.2 Prepare cereals	 Preparation techniques of cereals ✓ cooked ✓ non-cooked 	 Brainstorming on preparation of cereals Group discussion on preparation of cereals Demonstration on preparation of cereals Individual exercise on preparation of cereal 	 Reference books Internet Flip chat Boards Markers Cereals Projector containers

4.3 Garnish and present cereals	 Garnishing techniques of cereals Presentation techniques 	 Brainstorming on garnishing techniques Group discussion on garnishing techniques Presentation on garnishes techniques 	 Reference books Internet Flip chart Markers Boards Projector Plates Garnishes
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Learning Unit 5: Store eggs and cereals

Learning hours : 10

Learning outcome	Content	Learning Activities	Resources
5.1 Identify storage for eggs and cereals			 Fridge Storage Shelves Dry storage Containers
5.2 Storage egg dishes and cereals	 Storage requirements for cooked food : ✓ Temperature, refrigeration ✓ Containers ✓ Conservation life 	_ storage facilities	

ASSESSMENT GUIDELINES PART I. PORTFOLIO

SECTION A . Summarize the activities/test required for each performance criteria.

Elements of	Performance criteria	Checklist	Score	Description	of	activity/test	Observation
competence			Yes No	proposed			

1. Select equipment and tools	 Proper identification of tools and equipment to be used while preparing egg dish and cereals Appropriate dismantling and assembling of tools and equipment before and after use for some tools and equipment require these practices when washing and cleaning them. 	equipment for: - Cooking equipment, utensils and tools - Serving utensils and tools Storing utensils, tools and equipment Follow - Assembling procedures (according to user's manual guide)	Written evidence 1. Matching (link cooking methods with tools/utensils and equipment and their use) 2. Link pictures of equipment/tools/utensils with cooking methods Performance evidence (observation checklist on procedures) 3. Dismantle kitchen tools and equipment 4. Assemble kitchen tools and equipment
	3. Proper sterilization of equipment and tools after use	 Cleaning chemicals sterilizing chemicals sterilizing chemicals Follow Cleaning procedures of tools and equipment Sanitizing procedures of tools and equipment Sterilizing procedures of tools and equipment 	Performanceevidence(picture)5. Select and label the right chemicals for sanitizing and cleaning utensils, tools and equipmentPerformanceevidence (observation checklist: procedures)Cleantools, utensils and equipmentCleantools, utensils and equipmentCleantools, utensils and equipment
2. Identify the raw materials	4. Proper choice of the raw materials to be used in preparation of egg dishes	- Quality signs of Eggs	Performance evidenceSelect raw materials for egg

			dishes
	5. Proper cleaning of perishable and non-perishable ingredients where applicable as per recipe standards	 Cleaning procedures of perishables and non-perishable ingredients as per recipe standards 	Performance evidenceClean perishables and non- perishable ingredients as demonstrated by the trainer
	6. Proper arrangement of ingredients on the work station	Arrangement process of ingredients at the work station	Performance evidence Arrange the work station as demonstrated by the trainer
3. Cook and present eggs		Correct cooking method according to the recipe: - pan-frying - poaching - boiling	Performance evidence cook different types of eggs using different methods of cooking as demonstrated by the trainer trainer trainer trainer trainer
	 Correct cutting of vegetables used in making the dish as per recipe 	Cut vegetables - Brunoise - Slices - Julienne	Performance evidence Cut different types of vegetables - Bronoise - Macedoine - Julliene
	8. Proper presentation and garnishing of different egg dishes according to standards	Presentation and garnishing techniques of egg dishes	Performance evidenceGarnish and present eggs asdemonstrated by the trainer
4.cook and present cereals	9. Proper garnishing of cereals and good presentation	- Select quality cereals	Written evidence List out quality characteristics of cereals
	10. Proper preparation of cereals at required temperature (cooked and non-cooked)	- Prepare cereals both cooked and non-cooked	Performance evidence Prepare cereals as demonstrated by the trainer

		11. Proper garnishing of cereals and good presentation	-	Garnishing and presentation techniques of cereals	Performance evidence Garnish and present cereals as demonstrated by the trainer.	
5. cereals	Store	12. Appropriate selection of storage area for cereals (cool and dry place)	-	Select storage areas suitable for cereals	Written evidence differentiate between : cold storage dry storage	
		 Appropriate arrangement of cereals boxes in respecting FIFO and LIFO procedures (expiry date). 	-	Storage procedures considering FIFO and LIFO	Written evidence List out procedures considered when storing cereals	
		14. Correct application of cereal hygiene and safety guidelines in storage area	-	Storage safety guidelines for cereals	Written evidence List down hygiene safety guidelines in the storage area	

HOTCA110 SALADS PREPARATION						
Competence : Prepare salads						
RTQF LEVEL: 1	CREDITS: 6		LEARNING HOURS : 60			
SECTOR: Hospitality and touri	sm	SUB-SECTOR: Hospi	tality			
ISSUE DATE: January 2013		REVIEW DATE:				

PURPOSE STATEMENT

This module describes the skills and knowledge required to prepare and present different sorts of salads.

LEARNING ASSUMED TO BE IN PLACE

This module must be assessed after the following prerequisite modules:

HOTCA101: Hygiene and food safety

HOTCA103: Mise en place

HOTCA104: Cooking methods

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence. Performance criteria describe the required performance needed to demonstrate achievement of the learning unit

Elements of competence	Performance criteria
By the end of the module, the trainee will be able to :	
1. Prepare ingredients, tools	1.1. Proper identification of different types of salads
and equipment	1.2. Proper selection of equipment and tools used in salad preparation
	1.3. Appropriate selection of raw materials for different salads
	1.4. Proper cleaning of salad ingredients
	1.5. Proper handling procedures of salads regarding hygiene and safety
	1.6. Appropriate cutting of simple and compound salads as per standards
	1.7. Proper cleaning of tools and equipment ready to use
	1.8. Proper arrangement of tools and equipment ready to use
2. Produce salad	2.1. Respect of guidelines in preparation of salad
	2.2. Relevant composition of all parties of the salad and the balancing of ingredients while
	2.3. respecting the colors requirements and the arrangement structure
	2.4. Appropriate setting of storage temperature
	Correct storage of the salad while taking care of the arrangement vis- a- vis other food in the
	refrigerator and respecting storage procedures in order to avoid cross contamination
3. Prepare salad dressing or	3.1 Appropriate identification of the salad dressings as per recipe
sauce	Accurate measurements of dressing ingredients as per recipe and serving portioning
	3.2 standards
	Proper production of the dressing in accordance with the consistence of the dressing with

	3.3	relevant seasoning according per recipe requirements and hygiene standards
4. Perform portioning	4.1.	Accurate portioning standards of salad according to the recipe
	4.2.	Correct seasoning of the salad
	4.3.	Proper presentation of the salad to the standard plate

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning Unit 1: Prepare ingredients, tools and equipment

Learning Outcome	Content	Learning Activities	Resources
1.1 Identify types of salad	 Definition of salad Types of salads ✓ Simple ✓ Compound Nutritional value of salads 	 Brainstorming on salad definition and types of salads Group discussion on types of salad Presentation on types of salad Research on types of salads, nutritional value of salads Display of types of salads 	 Reference books Boards Markers or chalks Flip chart Pictures Computer/ LCD Videos/ movies Projector Internet Salads
1.2 Select equipment and tools	 Tools and equipment for salad preparation and their use ✓ Cutting tools 	 Observation of tools and equipment for salad preparation Group discussion on the use of different tools 	ProjectorFlipchartStove

for salad preparation	 Knives Chopping boards ✓ Preparation tools Plastic gloves Plastic foil Mixing bowls ✓ Serving tools Salad platters ✓ Cooking equipment Pots Cookers 	 and equipment Demonstration on the use of tools and equipment for salad preparation Selection of different tools and explain their use Field visit of a nearby hotel Presentation of the field visit outcomes 	 Knives Chopping boards Plastic gloves Plastic foil Mixing bowls Salad platters Pots Reference books Videos Pictures Markers Slicer
1.3 Clean tools and equipment for salad preparation	 Hygienic cleaning procedures of tools and equipment: ✓ Cleaning ✓ Washing ✓ Wiping ✓ Sterilizing ✓ Sanitizing 	 Brainstorming on hygienic cleaning procedures of tools and equipment Group discussion on hygienic cleaning procedures of tools and equipment Demonstration on the hygienic cleaning procedures of tools and equipment Observation of hygienic cleaning procedures of tools and equipment Individual practice of hygienic cleaning procedures of tools and equipment 	 Projector Flipchart Kitchen tools and equipment Container Sinks Paper roll Chemicals Reference books Brushes/ sponges Videos Internet Liquid soaps Computer Pictures Markers
1.4 Arrange tools	Workplace organizational	• Brainstorming on Workplace organizational	- Projector
and equipment for	procedures as per task	procedures, arranging tools and equipment	- Flipchart - Kitchen tools

salad preparation		0 0 0	Group discussion on workplace organizational procedures and arranging tools and equipment as per work process Individual practices on stacking or piling techniques of tools and equipment Demonstration on workplace organizational procedures and arranging tools and equipment Observation of hygienic cleaning procedures of tools and equipment Individual practice of on workplace organizational procedures and arranging tools and equipment		and equipment Containers Reference books Videos Internet Computer Pictures Markers
1.5 Select ingredients for salad (raw materials)	 Types of salad ingredients Characteristics of fresh ingredients ✓ crisp ✓ firm ✓ not wilted 		Display of fresh and non-fresh ingredients Observation of salad ingredients according to the recipe Group discussion on the Salad ingredients Demonstration on the Salad ingredients Individual practice on selection ingredients	- - - - - - - - - - - -	Projector Flipchart Different ingredients Gloves Bowls/ basins Reference books Videos Boards Internet Computer Pictures Markers
1.6 Clean	 Cleaning procedures of 	0	Brainstorming on cleaning procedures of	-	Reference
ingredients for salad	ingredients		ingredients, cleaning safety rules and Safe	-	books Flip Chart

1.7 Handle ingredients for salad hygienically and safely	 Safety rules: Clean as you go Work planning Three container system Wiping ingredients Safe practices in washing and preparation of ingredients for nutritional value purpose Handling tools of ingredients for salad Hygiene and safety techniques to be followed while handling ingredients for salad 	 practices in washing and preparation of ingredients Group discussion on cleaning procedures of ingredients, cleaning safety rules and safe practices in washing and preparation of ingredients Demonstration on safe practices in washing and cleaning procedures of ingredients Observation of on safe practices in washing and cleaning procedures of ingredients Observation of on safe practices in washing and cleaning procedures of ingredients Individual practice on cleaning procedures of ingredients and safe practices in washing and preparation of ingredients Group discussion on handling tools and hygiene and safety handling techniques of ingredients Demonstration on hygiene and safety handling techniques of ingredients Individual practice on hygiene and safety handling techniques of ingredients Individual practice on hygiene and safety handling techniques of ingredients 	 Black/white boards Pictures Markers Containers Computer Gloves Knife sets Colander Videos/ movies Projector Recipes Internet Required ingredients Cutting Board Chopping boards Markers or chalks Tongs Videos/ movies Internet Required ingredients Cutting Board Chopping boards Markers or chalks Tongs Videos/ movies Internet Required ingredients Plastic gloves Plastic foil Chemicals
1.8 Cut ingredients for salad	 Preparation techniques depending on the recipe ✓ Peeling off loose skins ✓ Trimming 	 Brainstorming on preparation techniques depending on the recipe and the types of cuts Group discussion on preparation techniques depending on the recipe and the types of cuts Demonstration on preparation techniques 	 Reference books Flipchart Boards Pictures

 ✓ Preservation (before serving to maintain its color) The types of cuts: ✓ Brunoise ✓ Macedoine ✓ Julienne ✓ Chiffonade ✓ Paysanne ✓ Turned vegetables ✓ Batonettes ✓ Slice ✓ Chopping 	 depending on the recipe and the types of cuts Observation of preparation techniques depending on the recipe and the types of cuts Individual practice preparation techniques depending on the recipe, the types of cuts 	 Markers Computer Containers Reference sheet for recipes Videos/ movies Projector Knife sets Color coded chopping boards Internet Required ingredients Markers or chalks Gloves Cling film
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Learning Unit 2: Prepare salad dressings or sauces

Learning Outcome	Content	Learning Activities	Resources
2.1. Identify salad	Definition of dressingImportance of dressing	 Brainstorming on definition of dressing, Importance of dressing 	- Reference books - Flip Chart
dressings or sauces	 Importance of dressing Types of salad dressings: ✓ French dressing ✓ Italian dressing ✓ Dijon dressing ✓ Vinaigrette ✓ Thousand Island dressing Compatibility (matching) of 	 Research about types of salad dressing, compatibility (matching) of dressings with different types of salads, Group discussion about, Importance of dressing, Compatibility (matching) of dressings with different types of salads. Group work on Compatibility (matching) of 	 Phip Chart Boards Markers Plates Videos aids Internet websites Ingredients for dressings

2.2. Measure	 dressings with different types of salads. Quality points of salad dressing or sauces regarding on: ✓ Color ✓ Texture ✓ Taste and flavor ✓ Consistency of sauce or dressing Importance of measuring ingredients 	 dressings with different types of salads Presentation for Compatibility (matching) of dressings with different types of salads. Brainstorming on measuring units for 	- Pictures - Flipchart
dressing ingredients	of dressing • The measuring tools and their use: ✓ Measuring cups ✓ Measuring glass ✓ Scales ✓ Measuring spoons ✓ Centimeter • Measuring units for: ✓ Capacity/liquid ✓ Weight ✓ Length ✓ Numbers	 ingredients and tools, importance of measuring Presentation on the importance of measuring, measuring units for ingredients and tools Group discussion on the importance of measuring Demonstration on measuring ingredients using different units Individual practice on measuring ingredients using different units 	 Markers Projectors Pictures Reference Books Flipchart, markers- Projectors Board Computer Ingredients Weighing scale Measuring cups Measuring glass Measuring spoons Centimeter
3.3 Produce dressing or sauce	 Preparation procedures for salad dressing or sauces; ✓ Selecting ingredients ✓ Preparation of ingredients ✓ Incorporating or mixing of ingredients ✓ Seasoning dressing Presentation ways of salad dressing or sauce; 	 Brainstorming on preparation procedures for salad dressing or sauces and presentation ways of salad dressing or sauce Group discussion on preparation procedures for salad dressing or sauces and presentation ways of salad dressing or sauce Presentation on preparation procedures for salad dressing or sauces and presentation ways of salad dressing or sauce 	 Reference Books Markers Flip chart Projectors Boards Video aids Computer Ingredients

 ✓ Separately ✓ incorporated within salad 	 Demonstration on preparation procedures for salad dressing or sauces and presentation ways of salad dressing or sauce Individual practice on preparation procedures for salad dressing or sauces and presentation ways of salad dressing or sauce 	 Containers Plastic gloves Knife sets Color coded Chopping boards Grater Mixing spoons Ladles
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Learning Unit 3: Produce salad

 3.1. Identify salad preparation guidelines Guidelines while preparing salad Components of salad Base Body Dressing Garnishing Salad structure: A variety of color combination Flavor Texture Texture Taste Group discussion on guidelines while preparing salad Reference book Flip Chart Boards Markers Internet Presentation of guidelines while preparing salad Salad structure: Texture Texture Taste Salad structure Research on components of salad and salad structure 	Learning Outcome	Content	Learning Activities	Resources
 Demonstration on making salads 	preparation guidelines 3.2. Make salad in accordance with salad	 salad Components of salad Base Body Dressing Garnishing Salad structure: A variety of color combination Flavor Texture 	 preparing salad Group discussion on guidelines while preparing salad Research on guidelines while preparing salad Presentation of guidelines while preparing salad Brainstorming on Components of salad and salad structure Group discussion on components of salad and salad structure Research on components of salad and salad structure Presentation of on components of salad and salad structure 	 Boards Markers Internet Pictures Ingredients

3.3 Garnish salad	 Definition of garnishing Importance of garnishing Types of salad toppings/condiments Tomato slices Tomato dices Black, green olives Capers Gherkins Cheese (slices, dices) Sweet corns 	 Individual practice on making salads while respecting the standards Brainstorming on garnishing, its importance and types of salad toppings Group discussion on garnishing, its importance and types of salad toppings Research on types of toppings Demonstration on garnishing techniques Observation of types of salad toppings and garnishing techniques Individual practice on garnishing 	 Reference books Boards Boards Markers or chalks Flipchart Pictures Internet Computer Videos aids Projector Salad recipes Salad
3.4 Set storage temperature for salad	 Garnishing techniques Temperature levels for salad storage Duration of salad storage 	 Brainstorming on temperature levels for salad storage and duration Group discussion on temperature levels for salad storage and duration Presentation on temperature levels for salad storage and duration Demonstration on temperature levels for salad storage and duration Individual practice on temperature levels for salad storage and duration 	toppings - Reference books - Flip Chart - Boards - Markers - Internet - Pictures - Salads - Fridge

3.5 Store salad	 Storage rules for salad in the refrigerator Storage procedures. ✓ Packaging/ wrapping ✓ Labeling ✓ FIFO system ✓ LIFO ✓ Cooling 	000000000000000000000000000000000000000	Brainstorming on storage rules and procedures for salad in the refrigerator Group discussion on storage rules and procedures for salad in the refrigerator Demonstration on storage procedures Observation on storage procedures Individual practice on storage while respecting rules and procedures	 Reference books Flipchart Boards Prepared salad dishes Cling film Internet Markers Fridge Labels/tags Projector Video aids Storage containers
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Learning Unit 4: perform portioning

Learning Outcome	Content	Learning Activities	Resources
4.1. Apply portioning standards for salad	 Definition of portioning Importance of portioning Portioning standards for salad while: ✓ Serving it as starter ✓ Serving it as main course 	 Brainstorming on portioning and its importance Group discussion on portioning and its importance Demonstration on portioning standards for salad Presentation portioning and its importance Individual practice on portioning standards of salad 	 Reference books Flipchart Boards Markers Plates Videos aids Knife sets Salads Pictures
4.2 Season salads	 Definition of seasoning Importance of seasoning salads Seasoning ingredients for 	 Brainstorming on seasoning, its importance and seasoning agents for salad Group discussion on seasoning, its importance and seasoning agents for salad and seasoning 	 Reference Books Markers Flip chart

	salad Seasoning techniques of salad 	 techniques of salad Presentation seasoning, its importance and seasoning agents for salad Demonstration on seasoning techniques of salad Individual practice seasoning techniques of salad 	 Projectors Boards Computer Seasoning ingredients Salads Internet
4.3 Present salad	 Presentation techniques of salad Presentation guidelines regarding: Portion size Accompaniments to be served with Types of plate to be used Color Garnish Cleanliness 	 Brainstorming on presentation techniques of salad and presentation guidelines Research on presentation techniques of salad, presentation guidelines Group discussion on presentation techniques of salad presentation and guidelines Demonstration on presentation techniques of salad Presentation on techniques and guidelines Individual practice on presentation techniques while following salad presentation and guidelines 	 Reference Books Markers Flip chart Projectors Boards Computer Salads Starter plates Main course plates Internet

ASSESSMENT GUIDELINES PART I. PORTFOLIO

Element of competence	Performance criteria	Checklist	Scor		Description of activity/test proposed	Observatio n
			Yes	No		
1. Prepare ingredient s, tools and equipment	2. Proper identification of different types of salads	Meaning of salad Identify the types of salads ✓ Simple e.g Simple salads ✓ Compound e.g coleslaw salad			Written evidence1. Linking the salads with their types)2. Essay on salads	
	2.Proper selection of equipment and tools used in salad preparation	Identify the equipment and tools used in salad preparation ✓ Cutting tools ■ Peelers ■ Knives ■ Chopping boards ✓ Preparation tools ■ Tongs ■ Plastic gloves ■ Plastic foil ■ Mixing bowls ✓ Serving tools ■ Tongs ■ Salad platters(accordi ng the quantity) ✓ Cooking equipment ■ Pots(according			Written evidence3.Listing the saladequipment and toolson the displayedpictures/videos ordemonstration by thetrainer4.Multiple choicequestions :underlinetheappropriate tools andequipmentused insalad preparation	

SECTION A . Summarize the activities/test required for each performance criteria.

	the quantity) Cookers	
3.Appropriate	The quality of raw materials ✓ Good quality	Performance evidence\Written
selection of raw materials for	✓ Bad quality The raw materials(ingredients)	evidence\check list
different salads	for salads preparation: ✓ Vegetables ✓ Fruits ✓ Cereals ✓ Meat ✓ Oil ✓ Salt ✓ Water	 5. List the quality of The raw materials(ingredie nts) for salads preparation on displayed photos 6. Mind map the raw materials(ingredie
4. Proper	 ✓ Vinegar cleaning process of salad 	nts) for salads preparation Written evidence/
cleaning of salad	ingredients:	Sentence completion
ingredients	 ✓ Washing in running water ✓ Rinsing in running water ✓ Drying \wiping with towel 	 In a scenario given to the trainees they fill in blank space appropriate process of salad preparation.
5. Proper	- Salads handling	Written evidence
handling	procedures	Sentence
procedures of	\checkmark Washing hands before and	Completion/
salads regarding	after touching salads	7. In a scenario given

hygiene and safety 6. Appropriate cutting of simple	 ✓ Wearing plastic scarf while handling salads ✓ Wrapping with plastic foil after preparing salads - The cutting standard of simple and compound salads according to the 	to the trainees they fill in blank space appropriate procedures of salad handling. Performance evidence/
and compound salads as per standards	recipe: ✓ Burnoise ✓ Jardinière ✓ Macedonian ✓ Mirepoix ✓ Sticks ✓ Julienne ✓ Vichy ✓ Chiffonade ✓ Bouquet garni ✓ Matignon ✓ Minestrone	8. Perform the cutting of simple and compound salads as per standards displayed pictures/videos or demonstration by the trainer
7. Proper cleaning of tools and equipment ready to use	Identify the tools and equipment to be cleaned: ✓ Wooden ✓ Plastics ✓ Coppered ✓ Glass and porcelain and Earthenware ✓ Cast iron ✓ Stainless steel ✓ Coated metal	Writtenevidence/Sentence completion9. In a scenario given to the trainees they fill in blank space appropriate tools and equipment to be cleaned in order to use them.

		Applying Cleaning for each tools and equipment✓Soaking✓Scraping✓Scrubbing✓Scrubbing✓Brushing✓Scouring✓Sterilizing✓Sanitizing✓Rinsing✓Wiping /drying/polishing✓Greasing	10. Naming the pictures by using cleaning procedures for each tools and equipment ready to use
	8. Proper arrangement of tools and equipment ready to use	 Identify the arrangement area of tools and equipment ready to use; ✓ Shelves ✓ Cupboards ✓ Drawers ✓ Hangers 	Written evidence/ Sentence completion 11. Naming tools and equipment arrangements ready to use. 12. Listing tools and compound salads as pictures/videos or demonstration by the
2.Produce salad	1. Respect of guidelines in preparation of salad	 Respect preparation procedures Respect the guidelines procedures Respect quality and quantity Respect salad ingredients quality 	Observation checklist: Written evidence 13. List out letters/number of

	 ✓ crispy ✓ firm ✓ not wilted - Salads cutting techniques 	displayed picture under its corresponding salad preparation steps 14. In a scenario given to the trainees they fill in blank space appropriate salad qualities.
3.Relevant composition of all parties of the salad and the balancing of ingredients while respecting the colors requirements and the arrangement structure	Salad composition ✓ Base ✓ Body ✓ Dressing ✓ Garnishing Respect the salad makeup/structure: ✓ A standard color mixture ✓ Flavor ✓ Texture	Written evidence15. In a scenario given to the trainees they fill in blank space appropriate salad composition.Product evidence16. Produce respecting the its composition and structure.
4.Appropriate setting of storage	Setting of storage temperature ✓ Control cold room remote(0°-	Written evidence17. In a scenario given to the trainees they

	temperature	18°) ✓ Set the fridge remote(0°-7°)	fill in blank space with appropriate storage temperature Performance evidence 18. Set up the fridge at the salad storage temperature
	4. Correct storage	Storage rules for salad in the fridge	Performance
	of the salad while taking care of the arrangement vis- a- vis other food in the refrigerator and respecting storage procedures in order to avoid cross contamination	Storage procedures. ✓ Using correct tools ✓ Packaging/ wrapping ✓ Labeling ✓ FIFO system ✓ LIFO ✓ Cooling Respect the duration of salad in storage ✓ 24hours	evidence 19. Store salad following procedures
3.Prepare salad dressing or sauce	1. Appropriate identification of the salad dressings as per recipe	 Meaning of dressing Importance of dressing Types of salad dressings: ✓ Traditional dressing ✓ French dressing ✓ Greek dressing\German 	Written evidence\check list 20. Mind map on the salad dressings and its importance Underline the appropriate different

2.Accurate measurement s of dressing ingredients	 ✓ Italian dressing ✓ Dijon dressing ✓ Vinaigrette ✓ Thousand Island dressing ✓ Oils ✓ Sauces ✓ Vinegar Identical dressings with different garnishing types of salads ✓ Citrus twists ✓ Citrus zest ✓ Croutons ✓ Cucumber spirals ✓ Diced herbs ✓ Vandyke tomatoes Measuring of dressing ingredients as per recipe and serving portioning standards: Importance of measuring ingredients of dressing 	types of salads dressing and corresponding garnishing. garnishing. Performance/Written evidence 21. Listing the salad measuring tools on the displayed pictures/videos or
		the displayed

	3.Proper production of the dressing in accordance with the consistence of the dressing with relevant seasoning according per recipe requirements and hygiene standards	 Produce dressing in according per recipe requirements and hygiene standards: ✓ Selecting ✓ Washing ✓ Cleaning ✓ Peeling ✓ Cutting ✓ Trimming ✓ Slicing ✓ Shaping ✓ Arranging \ Incorporating ✓ Seasoning 	Performance evidence\Written evidence\ sentence completion 23. Mind map the salad dressings procedures
24. Perform portioning	 Accurate portioning standards of salad according to the recipe 	 Meaning of portioning Importance of portioning Catch the attention Portioning standards for salad (200g-300g) per person on starter (200g-300g) per person on main course 	Performance evidence Perform the salad portioning standards

2.Correct seasoning of the salad	-Using the correct seasoning of the salad: ✓ Salt ✓ Pepper ✓ Spices ✓ Herb salt	Performance evidence 25. In a scenario given to the trainees they perform seasoning salads appropriately.
3.Proper presentation of the salad to the standard plate	 Present salad to the standard plate in order to: ✓ Appealing the senses ✓ Not over cooked ✓ Correct height on plate Presentation techniques of salad The salad guidelines presentation regarding: ✓ Portion size ✓ Accompaniments to be served with ✓ Correct plate to be used ✓ Three standard colors ✓ Correct garnish ✓ Correct garnish 	Performance evidence 27. Present salads.

PART II. INTEGRATED SITUATION (Summative assessment)

As a cook at Halal Restaurant and you are requested to prepare tomato salad (**4 Serving**) with coleslaw salad for (**6 servings**) 10 participants of BK within 50 minutes, all salads must be prepared ready.

Assessment	Assessment indicator	Checklist	Score		observation
criteria			Yes	No	
Hygiene and food safety	 Proper cutting of ingredients according to the recipe, while following hygiene and safety procedures Appropriate preparation of the salad in accordance with hygiene standards Correct temperature of working area Right selection of container for storing salads. Proper covering and labelling of salads' containers. Appropriate adjustment of storage temperature Correct storage of the salad while taking care of the arrangement vis- a- vis other food in the refrigerator and respecting storage procedures in order to avoid cross 	 Putting on a professional attire (5 elements) Correct washing of ingredients (correct chemical, rinsing. Warm water tolerated) Three-system container is used The work place is well sanitized (correct product, cleaning and sanitizing) Correct use of tools and equipment is respected (good status of tools, use of tools and equipment according to the instructions) Proper handling of tools(washing/cleaning and storing) Storage techniques (e.g. First in, first out, last in first out) are respected 			

	contamination		
	8. Respect of salad storage period according		
	to the requirements		
Quality of process	 9. Proper selection of tools and equipment to be used while preparing salads and dressings 10. Appropriate dismantling and assembling of tools and equipment for cleanliness 11. Proper sterilization of equipment and tools before use. 12. Proper arrangement of equipment and tools used for salad and dressings preparation on the work station. 13. Proper identification of different types of salads 14. Appropriate selection of raw materials for different salads 15. Correct checking of quality and quantity of ingredients used in making the dish as per recipe 16. Proper cleaning of salad ingredients 17. Accurate measurements of salad and dressing ingredients 	 Vegetables cuts are respected All methods of preparation (dressing) are respected Portioning standards are applied 	

	 18. Appropriate cutting of simple and compound salads as per standard recipe guide 19. Relevant preparation of the dressing according to the type of salad 	
Quality of product	 20. Appropriate cutting of simple and compound salads as per standard recipe guide 21. Proper mixing of compound salad ingredients respecting equal color balance/presentation 22. Relevant composition of all parts of the salad and the balancing of ingredients while 23. respecting the colours requirements and the arrangement structure 24. Respect of guidelines, regarding presentation of salad composition on the plate, keeping it balanced and simple and its attractiveness, in preparation of salad 25. Correct seasoning of the salad 26. Neat presentation and garnishing of the salad to the standard plate 	 Freshness of ingredients is used The texture, colour, taste, flavour, tenderness of the dish is respected The final product is presented accordingly
Relevance	27. Proper consistence of the dressing with relevant seasoning as per recipe	Recipe procedure (measurements, timing, ingredients and preparation

requirements	methods) is respected
28. Accurate portioning standards of salad	Appropriate tools and equipment are
according to the recipe and/or order	used
	Required dish (salad) is prepared

HOTCA111 STOCKS, SOUPS AND SAUCES PREPARATION

Competence: PREPARE STOCKS, SOUPS AND SAUCES

RTQF LEVEL: 1	CREDITS:10	LEARNING HOURS : 100
SECTOR: HOSPITALITY AND TOURISM		SUB-SECTOR: HOSPITALITY
ISSUE DATE:		REVIEW DATE:

PURPOSE STATEMENT

This module describes the skills and knowledge required to prepare different types of stocks, soups and sauces.

LEARNING ASSUMED TO BE IN PLACE:

HOTCA101: Hygiene and food safety

HOTCA103: Mise en place

HOTCA104: Cooking methods

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence.

Performance criteria describe the required performance needed to demonstrate achievement of the learning unit.

Elements of competence	Performa	ance criteria
By the end of the module, the trainee will be able to :		
1. Prepare tools,	1.1.	Proper selection of tools, equipment and ingredients according to the recipe
equipment and	1.2.	Appropriate cleaning of ingredients, tools and equipment
ingredients	1.3.	Proper preparation of ingredients according to the recipe (cutting and peeling)
2. Cook stocks	2.1	Appropriate identification of stocks as per cooking types
	2.2	Proper simmering the stock while skimming it in order to avoid the scum and get a
		clear stock
	2.3	Appropriate straining of the stock in order to separate it with bones and/or
		vegetables
	2.4	Proper cooling of the stock before it gets refrigerated in order to prevent it from
		bacteria
3. Cook soups	3.1.	Appropriate identification of soups as per types
	3.2.	Proper selection of tools and equipment to be used according to the recipe
	3.3.	Proper selection of ingredients according to the recipe requirements
	3.4.	Precise use of thickening agent according to the recipe requirements
	3.5.	Correct cooking methods as per type of soup to be prepared (clear soups, cream
		puree soup) according to the recipe

Learning outcomes	arning outcomes Content Learning activities R		utcomes Content Learning activities		Resources
1.1 Select tools , • Identific		entification of tools and	 Display of tools, equipment and ingredients 	- Reference	
4. Cook sauces	4.1.	Appropriate identification	of sauces as per types		
	4.2.	Proper selection of tools a	and equipment according to the recipe		
	4.3.	Proper selection of ingred	Proper selection of ingredients according to the recipe		
	4.4.	Precise using of appropria	ate thickening agents according to the recipe		
		Appropriate preparation o	Appropriate preparation of cold and hot sauces as per recipe standards		
5. Store stock, soup	5.1.	Adequate choice of conta	Adequate choice of container for storing stocks, soups and sauces according to		
and sauce dishes	5.2.	the types			
		Appropriate storage of st	tocks, soups and sauces in the required container a	and	
	5.3.	respecting guidelines stor	age temperature		
	5.4.	Effective labelling of th	ne storage container with the following indicatio	ons:	
	5.5.	dish/soup, preparation dat	te and possible conservation duration.		
		Correct arrangement of fo	ood containers in the storage area		

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

equipment and ingredients	equipment ✓ Cutting tools ✓ Cooking equipment ✓ Storing tools • Types of Ingredients ✓ Herbs ✓ Spices ✓ Vegetables ✓ Fresh bones of • Fish • Meat • Chicken	 Brainstorming on ingredients , equipment and tools Group discussion on tools, equipment and ingredients Group work on tools, ingredients equipment and 	 books Flipchart Markers Projectors White board Laptops Recipe books skimmer stock pots Cook's knife spatulas cutting boards Stove lighter Stove Plastic containers Vegetables Fresh bones Herbs
1.2 Clean tools, equipment and ingredient	 Cleaning procedures and techniques ✓ Tools ✓ Equipment ✓ Ingredients Using of three container system 	 Brainstorming on cleaning procedures and techniques of tools, ingredients and equipment Group discussion on cleaning procedures and techniques of tools, ingredients and equipment Presentation on cleaning procedures of equipment and tools Demonstration on cleaning procedures of 	 Spices Reference books Flipchart Markers Projectors White board Laptops Video aids Containers Internet Sinks Sponge Knives

		 ingredients, tools and equipment Individual practice on cleaning while respecting procedures 	 Cleaning chemicals Running water Potato brushes Scotch bright
1.3 Prepare ingredients	 Preparation techniques ✓ Cutting of ingredients 	 Brainstorming on preparation techniques Group discussion on preparation techniques Demonstration on preparation techniques Individual practice on cutting of ingredients 	 Video aids Reference books Internet Vegetables Herbs spices menu recipe books chopping boards knives markers flipchart containers fresh bones

Learning unit 2: Cook stocks

Learning outcomes	Content	Learning activities	Resources
2.1 Identify stocks	Definition of stockImportance of stock	 Brainstorming on definition and importance of stock Presentation on different categories and types of stocks 	 Reference books Flipchart Markers

	 Categories of stocks ✓ Brown ✓ White Types of stocks ✓ Beef stock ✓ Fish stock ✓ Chicken stock ✓ Vegetable stock 	 Group discussion on different types of stocks Display of different categories of stocks 	 Projectors White board Laptops Recipe books Internet Reference books Stocks
2.2 Apply cooking methods 2.3 Apply simmering	 Cooking methods and techniques ✓ Boiling ✓ Simmering ✓ Skimming ✓ Straining 	 Demonstration of cooking methods Individual practice on cooking method Presentation Demonstration on simmering method Individual practice on simmering method Group discussion on simmering method Research on simmering method 	 Note book Pens Board Markers Fresh bones Cheese cloth Conical strainers Vegetables Cooker Skimmer Stock pots Herbs Spices Flipchart Stove lighter
2.4 Handle stocks	 Handling procedures ✓ Cooling stock before it gets refrigerated in order to prevent it from bacteria ✓ Timing of cooling 	 Group discussion on techniques of handling stocks Demonstration on cooling stocks Individual practice on techniques of handling stocks Group work on techniques of 	 Note book Pens Board Markers Stocks Videos

handling stocks	- Plastic
	containers
	- Wall clock
	- Projectors
	- Flipchart
	- Internet
	- Chiller

Learning unit 3: Cook soup

Learning outcomes	Content	Learning activities	Resources
3.1 Identify soups	 Definition of soup Importance of soups Classification of soups ✓ Thick soups ✓ Clear soups ✓ Specialty soups/ National soups ✓ Vegetarian soup 	 Presentation on classification of soups Brainstorming on classification of soups Group work on classification of soups Group discussion on classification of soups 	 Recipe books Reference books Projectors Videos Flipchart Markers Boards Laptops Menu Soup cups Soup pots Blender Strainer Soup ladles Knife set Spatulas Cutting boards Stove lighter Pictures
3.2 Select tools	 Types of tools and equipment's ✓ Cooking tools and equipment 	 Brainstorming on tools and equipment Group work on types of tools and 	Reference booksFlipchart

and equipment 3.3 Select ingredients	 Cutting tools Serving tools Measuring tools Straining tools Straining tools Straining tools Types of ingredients and their use Thickening agents Seasoning Stock Body/base ingredients Fish/meat/chicken Mushroom Vegetables 	 equipment Group discussion on types of tools and equipment Display of tools and equipment Practical exercise on selection of tools and equipment Group work on types of ingredients Brainstorming on types of ingredients and their uses Individual practice on selection of types of ingredients according to their uses Display of different types of ingredients 	 Markers Projectors Boards Laptops Recipe books Menu Soup cups Soup pots Blender Strainer Soup ladles Knife set Spatulas Cutting boards Stove lighter Stove lighter Stove Thickening agents Seasoning ingredients Stock Body ingredients Reference books Flip chart Markers Displaying tables Videos Internet
3.4 Use thickening	Preparation techniques	 Demonstration on preparation 	- Equipment's
agent	of thickening agents:	techniques	- Tools
	✓ Roux	 Individual practice on preparation 	- Soup pots
	✓ White wash	techniques	- Chef's knife

	✓ Corn flour	• Presentation on preparation techniques	StrainersSoup ladlesSoup cups
3.5 Apply cooking methods	 Basic cooking procedures for cream and consommé soups Cooking guidelines for vegetable soups Standard portion sizes Appetizer portion:(200 to 250 mL) Main course portion: (300 to 350 mL) Garnish/toppings Fresh herbs (parsley, chives) Bread croutons Fine julienne of vegetables Sliced almonds, toasted Grated cheese Grated parmesan cheese Accompaniment Melba toast Corn chips Bread rolls Cheese straws Profiteroles 	 Demonstration on cooking method of soups Individual practice on basic cooking procedures of thick and consommé soups Presentation on standard position sizes Group work on cooking method of soups Demonstration on garnish and toppings Individual practice on garnish and toppings 	 Note book Flipchart Pens Boards Markers Vegetable Strainers Soup ladle Skimmer Soup pots Wall clock Soup cups Soup plates Flour Cheese Almonds Fresh herbs Melba toast Corn chips Breadsticks Bread rolls Cheese straws Profiteroles

Learning unit 4: Cook sauces

Learning unit	Content	Learning activities	Resources
4.1 Identify sauces	 Classification of sauces: ✓ Cold sauces, ✓ Hot sauces, Types of sauces ✓ Mother sauces, ✓ Derivations, ✓ Special sauces 	 Presentation on classification and types of sauces Brainstorming on classification and types of sauces Research on types of sauces Group discussion on classification and types of sauces 	 Recipe books Reference books Projectors Books Flipchart Markers Boards Internet Writing pads
4.2 Select tools and	Types of tools and	• Demonstration on types of tools and equipment	- Flipcharts
equipment	equipment Cutting tools Cooking equipment Serving tools Straining tools 	 Presentation of tools and equipment Individual practice of tools and equipment Group work Brainstorming Presentation of tools and equipment 	 knives Sauce pots Strainers Sauce ladles Sieve Sauce boat Markers Internet Boards Cutting boards
4.3 Prepare ingredients	 Preparation techniques ✓ Aromatic 	 Presentation on preparation techniques Demonstration on preparation techniques 	- Flipcharts - Knives
	ingredients ✓ Seasoning ✓ Other ingredients ✓ Garnishes 	 Individual practice preparation techniques 	 Sauce pots Strainers Sauce ladles Sieve Sauce boat Markers

			 Internet Boards Cutting boards Stock Ingredients
4.4 Prepare sauces	 Cooking method ✓ Boiling ✓ Simmering Quality standards of sauces 	 Research on cooking methods Demonstration on preparation of hot and cold sauces Individual practice on preparation of hot and cold sauces while respecting the quality standards Presentation of quality standards of sauces 	 Flipcharts Knives Sauce pots Strainers Sauce ladles Sieve Sauce boat Markers Internet Boards Cutting boards Stock Ingredients Cooker Stove lighter
4.5 Apply thickening agent	 Types of thickening ✓ Roux ✓ corn flour ✓ Beuree manie ✓ Egg yolk Procedure of thickening 	 Presentation on thickening agents Demonstration on thickening procedures Individual practice on thickening procedures 	 Flipcharts knives Sauce pots Strainers Sauce ladles Sieve Markers Internet

	- Boards
	- Cutting boards
	boards
	- Stock
	- Eggs
	- butter

Learning unit 5: Store stocks, soups and sauces

Learning outcomes	Content	Learning activities	Resources
5.1 Select storage containers	 Types of storage Temperature Storage tools Plastic container Polycarbon container 	 Storage visit Display of storage containers Individual practice on types of storage tools Research on types of storage s Group discussion on types of storage tools 	 Reference books Flipchart Markers Projectors White board Laptops Containers
5.2 Apply storage guidelines	 Storage rules Labelling principles Importance of labelling 	 Research on labelling principles Demonstration on labelling containers 	- Freezer - Perishable - Fridge - Labels
5.3 Label storage containers		 Practical exercise on labelling Brainstorming on labelling principles Presentation on labelling of containers Group work on importance of labelling 	
5.4 Apply storage	Guidelines regarding the arrangement	of o Group discussion on storage procedures	- Reference books

- Refrigerator	procedures	containers in the refrigerator	 Presentation on storage procedures Demonstration on storage procedures Observation on storage procedures Individual practice on storage procedures 	 Black board Markers or chalks Flip chart Pictures Internet Computer Videos/ movies Stocks Soups Sauces Storage containers Refrigerator
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ASSESSMENT GUIDELINES

PART I. PORTFOLIO

SECTION A. Summarize the activities/test required for each performance criteria.

Elements of competence	Performance criteria	Checklist	Scor	e	Description of activity/test proposed	Observation
			Yes	No		
1. Prepare tools, equipment and ingredients	Proper selection of tools, equipment and ingredients according to the recipe	- Recipe guidance			 Written evidence 1. List tools, equipment and ingredients according to the recipe Perform evidence 2. Select ingredients ,tools and equipment according to 	

			the recipe
	Appropriate cleaning of ingredients, tools and equipment	Cleaning toolsCleaning chemicals	Perform evidence1. Label and select chemicals for cleaning ingredients, tools and equipment2. List tools for cleaning
	Proper preparation of ingredients according to the recipe (cutting and peeling	- Procedures of vegetable cut	Perform evidence 1. Label vegetable cuts
2.Cook stocks	Appropriate identification of stocks as per cooking types	- Stock names as per cooking type	Perform evidence 1.Label stocks as per cooking type Picture evidence 1.Select stocks as per cooking type
	Proper simmering of the stock while skimming it in order to avoid the scum and get a clear stock	 Simmering techniques Skimming tools 	Written evidence1. Write an essay on simmering techniques2. List skimming tools
	Appropriate straining of the stock in order to separate it with bones and/or vegetables Proper cooling of the stock before it gets refrigerated in order to prevent it from bacteria	 Straining tools of the stock in order to separate it with bones and/or vegetables Cooling procedures Cooling equipment 	Perform evidence Label and select straining tools Written evidence List cooling equipment and tools

		and tools	
3. Cook soup	Appropriate identification of soups as per types	Soup names as per cooking type	Perform evidence 1. Label soups as per cooking type 2. Select soup as per cooking type
	Proper selection of tools and equipment to be used according to the recipe	- Recipe guidance	 Written evidence 1. List tools, equipment and ingredients according to the recipe Perform evidence 2. Select ingredients ,tools and equipment according to the recipe
	Properselectionofingredientsaccordingtothe recipe requirements	- Follow the recipe guidelines	Written evidence 1.List ingredients according to the recipe
	Precise use of thickening agent according to the recipe requirements	 Thickening techniques Thickening materials 	Perform evidence 1. Label thickening agent Written evidence 1. List thickening techniques
	Correct cooking methods as per type of soup to be prepared (clear soups, cream soup and puree	- Follow the right Cooking method as per type of soup according to the recipe	 Perform evidence 1. Essay writing on Cooking method as per type of soup according to the recipe

	soup) according to the recipe		
4. Cook sauces	Appropriate identification of sauces as per types	- Names of sauces as per type	Written evidence1. List names of sauces as per type
	Proper selection of ingredients according to the recipe requirements	- Follow recipe guidelines	Perform evidence 1. Select the right ingredient following recipe guidelines
	Proper selection of tools and equipment according to the recipe	 Required tools and equipment according to the recipe 	Written evidence List tools and equipment according to the recipe
	Proper selection of ingredients according to the recipe	 Portion standard of ingredients according to the recipe Correct ingredients according to the recipe 	Written evidence Mind map on why do we portion ingredients Performance evidence select ingredients according to the recipe
	Precise using of appropriate thickening agents according to the recipe	 Thickening techniques Thickening materials according to the recipe 	Written evidence List thickening techniques Performance evidence Select thickening materials according to the recipe
	Appropriate preparation of	- Method of preparation of cold	Written evidence Describe methods of preparation

	cold and hot sauces as per recipe standards	and hot sauces as per recipe standards	of cold and hot sauces as per recipe standard
5. Store soup, stock and sauce dishes	Adequate choice of container for storing stocks, soups and sauces according to the types	- Types of containers for storing stocks, soups and sauces	Performance evidence Select containers for storing stocks, soups and sauces Choose the store for storing stocks, soups and sauces
	Appropriate storage of stocks, soups and sauces in the required container and respecting guidelines storage temperature	 Type of store respecting temperature Storage guidelines 	Performance evidence Choose the store for storing stocks, soups and sauces
	Effective labelling of the storage container with the following indications: dish/soup, preparation date and possible conservation duration.	Labeling tools and materials - Markers - Plasters - Cutters - Papers - superglue	Written evidence List labeling tools and materials of containers with the following indications: dish/soup, preparation date, possible conservation and duration
	Correct arrangement of food containers in the storage area	- Placement of containers in the store per type of food	Performance evidence Arrange containers of cold soup in the fridge

PART II. INTEGRATED SITUATION (Summative assessment)

Task: Lemigo hotel is having different groups of participants in ADB annual conference, on their booking they have booked full board. You are a cook at Lemigo Hotel and were given an order from guests to prepare a mushroom soup and Tomato sauce for 10 people within 2 hours. Note that the guest are vegetarian.

Assessment	Assessment indicator	Checklist	Score		Observation
criteria			Yes	No	
Quality of process	The correct ingredients are selected and assembled to produce soups, including stocks and prepared garnishes	 All methods of preparation (boiling, simmering) are respected Portioning standards are applied Identification of tools and equipment (sauce boats, soup bowls, stock pots) 			
	Clarifying and thickening agents and methods are used where appropriate.				
	A variety of hot and cold sauces are produced from classical and contemporary recipes.				
	A variety of thickening agents and convenience products are used				

	appropriately.			
	Sauces are evaluated for flavour, colour and consistency and any problems are rectified.			
	Soups are evaluated for flavour, colour, consistency and temperature and any problems are rectified.			
Hygiene		 Putting on a professional attire Washing of ingredients Three-system container is used The work place is well sanitized 		
Safety	Store stocks, sauces and soups to maintain optimum freshness and quality.	 Correct use of tools and equipment is respected (good status of tools, use of tools and equipment according to the instructions) Proper handling of tools(washing/cleaning and storing) Storage techniques (e.g. First in, first out, last in first out) are respected 		

Quality of product	Soups are presented at the right temperature in clean serviceware without drips and spills, using suitable garnishes and accompaniments	 The texture (colour, taste, flavour, consistency) of the dish is respected Presentation should be attractive(soup bowls, sauce boats and Garnishing) Rectification techniques are applied(sauce, soup and stock)
Relevance	Reconstitute stocks, sauces and soups to appropriate standards of consistency	 Recipe procedure (measurements, timing, ingredients and preparation methods) is respected Appropriate tools and equipment are used Required dish (sauce/soup stocks) are prepared

	HOTCA112 STARCHES AND PASTAS PREPARATION				
	Competence : PREPARE STARCHES AND PASTAS				
RTQF LEVEL: 1	CREDITS: 7		LEARNING HOURS : 70		
SECTOR: Hospitalit	SECTOR: Hospitality and tourism		Hospitality		
ISSUE DATE: January 2013		REVIEW DATE:			

PURPOSE STATEMENT

This module describes the skills and knowledge required to prepare and present pastas and starches

LEARNING ASSUMED TO BE IN PLACE

This module must be assessed after the following prerequisite modules:

HOTCA101: Hygiene and food safety

HOTCA103: Mise en place

HOTCA104: Cooking methods

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence.

Performance criteria describe the required performance needed to demonstrate achievement of the learning unit

El	Elements of competence		Performance criteria			
-	By the end of the module, the trainee will be able to :					
1.	Prepare tools, equipment and	1.1.	Proper selection of tools and equipment required			
	ingredients of starches and pastas	1.2.	Proper selection of dry pasta ingredients in respecting the required raw materials			
			(flour) and recipe standards			
		1.3.	Appropriate selection of fresh or non-expired (for dry ingredients) starch ingredients			
		1.4.	Proper preparation of ingredients as required in the recipe such as peeling, washing,			
			cutting, storing and sieving)			
		2.1.				
2.	2. Cook pasta					
		2.2.	according to the recipe standards			
		2.3.	Relevant duration for cooking according to type of pasta and recipe standards			
		2.4.	Correct color and flavor of dish as per recipe			
			Neat and adequate garnishing of the dish			
			Good presentation of the dish on the appropriate plate as per recipe			
3.	Cook starch	3.1	Accurate quantities standards of ingredients (ratio per ingredient) according to			
			different cooking methods (e.g.: oil for frying,) according to cooking procedures			
			Appropriate color and flavor of dish as per recipe by respecting the cooking duration			
			of starches			

	3.2	Neat and adequate garnishing of the dish
3		Presentation of food in the appropriate dish as per recipe or starches
4. Store pasta and starch dishes	4.1	Proper identification of the required container while storing pasta and starch dishes
	10	Effective labelling of container according to the recipe
	4.2	Correct arrangement and wrapper of the container in the storage in order to reduce
	4.3	food cross contamination.

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The learning activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning Unit 1: Prepare tools, equipment and ingredients of starches and pastas

Learning outcome	Content	Learning Activities	Resources
1.1 Select tools and equipment	 Types of tools and equipment for cooking pastas while: ✓ Preparing ingredients ✓ Cooking ✓ Blanching ✓ Baking Types of tools and equipment for 	 Brainstorming on tools and equipment Observation/display of tools and equipment Group discussion on tools and equipment Presentation on tools and equipment 	 Reference books Black board Markers or chalks Flip chart Pictures Stock pots/ sauce pans

	 cooking starches while: ✓ Preparing ingredients ✓ Cooking ✓ Blanching ✓ Baking 	 Individual practice on selection of different tools and equipment 	 Pasta steamer Noodle machine Blender or food processor Spatulas/ lifters Mixing bowls Spoons Knives (paring, knife set) Internet Strainers Mortar and pestle Computer Videos/ movies Projector Baking trays Baking Ovens Pasta rolling pin Colander Spaghetti tongs Forks Platters
1.2 Select pasta	Definition of pasta	 Brainstorming on categories of pasta 	- Reference books
ingredients	Categories of pasta:	 Group discussion on categories of 	- Flipchart
	 ✓ Fresh pasta (home made pasta) 	pasta Procentation on cotogorios of posta	- Markers
	pasta) ✓ Dry pasta	 Presentation on categories of pasta Display of pasta 	- Pastas
	Importance of pasta	 Documentary research on categories and importance of pasta 	
1.3 Select starches	Definition of starch	 Brainstorming on types of starches 	- Reference books
ingredients	Categories of starches;	 Presentation on types of starches 	- Flipchart
	✓ Roots	• Group discussion on types of starch	- Markers
	✓ Tubers	 Display of different starches 	- Starches
	✓ Stem		- Pictures
	✓ Fruits		- Videos

1.4 Prepare ingredients	 Sources of Starches; ✓ Cassava ✓ Yams ✓ Sweet potatoes ✓ Irish potatoes ✓ Rice ✓ Corn meal ✓ Green banana Importance of starch Preparation techniques for pasta and 	 Brainstorming on types of starches 	- Knives (paring,
of pasta and starches	 starch ingredients ✓ Sieving ✓ Peeling ✓ Washing ✓ Rinsing ✓ Cutting Ingredients for food pastas Green White Pink 	 Presentation on types of starches Group discussion on preparation of ingredients Demonstration of preparation of ingredients Individual practice on preparation of ingredients 	knife set) - Internet - Strainers - Computer - Videos/ movies - Projector - Dough sheeter/Pasta rolling pin - Noodle machine - Colander - Spaghetti tongs - Spatula - Different food color - Mixing bowls - Platters

Learning Unit 2: Cook pasta

Learning outcome	Content	Learning Activities	Resources
2.1 Perform pasta portioning	 Portioning standards Suggested serving sizes per person when it is: 	 Presentation of Portioning standards Demonstration on Portioning standards Individual practice on Portioning standards 	 Reference books Black board

	 ✓ Entrée (starters) Cold or hot ✓ Main dish 		 Markers or chalks Flipchart Pictures Internet Computer Videos/ movies Projector Pastas Weighing scale Mixing bowls
2.2 Prepare pasta dish	 Basic cooking method for pasta boiling blanching Duration and temperature for Fresh pasta Dried pasta Range of pasta dishes Accompaniments sauces for pastas: Bolognaise sauce Napolitano sauce Tomato sauce Tomato sauce Different ingredients used to make sauces for pasta ✓ Cheese Meat Fish Poultry Herbs Vegetable and spices Wine Stock Cream Eggs 	 Brainstorming on cooking method and cooking tips, and range of starch dishes Group discussion on cooking method and cooking tips of starch Demonstration on preparation of starch dishes Individual practice on preparation of pasta dishes Presentation cooking method and cooking tips, and range of starch dishes 	 Baking trays Baking Ovens Required ingredients Cooking pans steamer Flip chart Markers Reference books pictures Boards Forks Spoons Internet movies Plates

2.3 Garnish pasta dish 2.4 Present pasta dish	 ✓ Milk Importance of garnishing Garnishing ingredients Garnishing techniques The ways of presenting pasta and sauces as per recipe 	 Observation of garnishing techniques Brainstorming on garnishing techniques, appropriate sauces for pasta dishes Demonstration on garnishing techniques Individual practice on garnishing techniques Presentation on presentation techniques Demonstration on presentation techniques Individual practice on presentation techniques 	 Garnishing ingredients Flip chart Markers Pasta plate Boards Pictures Movies Pasta forks Reference books Serving spoons Mixing bowls Sauce boat
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Learning Unit 3: Cook starch

Learning outcome	Content	Learning Activities	Resources
3.1 Perform portioning of ingredients	 Quantities standards of ingredients (ratio per ingredient) according to different cooking methods and procedures: ✓ frying ✓ baking ✓ roasting ✓ stewing ✓ boiling ✓ steaming Portion standards per person 	 Brainstorming on ratio per ingredient according to different cooking methods and procedures and serving portion. Group discussion on ratio per ingredient according to different cooking methods and procedures and serving portion. Demonstration on ratio per ingredient according to different cooking methods and procedures and serving portion. Individual practice on ratio per ingredient according to different cooking methods and procedures and serving portion. Individual practice on ratio per ingredient according to different cooking methods and procedures and serving portion. 	 Reference books Black board Markers or chalks Flipchart Pictures Internet Computer Videos/ movies Projector Starches

3.2 Produce starch dishes	 Cooking methods of starches: ✓ boiling ✓ steaming ✓ roasting ✓ grilling ✓ stewing ✓ baking 	 Demonstration on preparation of starch dishes Individual practice on preparation of starch dishes Presentation on starch cooking methods 	 Weighing scale Slicer Chopping boards Cook's knife Rice cooker Pots Wooden spatula Serving spoons Roasting pans Baking trays Oven Cooker Chopping boards Videos Flipchart Markers Projector Computer Menus Recipes
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3.3 Garnish starch dishes • • • • • • • • • • • • • • • • • • •	Importance of garnishing starch dishes Garnishes Garnishing techniques The ways of presenting starches Presentation guidelines regarding: Portion size ✓ Accompaniments to be served with ✓ Types of plate to be used ✓ Color ✓ Garnish ✓ Cleanliness	0 0 0 0 0	Observation of garnishing techniques Brainstorming on garnishing techniques, appropriate sauces for pasta dishes Demonstration on garnishing techniques Individual practice on garnishing techniques Presentation on presentation techniques Demonstration on presentation techniques Individual practice on presentation techniques	 Garnishes Starch dishes Dinner plates Cook's knife Scooper
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Learning Unit 4: Store pasta and starch dishes

Learning outcome	Content	Learning Activities	Resources
4.1 Select storage containers	Storage containers for: starch and pasta dishes Cooling techniques Temperature levels when storing Starch and pasta for service as a cold dish	 Observation on different types of starches and pasta Group discussion on cooling techniques Presentation of storage containers, temperature and cooling techniques for starches and pasta 	 Reference books Black board Markers or chalks Flip chart Pictures Internet Computer Videos/ movies Projector Internet Starch dishes Pasta dishes Storage containers Refrigerator

4.2 Apply storage procedures	Storage procedures for pasta and starch dishes: Cooling Packaging Wrapping Labeling Stocktaking FIFO system LIFO Guidelines regarding to the arrangement in the refrigerator	 Group discussion on storage procedures Presentation on storage procedures Demonstration on storage procedures Observation on storage procedures Individual practice on storage procedures 	 Reference books Black board Markers or chalks Flip chart Pictures Internet Computer Videos/ movies Projector Internet Starch dishes Pasta dishes Storage containers Refrigerator Plastic wrap Aluminum foil
4.3 Follow safety procedures to avoid food cross contamination	 Importance of wrapping food container Covering materials Wrapping of the container in the storage in order to reduce food cross contamination 	 Brainstorming on storage container covering materials Demonstration on wrapping food container Group discussion on wrapping food container Observation on wrapping food container Individual practice on wrapping food container 	 Reference books Black board Markers or chalks Flip chart Pictures Internet Computer Videos/ movies Projector Internet Starch dishes Pasta dishes Storage containers Refrigerator Plastic wrap Aluminum foil

ASSESSMENT GUIDELINES PART I. PORTFOLIO

SECTION A . Summarize the activities/test required for each performance criteria.

Elements of competence	Performance criteria	Checklist	Sco	re	Description of Observation activity/test proposed
			Yes	No	
1. Prepare tools, equipment and ingredients of starches and pastas	Proper selection of tools and equipment required Proper selection of dry pasta ingredients in respecting the required raw materials (flour) and recipe standards	 Types of tools and equipment for cooking pastas while: Preparing ingredients Cooking Blanching Baking Types of tools and equipment for cooking starches while: Preparing ingredients Cooking Blanching Blanching Baking Categories of pasta: Fresh pasta (home made pasta) Dry pasta 			Written evidence 1. Matching (link the cooking equipment and tools with preparation procedures of pastas 2. Multiple choice of cooking equipment and tools with preparation procedures of starches Written evidence 3. Multiple choice choice categories
	Appropriate selection of fresh or non-expired	 categories of starches; ✓ Roots ✓ Tubers 	_		Written evidence4. Matching (link the

	(for dry ingredients) starch ingredients	 ✓ Stem ✓ Fruits Sources of Starches; ✓ Cassava ✓ Yams ✓ Yams ✓ Sweet potatoes ✓ Irish potatoes ✓ Rice ✓ Corn meal ✓ Green banana 	categories of starches with examples) 5. Multiple choice of starches and their sources
2. Cook pasta	Appropriate portioning standards of ingredients in terms of quantity per person according to the recipe standards	 Portioning standards Suggested serving sizes per person when it is: ✓ Entrée (starters) Cold or hot ✓ Main dish 	Performance/product evidence 6. Portion ingredients according to standards of; 7. Entrees (starches)Cold or hot 8. Main dish
	Relevant duration for cooking according to type of pasta and recipe standards	 Cooking duration and temperature for ✓ Fresh pasta ✓ Dried pasta 	Written evidence 9. Filling the table with duration or temperatures of dry or fresh pasta

Neat and adequate garnishing of the dish	Garnishing ingredientsGarnishing techniques	Performance/product evidence
Good presentation of the dish on the appropriate plate as	• The ways of presenting pasta and sauces as per recipe	10. Garnish a dish using proper garnishing ingredients Performance/product evidence
per recipe		11. Present pasta and sauces in different ways depending the recipe

3. Cook starch	Accurate quantities standards of ingredients (ratio per ingredient) according to different cooking methods (e.g.: oil for frying,) according to cooking procedures	 quantities standards of ingredients (ratio per ingredient) according to different cooking methods and procedures: ✓ frying ✓ baking ✓ roasting ✓ stewing ✓ boiling ✓ steaming Cooking methods of starches: ✓ boiling ✓ steaming ✓ coasting ✓ steaming <l< th=""><th>Performance/product evidence 12. measure ingredients for starches according to the cooking methods of starches</th></l<>	Performance/product evidence 12. measure ingredients for starches according to the cooking methods of starches
	Appropriate color and flavor of dish as per recipe by respecting the cooking duration of starches	Cooking duration of different types of starches Types of colors of finished starch dishes; ✓ Golden brown ✓ Slightly brown ✓ White	Performance/product evidence 13. Cook starches respecting suggested color and flavor
	Neat and adequate garnishing of the dish	 Garnishes Garnishing techniques 	Performance/product evidence 14. Garnish efficiently using proper

	Presentation of food in the appropriate dish as per recipe or starches	 Presentation guidelines regarding: ✓ Portion size ✓ Accompaniments to be served with ✓ Types of plate to be used ✓ Color ✓ Garnish ✓ Cleanliness 	garnish of good quality Performance/product evidence 15. Present the food respecting presentation guidelines
4. Store pasta and starch dishes	Proper identification of the required container while storing pasta and starch dishes	 Storage containers for: ✓ starch and pasta dishes Cooling techniques 	Written evidence 16. Match (link the pasta and starch dishes with their appropriate storage containers) 17. Essay (short or extended responses
	Effective labeling of container according to the recipe Correct arrangement and wrapper of the container in the storage in order to reduce food	 Information on the label Name of recipe Storage duration Production date Entry date Temperature level Arrangement guidelines in the refrigerator Covering materials Wrapping techniques of the container in the storage 	Written evidence 18. Multiple choice of correct information mentioned on the label. Performance/product evidence 19. Wrap and arrange containers in the storage according

S.	to the techniques.		cross contamination.	

SECTION B. Develop the activity/test described in the table above and the check-list to assess the activity/test.

Q.A Link equipment and tools with related preparation procedures of pastas

EQUIPMENT AND TOOLS FOR PASTA	PREPARATION PROCEDURES OF PASTAS
Stock pots/ sauce pans	Preparing ingredients
Pasta steamer	
Noodle machine	Blanching
Spatulas/ lifters	
Mixing bowls	Refreshing& draining
Baking trays	
Baking Ovens	Baking
Pasta rolling pin	
Colander	Presentation
Spaghetti tongs	

	Platters	Cooking	
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Q.B. Fill the table with yes or not if equipment and tools is related with preparation procedures of starches linked.

EQUIPMENT AND TOOLS FOR STARCHES	PREPARATION PROCEDURES O PASTAS		
Stock pots/ sauce pans	Preparing ingredients Yes		
Steamer			
	Blanching		
Spatulas/ lifters			
Bowls	Refreshing& draining		
Knives (paring, knife set)	Baking		
Baking trays	Presentation		
Baking Ovens			
Colander	Cooking		
Tongs			

Performance .2

Fill the following sentence with the categories of pasta

- i. Cannelloni is included in.....pasta.
- ii. Lasagna is included in.....pasta.
- iii. Ravioli is included in.....pasta.
- iv. Seed pasta is included in.....pasta.
- v. Semolina is included in.....pasta.
- vi. Spaghetti is included in.....pasta.

Performance .3

Link the categories of starches with examples

Categories of starches	Examples of starches
roots	Maize
tubers	Irish potatoes
fruits	Cassava

Performance .4

Q. In the table drawn below, answer by "yes or no" the starches in the same row if it corresponds to the source of starch.

NB: the first (1rst) question is done for you.

1.	Sources of starches	a)	Starches	Yes /
2.	Cassava	b)	Potato chips	No
3.	Yams	c)	Yam balls	

4.	Sweet potatoes	d)	Sweet potato galette
5.	Irish potatoes	e)	Yam balls
6.	Rice	f)	Potato croquette
7.	Corn meal	g)	Potato Iyonnaise
8.	Green banana	h)	Grilled banana

L.U.2 Cook pasta

Q. As a chef, Portion pasta, minced meat used to makePasta Bow Salad and spaghetti bolognaise for 10 servings.

Performance .1

Q. Fill the sentence with cooking duration and temperature of dry and fresh pasta;

- i. The optimal cooking duration and temperature of dry pasta is.....at.....at.
- ii. The optimal cooking duration and temperature of fresh pasta is......at.....

Performance .2

Q. As professional chef, garnish the finished pasta salad dish with the following toppings;

Tomato dices, green& black olives, hard boiled egg to make it attractive.

Performance .3

Q. You have already cooked pasta and suitable pasta sauce, Present pasta and sauces in 3 different ways depending the recipe.

L.U.2 Cook pasta

Performance .1

Q. you are going to cook potato croquette, measure ingredients for recipe in order to respect the correct ratio of ingredients.

Performance .2

Q. You are cooking potato croquette, respect recommended color such as golden brown, slightly brown

Performance .3

Q. As you have already cooked and dressed a this potato croquette with appropriate accompaniments and toppings.

Performance .4

Q. As chef, present potato croquette respecting the following presentation guidelines; Portion size, accompaniments to be served with, types of plate to be used, color combination and cleanliness of a dish.

L.U.4 Store pasta and starch dishes

Performance .1

Q.1Read carefully the sentence and answer true or false;

- i. Plastic foil will be used to cover turmeric rice storage bowl while refrigerating.
- ii. Foil paper is storage container for spaghetti cabonara.
- iii. Pasta kept in container and covered with foil before storage.

Q.2 what is the importance of covering pasta and starch dishes before storage?

Performance .2

Q.1 Read the sentence carefully and answer "yes or no"

i. Name of recipe is mentioned on label.

- ii. Storage duration or lifespan is mentioned on label
- iii. Production date is important on the label
- iv. Entry date is mentioned on the label to know storage duration.
- v. Temperature level is not important on label; it is exactly known that is under 0°c

Performance .3

Q.2 As commis, receive turmeric rice and boiled macaroni, arrange put them in appropriate storage containers, and cover with suitable wrappers then arrange them properly in fridge to prevent cross-contamination.

Q3. As a commis, store these following ingredients in appropriate storage devices according to their nature

- Carrots
- Cheese
- Meat
- Frozen fishes
- Dry beans
- Dry peas
- Cabbages
- Apples
- Spices

Performance 3

As a commis, clean and sanitize the fridge according to the procedures to avoid cross-contamination

PART II. INTEGRATED SITUATION (summative assessment)

Task: Deborah has a birthday, to celebrate that big special event at OKAPI Hotel she has invited her friends, and executive chef asks you to prepare for them plain boiled rice and spaghetti Bolognese for 5 people and must be ready within 1h30 minutes.

aria Assessment indicators	Checklist	Score	Observation
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		Yes	Νο
Hygiene	doul	hen attire is worn (black pants , ble shirt, mini-skirt, chef's hat, tight ed shoes)	
	• Ingr	edients are washed	
	• Three	ee-system containers is respected	
		work place is well cleaned and tized	
Safety	container while storing pasta and starch respectively tools	ect use of tools and equipment is ected (good status of tools, use of and equipment according to the uctions)	
	and s	er handling of tools(washing/cleaning storing) is respected	
		age techniques (e.g. First in, first out, in first out, in first out) are respected	
		Is and equipment are used safely	
Quality of process		s, equipment and ingredients are sted accordingly	
	5. Proper selection of dry pasta ingredients in respecting the required raw materials follow rinsir	aration procedures of ingredients are ved (selecting, measuring, washing, ng)	
		ooking methods (shallow frying, ng, simmering,) are respected	

	 Appropriate selection of fresh or non- expired (for dry ingredients) starch ingredients Proper preparation of ingredients as required in the recipe such as peeling, washing, cutting, storing and sieving 	Dishes are presented attractively (type& size of plate, Garnishing, shape)
product	 Relevant duration of cooking according to type of pasta and recipe standards Correct color and flavor of dish as per recipe Neat and adequate garnishing of the dish Good presentation of the dish on the appropriate plate as per recipe Accurate quantities standards of ingredients (ratio per ingredient) according to different cooking methods (e.g.: oil for frying,) according to cooking procedures Appropriate color and flavor of dish as per recipe by respecting the cooking duration of starches Neat and adequate garnishing of the dish Presentation of food in the appropriate dish 	 Tenderness of dishes is achieved The texture (color, taste, flavor, consistency) of the dish is respected Dishes are well presented and garnished Portioning standards are applied

	as per recipe or starches		
Relevance	16. Appropriate portioning standards of	Time is respected	
	ingredients in terms of quantity per person according to the recipe standards	Dishes requested are prepared (spaghetti bolognaise and plain boiled rice)	
		All cooking methods of dishes are respected (boiling, shallow frying and simmering)	

HOTCA113 MEAT DISHES PREPARATION						
	Competence : PREPARE MEAT DISHES					
RTQF LEVEL: 2	CREDITS: 12		LEARNING HOURS : 120			
SECTOR: Hospitality and tourism		SUB-SECTOR: I	Hospitality			
ISSUE DATE: January 2013		REVIEW DATE:				

PURPOSE STATEMENT

This module describes the skills and knowledge required to select, butcher and cook red and white meat while following the hygiene and safety requirements for each category in the preparation process.

LEARNING ASSUMED TO BE IN PLACE

This module must be assessed after the following prerequisite modules:

HOTCA101: HYGIENE AND FOOD SAFETY

HOTCA103: Mise en place

HOTCA104: Cooking methods

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence.

Performance criteria describe the required performance needed to demonstrate achievement of the learning unit.

Elements of competence	Perforn	nance criteria
By the end of the module, the trainee will be able to :		
1. Prepare tools, equipment	1.1.	Proper selection of tools and equipment as per recipe requirements
and ingredients	1.2.	Proper cleaning of utensils, and assembling of tools and equipment where necessary
	1.3.	Appropriate mise en place of ingredients (washing, cutting, deboning, marinating and
	1.4.	chopping) as indicated in the recipe
2. On all and and white most	0.4	
2. Cook red and white meat	2.1.	Accurate portioning standards (quantity) of controlled meat cuts as per recipe instructions
	2.2.	Relevant cooking temperature as per type of meat as required in the recipe while
		maintaining the color and flavor of the dish as per standards
	2.3.	Neat and adequate garnishing of red and white meat dish in accordance with the
		recipe standards as well as considering the type of the meat
	2.4.	Presentation of food in the appropriate dish as per recipe or standards
3. Storage red and white meat	3.1.	Appropriate identification of storage in regard with the conservation temperature
meat		requirements of the dish
	3.2.	Proper labelling of the container with the name of the dish/item, preparation date and
	3.3.	conservation duration
		Correct arrangement of the dish in the storage/refrigerator by respecting food
	3.4.	hygiene standards and food storage procedures

	Proper cleaning procedures of the storage area

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The learning activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning unit 1. Prepare tools, equipment and ingredients

Learning outcomes	Content	Leaning activities	Resources
1.1 Select tools equipment	 Types of tools and equipment Cutting heavy equipment and tools Cooking equipment Storing equipment Presenting tools 	 Display of tools and equipment Brainstorming on tools and equipment Individual practice on selection of different types of tools and equipment Group discussion on tools and equipment 	 Flipchart Marker Videos internet Board Deboning knife Meat saw Slicer Pots Fridge Main course plate
1.2 Select meat	 Types of meat White Red Nutritional value of meat Marinating ingredients 	 Display of types of meat Brainstorming on types of meat and their nutritional value Individual practice on selection of different types of types of meat 	 Red white White meat Herbs and spices Oil Salt

1.3 Clean tools and equipment	 Cleaning techniques and procedures cutting boards using hot water and soap dismantling and assembling Lubrication of heavy cutting equipment 	 Group discussion on types of meat Demonstration on dismantling and assembling and cleaning and tools equipment while respecting hygiene procedures Brainstorming on cleaning and lubricating chemicals Individual practice on oiling equipment and tools 	 Containers Flipchart Markers Boards Videos Pictures Reference books Recipe Flipchart Markers Internet Videos Grease Oils Hot water Cutting boards Liquid Soap
1.3 Perform mise en place	 Definition of mise en place Purpose of mise en place when ✓ Washing ✓ Cutting ✓ Deboning ✓ Marinating ✓ Chopping Marinating procedures 	 Brainstorming on mise en place Presentation on mise en place and its purpose while washing, cutting, deboning, marinating and chopping Group discussion on mise en place purpose and marinating procedures Demonstration on washing of cutting board for meat Hygiene rules and marinating 	 Videos Pictures Reference books Internet Flipchart Markers Projectors Boards Cutting boards Meat saw Slicer Containers Knives Laptops

Learning unit 2. Cook red and white meat

Learning outcome	Content	Learning Activities	Resources
2.1 Perform portioning of meat 2.2 Produce meat dishes	 Quantities standards of meat (ratio per meat) according to different cooking methods and procedures: ✓ Frying ✓ Baking ✓ Roasting ✓ Noasting ✓ Stewing ✓ Steaming ✓ Poaching ✓ Broiling ✓ Grilling ✓ • Portion standards per person • Cooking temperature	 Brainstorming on ratio per meat according to different cooking methods and procedures and serving portion. Group discussion on ratio per meat according to different cooking methods and procedures and serving portion. Demonstration on ratio per meat according to different cooking methods and procedures and serving portion. Individual practice on ratio per meat according to different cooking methods and procedures and serving portion. Individual practice on ratio per meat according to different cooking methods and procedures and serving portion. Demonstration on preparation of meat dishes Individual practice on preparation of meat dishes Presentation on meat cooking methods Brainstorming on different cooking methods 	 Reference books Black board Markers or chalks Recipe Flipchart Pictures Internet Computer Videos/ movies Projector Weighing scale Slicer Chopping boards Cook's knife Steaming pot Frying pan Roasting pan Baking tray Boiling pot Pots Wooden spatula Serving spoons Oven Videos Griller Meat folk Flipchart Markers Projector Computer Menus Recipes
2.3 Garnish meat	Importance of garnishing	 Observation of garnishing 	- Garnishes

dishes	meat dishesGarnishes	0	techniques Brainstorming on garnishing	Meat dishesDinner plates
2.4 Present meat dishes	 ✓ Read meat dish ✓ White meat dish Garnishing techniques Presentation guidelines regarding: ✓ Portion size ✓ Accompaniment to be served with ✓ Types of plate to be used ✓ Garnish ✓ Cleanliness 	0 0 0	techniques, appropriate sauces for meat dishes Demonstration on garnishing techniques Individual practice on garnishing techniques Demonstration on presentation techniques Individual practice on presentation techniques	- Cook's knife - Scooper

Learning unit 3: Store red and white meat

Learning Outcome	Content	Learning Activities	Resources	
3.1 Select storage	 Types of storage ✓ Cold rooms ✓ freezers Storage tools: ✓ Containers Plastic containers Meat Hungers ✓ Shelves Stainless 	 Research on types of storage and tools Presentation on types of storage and tools Brainstorming on types of storage and tools Demonstration on types of storage and tools Study tour of a nearby butcher Practical exercise on classification on types storage and tools 	 Reference books Flip Chart Boards Markers Video aids Internet Fridge Freezer Containers Cold room Meat hunger 	

3.2 Label storage containers	 Importance of labelling Labelling principles: Meat tags Label information/content Position of label on the storage container 	 Research on labelling principles Demonstration on labelling Practical exercise on labelling Brainstorming on labelling principles Display of labels and tags Presentation on labelling Group work on importance of labelling 	 Video aids Internet Storage containers Boards Tags Markers Label samples Reference books Pictures Flipchart Projector
3.3 Apply hygiene and safety procedures in storage	 Importance of cleaning storage area regularly in order to Avoid insects and parasites Cleaning techniques and procedures according to the type of storage Safety procedures to avoid food cross contamination Coverage of container to avoid cross contamination Covering materials: Aluminium foil Plastic wrap Plastic container 	 Group work on importance of cleaning storage Demonstration on cleaning storage Practical exercise on cleaning storage while following procedures Demonstration on labelling meat Practical exercise on covering storage container to avoid cross contamination Brainstorming on storage container and covering materials Demonstration on wrapping food container Observation on cleaning and wrapping food container Group discussion on wrapping food container Individual practice on wrapping food container 	 Cleaning tools Meat tags Plastic container Cleaning and sanitizing chemicals Shelves Containers Flipchart Projector Markers Boards Meat dishes Storage containers Refrigerator Plastic wrap Aluminium foil

3.4 Apply storage procedures	 Storage procedures: ✓ LIFO ✓ FIFO ✓ Storage temperature 	 Brainstorming on storage procedures Research on storage procedures Demonstration on storing while respecting storage procedures Presentation on storage procedures Practical exercise on proper arrangement and food storing while respecting storage procedures 	 Reference books Video aids Internet Meat products/food Cold room Freezer Fridge Boards Markers Containers Shelves Plastic wrap Aluminium foil Meat tags
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ASSESSMENT GUIDELINES PART I. PORTFOLIO_(Formative assessment)

SECTION A. Summarize the activities/test required for each performance criteria.

Element of competence	Performance Criteria	Check list	Type of evidence	Score		Description of activity/ test	Observati on
				Yes	No	proposed	
1. Select poultry, meat and fish.	1.1 Poultry is selected and purchased according to quantity and quality required	 Selecting of Types of poultry: ✓ Chicken ✓ Turkey ✓ Duck ✓ Quality points for poultry:	Performance evidence			Select poultry according to quantity and quality for preparation recipes	

- Skin white and	
unbroken ,broiler chicken	
have faint bluish tint	
- Corn-fed are yellow. free-	
range have more colour a	
firmer texture and more	
flavour	
- Flexible breastbone	
- Unbroken bones	
- Old bird have coarse	
scales ,large spurs on the	
leg and hairs on the skin	
✓ Quantity point of poultry:	
Single baby chicken	
(poussin):0.3-0.5 kg for one pax	
Double chicken:05-0.75 kg by	
two pax	
Small roasting chicken:0.75-1kg	
/ 3or4pax	
Medium roasting chiken;1-2kg	
/4-6pax	
Large roasting or boiling	
chicken 2-3kg/6-8pax	
Capon or fatten chicken :3-	
4.5kg/8-12pax	
Old boiling fowl 2.5-4kg	
preferable	
Quality point of duck:	
- Plump breast	
- Webbed feet tear easily	
- Lower back bends easily	
- Feet and bill should yellow	
- Quantity point of duck:	

		 Duck 3-4kg Goose 6kg Duckling 1.5-2kg Gosling;3kg Quality point of turkey: Large full breast with undamaged skin and no signs of stickiness Legs smooth with supple feet and a short spur As turkey age, the legs turn scaly and feet harden Quantity point of turkey: Turkey can vary between 3.5 to 20kg and 200g portion raw weight for 1 pax 			
and pork veal acco	portioned cuts of a, goat, beef and are selected ording to quantity quality required.	 ✓ Quality points for beef: ✓ The lean meat should be bright rate with small fleck with white fat(marbled) ✓ Fat should be firm brittle in texture, creamy- white in colour and odourless. ✓ Older beef and breeds have fat that is usually a deeper yellow colour 	Performance evidence	Portion and cut meats	

grilling, sauté Loin 3.5kg for roasting, grilling, flying Best end 3kg for roasting, flying, grilling Shoulder 5kg for braising, stewing Neck end 2.5kg stewing, sauté Neck end 2.5kg for stewing stock Breast 2.5kg stewing, roasting Head 4kg for boiling ,soup Techniques of cuts weight and usage: Cushion or nut 2.75kg escalope roasting, braising, sauté Under cushion or nut 3kg escalope roasting, braising, sauté Under cushion or nut 3kg escalope roasting, braising, sauté Knuckle(whole) 2.5kg osso buco,saute Bones 2.5kg stock.jus- lie, sauces Uailty point of pork Loality point of pork be pale pink, firm and a fine texture 		
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 ✓ Quality point of pork ✓ Lean flesh should ✓ be pale pink, firm and a fine 	\checkmark	
 ✓ Lean flesh should ✓ be pale pink, firm and a fine 		
\checkmark be pale pink, firm and a fine		
	✓	
texture	✓	
✓ The fat should be white, firm,	✓	The fat should be white, firm,

smooth and not excessive	
✓ Bones should be small, fine	
and pinkish	
✓ The skin or rind should be	
smooth	
✓ Quantity, cuts and usage, point	
of pork:	
✓ Leg 5kg roasting, boiling	
\checkmark Loin 6kg roasting ,flying,	
grilling	
✓ Spare rib 1.5kg roasting, pies	
\checkmark Belly 2kg	
pickling,boiling,stuffed,rolled	
and roasted	
\checkmark Shoulder 3kg roasting,	
sausages, pies	
✓ Head(whole) 4kg brawn	
✓ Quality point of goats:	
✓ Good quality goats should	
have fine, white, fat with pink	
flesh	
✓ A good quality goats should be	
compact and evenly fleshed	
✓ The lean flesh should be firm,	
of a pleasing dull-red colour	
and of fine texture or grain	
✓ In young goats the bones	
should pink and porous so that	
when cut a degree of blood is	
shown in their structure	
✓ Quantity cuts and usage point	
of goats	
✓ Whole carcass 25	
✓ Shoulder(two) 4.5kg roasting	
stewing	

 Leg (two) 5.5kg roasting, bioling Breast(two) 2.5kg roasting, stewing Breast(two) 2.5kg roasting, stewing Scrag end 1kg stewing, broth Best end rack(two) 3kg roasting grilling flying Saddle 5.5kg roasting grilling flying Saddle 5.5kg roasting grilling Yopes of fish and seafood : Performance evidence Scording to quality Oily fish Quality point for whole fish Clare, bright leyes, not sunken Bright red gills No missing scales and scales should be firmly attached to the skin Moist skin(fresh fish feels slightly slippery) Shiny skin with bright nature coloring A tiff tail A tresh sea smell and no trace of ammonia Quality of fillets Neat and trim with firm fresh Firm and closely not ragged or gaping A while translucent while colour if they are from a while fish with point coloural 				
	according to quality according to quantity	 boiling Breast(two) 2.5kg roasting, stewing Middle neck 3kg stewing Scrag end 1kg stewing, broth Best end rack(two) 3kg roasting grilling flying Saddle 5.5kg roasting grilling flying Saddle 5.5kg roasting grilling flying Types of fish and seafood : White fish Oily fish Quality point for whole fish Clear, bright eyes ,not sunken Bright red gills No missing scales and scales should be firmly attached to the skin Moist skin(fresh fish feels slightly slippery) Shiny skin with bright nature coloring A stiff tail A fresh sea smell and no trace of ammonia Quality of fillets Neat and trim with firm fresh Firm and closely not ragged or gaping A white translucent white 	according to quality	

2. Handle and store meat, poultry and fish 2.1Suitable knives a equipment for poultr meat and fish handli is selected and used	, ✓ Cutting board(white) g ✓ Knife set	Performance evidence	Select knives and equipment to handle meat, poultry and fish	
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	 ✓ Knife set ✓ Weighing scale ✓ Gloves ✓ Hook ✓ Slice machine ✓ Hummer 		
2.2 Poultry, meat and fish are handled and portioned according to menu requirements, and hygienically to minimise risk of food spoilage or cross- contamination.	Preparation of fish techniques Deboning Portioning Cutting Trimming Mincing Mincing Filleting Skinning Smoking Spraying salt and flour Scaling Gutting Preparation techniques of meat: Smoking Skinning fat Boning Portioning Cutting Trimming Mincing Preparation techniques of poultry: 	Performance evidence	Handle and portion of poultry, fish and meat according to menu

	2.3 Poultry, meat and fish are stored hygienically, ensuring optimal storage conditions and appropriate temperature are maintained.	 Storage standards and hygienically of poultry, meat and fish ✓ Chemical Store ✓ Dry Store ✓ Perishable ✓ Freezer ✓ Packaging box ✓ Aluminium ✓ Fridge 	Performance evidence	Store poultry, meat and fish in good condition
	2.4 Frozen poultry, meat and fish are thaw correctly to ensure maximum quality, hygiene and nutrition.	 Defrosting technique of poultry, meat, and fish refrigerate running water flame keeping in room temperature microwave 	Performance evidence	Prepare mise en place of meat ,fish and poultry by thawing correctly to ensure maximum quality, hygiene and nutrition
3. Cook poultry, meat and fish dishes	3.1 Suitable equipment for poultry, meat and fish preparation and cooking is selected and used	Equipment of cooking meat fish and poultry: ✓ Pans ✓ Oven ✓ Griller ✓ Cooker ✓ Pots ✓ Ladles ✓ Spatula	Performance evidence	Select suitable equipment of fish ,meat and poultry required
	3.2 Suitable marinades are prepared and used where appropriate for a variety of poultry, meat	Variety of ingredients(beef, goats, veal ,pork) of meat used in preparation of marinade: ✓ Adding lemon ✓ Olive oil	Performance evidence	Prepare marinating of fish, poultry and meat

	nd fish cuts.	 ✓ Flavour ✓ Herbs ✓ Salt ✓ Chill powder ✓ Some time use of brawn sugar Variety of ingredient(white fish, oily fish) fish used in preparation of marinade ✓ Flavour ✓ Salt ✓ Lemon juice ✓ Herbs ✓ Olive oil Variety of ingredients of (turky, chicken ,duck) poultry used in preparation of marinade ✓ Sea salt ✓ Herbs ✓ Olive oil ✓ Lemon 			
2	2 A variaty of	✓ flavour	Dorformonoo	Bronaro poultry	
ap me ba	3 A variety of opropriate cooking ethods are used for asic poultry, meat and th dishes.	Method used in cooking of meat(beef),poultry(chicken),fish(whi te fish) - ✓ Baking ✓ Grilling ✓ Boiling ✓ Roasting ✓ Braising ✓ Stewing ✓ Frying ✓ Sautéing	Performance evidence	Prepare poultry, meat and fish dishes	

3.4 A variety basic poultry, meat and fish dishes are cooked and presented to standard recipe specifications	Techniques of presentation of dishes according to the recipe meat, poultry and fishes and tools depend on recipe:	Performance evidence	Present poultry ,fish and meat dishes	
3.5 Poultry, meat and fish dishes are presented using suitable sauces, garnishes and accompaniments.	Techniques of garnishing with their accompaniments	Performance evidence	Garnish poultry, meat and fish with their accompaniments	

SECTION B. Develop the activity/test described in the table above and the check-list to assess the activity/test.

- 1. you are asked to select poultry from fridge for grilled chicken for 2pax, roasted duck for 4pax and boiled turkey for two pax according to quality and quantity
- 2. chef of sport view ask you to Portion and cuts of steak meat for 4pax and fillet for 3pax according to quantity and quality.
- 3. A students asked from his trainer to Select fishes according to quality like Clear, bright eyes and quantity
- 4. Student asked to Sort a scissor for fish ,cutting board for chicken and knives for meat in time of handles for grilled beef, roasted chicken and sautéed fish
- 5. As a cook you are asked to boil chicken for 2 pax, beef grille for 3pax and sautéing white fish for 2 pax in temperature required
- 6. A students asked for preparation and cutting chicken, beef and white fish Store them in fridge in good condition
- 7. Chef from STIPP HOTEL wont you to remove chicken wings ,pork and white fish for thawing to ensure maximum quality, hygiene and nutrition before cooking

- 8. From a work table select the cooking equipment for pork, selfish and duck.
- 9. Assoumah the chef at hirrock motel in Kenya asked you to marinate for him a white fish, chicken and beef.
- 10. A trainer wont you to cook goats ,white fish and chicken by using method of cooking depend on dish
- 11. You asked to present a steak mushroom, chicken baked and white fish sautéed for customers
- 12. Garnish poultry, meat and fish with their accompaniments

PART II. INTEGRATED SITUATION (Summative assessment)

Chez Lando Hotel has different teams in their conference halls, among them Curriculum development team from WDA. They have order a three course buffet. Your chef has requested you to prepare for them stewed beef for 3 people, a grilled fish for 4 people and a roasted chicken for 3 people in 2 hours.

Assessment criteria	Assessment Indicators	Checklist	Sco	ore	Observation
Cillena			Yes	No	-
Quality of process	 Poultry is selected and purchased according to quantity and quality required. Primary, secondary and portioned cuts of pork, goat, beef and veal are selected according to quantity and quality required. Fish is selected according to quality according to quantity and quality required. Suitable equipment for poultry, meat and fish preparation and cooking is selected and used. 	roasting, grilling, boiling, simmering) are respected			
Hygiene and food Safety	 Suitable knives and equipment for poultry, meat and fish handling is selected and used Poultry, meat and fish are handled and portioned according to menu requirements, and hygienically to minimise risk of food spoilage or cross- contamination. Poultry, meat and fish are stored hygienically, ensuring optimal storage conditions and appropriate temperature are maintained. Frozen poultry, meat and fish are thawed correctly to ensure maximum quality, hygiene and nutrition. 	 Putting on a professional attire Washing of ingredients Three-system container is used The work place is well sanitized Correct use of tools and equipment is respected (good status of tools, use of tools and equipment according to the instructions) Proper handling of tools(washing/cleaning and storing) Storage techniques (e.g. First in, first out, last in first out) are respected 			

Quality of Product	 10. A variety basic poultry, meat and fish dishes are cooked and presented to standard recipe specifications. 11. Poultry, meat and fish dishes are presented using suitable sauces, garnishes and accompaniments. 	 The texture (color, taste, flavor, consistency) of the dish is respected Presentation should be attractive(Garnishing, shape) Tenderness
Relevance	 12. Suitable marinades are prepared and used where appropriate for a variety of poultry, meat and fish cuts 13. A variety of appropriate cooking methods are used for basic poultry, meat and fish dishes 	 Recipe procedure (measurements, timing, ingredients and. preparation methods) is respected. Required dish (pressed tongue, a grilled fish, a roasted chicken) is prepared.

HOTCA114 BAKERY AND PASTRY PRODUCTS PREPARATION				
Competence : PREPARE BAKERY AND PASTRY PRODUCTS				
RTQF LEVEL: 2	TQF LEVEL: 2 CREDITS: 12 LEARNING HOURS : 120			
SECTOR: Hospita	SECTOR: Hospitality and tourism SUB-SECTOR: Hospitality			
ISSUE DATE: January 2013 REVIEW DAT				

PURPOSE STATEMENT

This module describes the skills and knowledge required to use kitchen equipment and tools, to prepare mise-en-place of the different ingredients, using the proper cutting and preparation techniques.

LEARNING ASSUMED TO BE IN PLACE

This module must be assessed after the following prerequisite modules:

HOTCA101: Hygiene and food safety

HOTCA102: Maintain safety and secure work environment

HOTCA103: Mise en place

HOTCA104: Cooking methods

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence.

Performance criteria describe the required performance needed to demonstrate achievement of the learning unit.

Elements of competence	Performance criteria
By the end of the module, the trainee will be able to :	
1. Select tools and equipment used in bakery and pastry production and ingredients	 Proper selection of tools and equipment according to the recipe to be prepared Appropriate cleaning of tools and equipment as required by the manufacturer's standards Relevant selection of ingredients as per recipe Proper preparation of filling ingredients where needed or applicable according to the recipe
2. Perform bakery and pastry products	 Proper selection of ingredients for making bakery and pastry Proper scaling of all ingredients Proper mixing of all ingredients while respecting the ingredient ratios according to the recipe Appropriate respect of time management of baking and bakery Proper cooling and storing of products Proper arrangement of tools and equipment after use
3. Perform garnishing	 3 Appropriate hygiene standards to be considered in preparation of 3 garnish 3 Proper presentation of bakery and pastry products in good appearance Proper garnishing with respect of suitable storage area

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning Outcome	Content	Learning Activities	Resources
1.1 Identify equipment and tools used in preparing pastry and bakery products	 Types of equipment and tools while: ✓ Washing ✓ Mixing ✓ Cutting ✓ Cooking ✓ Presenting ✓ Storing ✓ Measuring ✓ Garnishing 	 Research on different types of equipment and tools Presentation on different types of equipment and tools Demonstration on handling equipment and tools 	 Reference books Internet Boards Markers Flip chat
1.2 Clean tools and equipment	 Maintenance procedures: ✓ Dismantling and assembling techniques of equipment and tools ✓ Cleaning, sanitizing and sterilizing techniques ✓ Greasing techniques 	 Brainstorming on equipment and tools and maintenance procedures Group work on cleaning, sanitizing and sterilizing techniques Demonstration on dismantling and assembling techniques Observation on maintenance procedures Individual practice on dismantling and assembling techniques Demonstration on cleaning, sanitizing and sterilizing Individual practice on cleaning, sanitizing and sterilizing 	 Cleaning chemicals Tool and equipment Flipchart Projector Boards Markers Videos Internet Cleaning pads Reference books

Learning Unit 1: Select tools and equipment used in bakery and pastry production Learning hours: 30

		 techniques of equipment and tools Individual practice on dismantling and assembling techniques of equipment and tools Brainstorming on dismantling and assembling techniques Group work on dismantling and assembling techniques of equipment and tools 	
1.3 Select ingredients	Different types of basic ingredients ✓ Flour ✓ Sugar ✓ Milk ✓ Butter ✓ Margarine ✓ Vanilla essence ✓ Salt ✓ Eggs ✓ Fillings ingredients ■ Sultanas ■ Baking powder ■ Yeast 	 Display on different types of ingredients for pastry and bakery Group discussion on different types of ingredients for pastry and bakery Presentation on different types of ingredients for pastry and bakery Brainstorming on different types of ingredients for pastry and bakery Research on different types of ingredients for pastry and bakery 	 Flipchart Markers Boards Projectors Computers Internet Flour Sugar Milk Butter Margarine Vanilla essence Salt Eggs Sultanas Baking powder Yeast reference

			books
1. 4 Prepare filling ingredients for pastry and bakery products	 Fillings ✓ Butter cream ✓ Fruits ✓ Jams ✓ Sauces Chocolate sauce Custard Sauce Strawberry Vanilla 	 Brainstorming on different types of fillings Group work on different types of filling Demonstration on preparation of pastry fillings Individual practices on preparation of fillings 	 Flipchart Markers Boards Projector Computers Internet Ingredients Reference books Weighing scales Rolling pins Baking Moulds Required ingredients Cooking pans Mixing machine Flip chart Markers

Learning Unit 2: Perform pastry and bakery products

Learning hours: 85

Learning Outcome	Content	Learning Activities	Resources
2.1 Identify different types of pastries and bakeries	 Yeast and non-yeast products Uses/importance of yeast and non-yeast products Types of Pastry Products Sponge cakes Choux paste Sugar paste Cookies Mousses Ice cream Types of bakeries Breads Doughnuts Chapattis Samosa 	 Group discussion on types of pastry and bakery products Brainstorming on types of bakery and pastry products Display on types of pastry and bakery products Group work on presentation of different types of pastry and bakery products Observation on different types of pastry and bakery products 	 Reference books Internet Breads Samosa Chapattis Sponge cakes Choux paste Sugar paste Sugar paste Sweet bread Cookies Mousses Ice cream Doughnuts Flipchart Projector Markers Boards Pictures Video aids
2.2 Weigh ingredients	 Weighing rules Accurate scales Check weighing scale is at zero Place the ingredients on top of the scale to require weight Set the scale back to zero 	 Demonstration on different types of ingredients for pastry and bakery Individual practices on weighing rules in pastry and bakery Group discussion on weighing rules in pastry and bakery 	 Flipchart Markers Boards Projectors Computers Internet Reference
	 ✓ Place the remaining ingredients into it 	• presentation discussion on weighing rules	books - weighing

	 ✓ Remove ingredients from the scale ✓ Set the scale back to zero Measurement of units ✓ Gram=weight ✓ Litre =volume ✓ Meter =length 	 in pastry and bakery brainstorming discussion on weighing rule in pastry and bakery research on weighing rules in pastry and bakery 	scales - ingredients - Flip chart - Markers
2.3 Mix bakery and pastry products ingredients	 Preparation techniques of: ✓ White bread ✓ Rolls ✓ Mini pizza dough ✓ Chapatti dough ✓ Samosa dough 	 Presentation on mixing bakery and pastry ingredients Demonstration on mixing bakery and pastry ingredients Individual practice on mixing bakery and pastry ingredients Group discussion on mixing bakery and pastry ingredients 	 Rolling pins Baking trays Baking Ovens Baking Ovens Baking Moulds Required ingredients Cooking pans Mixing machine Flip chart Containers Sieves Gloves Markers Boards Spoons Baking ovens
2.4 Bake pastry products	 Preparation techniques ✓ Cooking ✓ Baking White bread Rolls Mini pizza Chapatti 	 Brainstorming on preparation techniques and serving temperature of pastry and bakery products Group discussion on preparation techniques and serving temperature of pastry and bakery products Demonstration on preparation techniques 	 Reference books Boards Markers Internet Video aids Baking trays

	 Samosa Doughnuts Serving temperature of pastry and bakery products ✓ Unmoulding ✓ Cooling 	 and serving temperature of pastry and bakery products Presentation on preparation techniques and serving temperature of pastry and bakery products 	 Baking tins Baking sheets Ingredients Rolling pins Spoons Baking oven Cooking pans Gloves Palette knife
2.5 Re-organize workplace	 Workplace arrangement procedures ✓ Clearing and cleaning of equipment and tools ✓ Storing equipment and tools 	 Brainstorming on arrangement procedures of workplace after preparation Group discussion on arrangement procedures of workplace after preparation Presentation on arrangement procedures of workplace after preparation Demonstration on arrangement procedures of workplace after preparation Individual practices on arrangement procedures of workplace after preparation 	 Reference books Projector Internet Boards Markers Pictures Video aids

Learning unit 3: Perform garnishing

Learning hours: 5

Learning Outcome	Content	Learning Activities	Resources

 3.1 Apply hygiene standards while garnishing 3.2 Present bakery and pastry products 3.3 Garnish bakery and pastry products 	 hygiene standards to be considered in preparation of garnishing Presentation techniques of bakery and pastry products ✓ Portion a pastry and bakery product Cutting techniques for cakes and breads Serving plates Paper roll Garnishing techniques ✓ Garnishes 	 Presentation on portioning , slicing techniques of bakery and pastry products Group discussion on portioning , slicing techniques of bakery and pastry products Demonstration on portioning, slicing techniques of bakery and pastry products Individual practices on portioning, slicing techniques of bakery and pastry products Demonstration on presentation and garnishing techniques Individual practices on presentation and garnishing techniques Individual practices on presentation and garnishing techniques 	 Knife set Pie lifter Board Flip chart Markers Boards Boards Spoons Dessert plates Garnishes Piping bags Pictures
3.4 Store pastries, and bakery products	 Storage procedures Suitable storage area 	 Brainstorming on storing pastry and bakery products Presentation storing pastry and bakery products Demonstration on storing pastry and bakery products Individual practices on storing pastry and bakery products 	 Board Foil Plastic wrap Container Fridge Cupboard Board Foil Plastic wrap Container Fridge Cupboard Plastic wrap Container Fridge Cupboard Plates

	- Flip chat
	- Reference
	books
	- Projectors
	- Markers
	- Garnishes
	- Projector
	- Boards
	- Markers
	- Internet
	- Pastries
	- Bakery
	products

ASSESSMENT GUIDELINES PART I. PORTFOLIO (Formative assessment)

SECTION A. Summarize the activities/test required for each performance criteria.

	Performance	Check list T	Type of evidence	Score		Description	Observation
	Criteria			Yes	No	of activity or test proposed	
1. Select tools and equipment used in bakery and pastry production and ingredients	1.1 Proper Identification of different types of pastries1.2 Suitable selection of ingredients pastries products	Types of Pastry Products ✓ Sponge cakes ✓ Choux paste ✓ Sugar paste ✓ Sweet bread ✓ Cookies ✓ Mousses ✓ Ice cream ✓ doughnuts Types of ingredients ✓ ✓ Flour ✓ Fat ✓ Sugar ✓ Raising agents ✓ Fruits ✓ Eggs ✓ Milk ✓ Cream	Written evidence Written evidence			 Essay on different types of pastries List eight types of ingredient s pastries product Match the types of ingredient and ingredient pastry 	
	1.3 Proper preparation techniques of	Preparation techniques for :	Product evidence			4. Prepare pastry products.	

pastries	 ✓ Sponge cake ✓ Choux paste ✓ Sugar paste ✓ Sugar paste ✓ Sweet bread ✓ Cookies ✓ Mousses ✓ Ice cream ✓ Doughnuts ✓ Adding fat to flour(rubbing, creaming, the flour batter method e.g: slab cakes, lamination, boiling e.g: choux pastry) ✓ Blending ✓ Handling pastry (folding, kneading, relaxing, shaping, docking) ✓ Rolling ✓ Cutting ✓ Glazing ✓ Finishing presentation (dusting pring
	(dusting, piping,

filling eg piping
fresh cream)
Other considerations
when preparing pastry
items:
✓ Cooling procedures
of cooked products
 Always plan
your time
carefully
Pastry product
must be
relaxing and
docked
 Use silicone paper for baking in preference to greaseproof.
 ✓ Cooking / baking techniques:- cooking with dry heat especially in oven

	Oven rules:			
	 Act or process of baking especially stick in wooden Amount baked Cooling 			
1.4 appropriate Decoration of pastries	Fillings ✓ Butter cream ✓ Fruit ✓ Jam	Performance evidence	5. Decorate pastry product	
	Sauces Chocolate sauce Custard Sauce Custard Sauce Vanilla Food coulor Fondant Pastry Toppings Decoration tools: Piping bag Plate and fork Palette Spoons Decoration techniques with: 			
	 ✓ Spring icing sugar 			

		 ✓ Creaming ✓ Add colour to make icing desired color that sweets your cake Designing cake patterns ✓ Messages ✓ Borders ✓ Leaves ✓ Lines ✓ Roses 			
2. Perform bakery and pastry products	2.1 Proper Identification of different types of bakery	 White bread Brown bread French bread Rolls Puff paste and products (Croissant) Pizza dough Chapatti dough Samosa dough ✓ Preparation techniques ✓ Baking techniques 	Written evidence	6. Match types of bakery product with the preparatio n technique s	

2.2 Proper identification of bakery products tools and equipment	Types of tools: Measurement tools for: Weighing scale Measuring cups Measuring cups Measuring spoon Mixer machines Basins Whisks Spatula Wooden spoon Strainers Sieve Rollers machine Slicer machine Knives Piping bag Oven Moulds Sticks Pans Cooker Platters tools Brushes Piping bag Platter and folk Palette 	Written evidence	7. Match the tools of bakery and their roles

	 ✓ Containers ✓ Cupboards ✓ Aluminium paper ✓ Plastic foil ✓ Mixing tools: ✓ Strain tools: ✓ Strain tools: ✓ Rolling machine ✓ Cutting tools: White cutting board White cutting board Knives bread Slicer bread ✓ Shaping tools ✓ Cooking tools ✓ Decoration tools ✓ Storing tools 			
2.1 Appropriate preparation of dough for bakery products	 Preparation procedures for making a dough: ✓ Assemble ingredients ✓ Activated the yeast ✓ Scorch the milk in sauce pan ✓ Add the wet mix and one cup of the flour to the 	Performance evidence	8. Make different types of dough	

2.3 Correct	 mixer Turn out the dough and start kneading Cover the ball of dough with oil and put it in oil bowl Punch it dawn Roll two loaves and to greased loaf pans Bake the bread at 200°c for 35minutes or until golden Braun Making quick breads: make a quick beer bread try a soda bread try a soda bread experiment with other recipes preparation techniques: Preparation techniques 	Performance	9. Prepare	
preparation of		Fenomance	different	

	bakery	for : ✓ White bread ✓ Brown bread ✓ French bread ✓ Rolls ✓ Puff paste and products (Croissant)	evidence	bakery products.
Perform garnishing	Appropriate portioning control to minimise wastage	Cutting techniques, in consideration of: ✓ Aesthetics: forms of cakes and bread (rectangular, round, cube and triangle) ✓ Minimise wastage	Performance evidence	10. Portion pastry and bakery products
	Suitable storage of pastry and bakery products	 Tools of storage: ✓ Packaging in containers and Boxes ✓ Wrapped and cover with aluminium paper , plastic foil ✓ Film paper ✓ Food labelling codes Storage procedures: 	Performance evidence	11. Store pastry and bakery products

✓ LIFO✓ FIFO		
 ✓ Storage temperature for bread and cake between 1oc-4oc 		

SECTION B. Develop the activity/test described in the table above and the check-list to assess the activity/test.

Match pastry product and their types.

Types of product	Pastry products
Sponge cake	Fruits mousse
Choux paste	Genoise sponge
Sugar paste	Chocolate mousse
Sweet bread	Chocolate sauce
Cookies	Custard sauce
Mousses	Suisse bans
Ice cream	puff pastry cases

doughnuts	sponge fingers
	Vanilla soufflé
	Croissant
	Tuiles
	Mable cake
	Banana bread
	Queen cake
	Vanilla soufflé
	Croissant
	Tuiles

2. List eight types of ingredients of pastries product

3. Match pastry ingredient with types

Types of ingredients	Pastry Ingredients
Flour	Blue band

Fat	Honey	
Sugar	Butter	
Raising agents	Glucose	
Fruits	Lard	
Eggs	Brown sugar	
Milk	Powder milk	
cream	Vanilla sugar	
	Full cream	
	Raisins	
	Olive oil	
	Wheat flour	
	Whole flour	
	Cream fraiche	
	Baking powder	
	Hens egg	
	White sugar	
	Olive oil	

1. Task: LEMIGO HOTEL order you as a cook to prepare a dessert(chocolate mousse,genoise sponge,suisse buns) for customers during lunch

Observation checklist

- i. Adding fat to flour(rubbing,creaming,the flour batter method eg slab cakes,)
- ii. Blending (genoise sponge, Suisse buns)
- iii. Handling pastry(folding, kneading, relaxing, shaping, docking)
- iv. Rolling(Suisse buns)
- v. Cutting (genoise sponge)
- vi. Glazing(Suisse buns)
- vii. Finishing presentation (dusting, piping, filling eg piping fresh cream)
- viii. Ensure all cooked products are cooled before finishing
- ix. Always plan your time carefully
- x. Pastry product must be relaxing and docked
- xi. Use silicone paper for baking in preference to greaseproof.
- xii. Cooking / Baking techniques:-cooking with dry heat especially in oven
- xiii. Act or process of baking especially stick in wooden
- xiv. Amount baked
- xv. Cooling

2. Task: MPANDA VTC need to present the worker from WDA and then prepare decoration cake by using Vanilla, chocolate sauce, strawberries, roses and leaves for required presentation

Observation checklist

Fillings

- ✓ Fruit(strawberries)
- ✓ Pastry Toppings(leaves and roses)

Sauces

- ✓ Chocolate sauce
- ✓ Decoration techniques: ice cream chocolate Vanilla

Patterns cake design depending on the objective/event: birthday cake, Christmas cake.....

- ✓ Messages
- ✓ Leaves
- ✓ Roses
- 3. Match bakery products with their types

Types of bakery	Bakery product
✓ White bread	✓ Seeded bread rolls
✓ Brown bread	✓ Banana bread
✓ French bread	✓ Wheat meal bread
✓ Rolls	✓ Vegetable pizza
✓ Puff paste and products (Croissant)	✓ Chapatti
✓ Pizza dough	✓ Salkoz bread
✓ Chapatti dough	✓ Baguette
✓ Samosa dough	✓ Meat bread
	✓ Fruits buns
	✓ Salt bread
	✓ Diabetic bread

7. Match the tools and their usages

b.list the types of ingredients

Tools	Usage
Containers	
Cupboards	
Aluminium paper	
Plastic foil	
Mixer machines	
Basins	Weigh
scales	
Whisks	Rolling
Wooden spoon	
Spatula	Measure capacity
Rulers	Volume
Number	Mixing
Sieves	
Table	

Rollers machine	Strain
Slicer bread	
Measuring cups	Measure length
Measuring spoon	
Knives	Determines number
Oven	
Moulds	
Cooker	
Platters	
Brushes	

- 4. Prepare bakery products: pizza and white bread for four people
- 5. Portion cakes for 12 people and six non yeast bread for diabetic people.
- 6. Store birthday cake.

PART II. INTEGRATED SITUATION (Summative assessment)

<u>Task</u>: Mpanda VTC is organizing a cocktail for their 3 visitors, you are requested to prepare basic pastry product (1 sponge cake with strawberry fillings,3 doughnuts) and basic yeast products (3 chapatti and 3 samosa) on 20th may 2012, within 2hrs.

Point to note, all products must be warm. Fermentation time may be increased or decreased by decreasing or increasing the quantity of yeast.

Criteria	Assessment indicators	Checklist	Score		Observation
			Yes	No	
HYGIENE [food and person hygiene]	1. Appropriate preparation of a range of yeast-based dough according to standard recipes	 Full profession attire is worn and person hygiene is applied Some ingredients [meat, green pepper, Dania, red onions, etc.] are washed 			
	2. Suitable selection and use of equipment safely and efficiently	 The workplace is thoroughly cleaned and sanitized Cross contamination is avoided 			
SAFETY	 Suitable storage of cakes, pastry and bakery products to minimise spoilage and wastage. 	 Proper tools and equipment are used Tools and equipment are used correctly Proper handling of tools and equipment 			
QUALITY OF PRODUCT	 4. Appropriate preparation of variety of pastries and cakes. 5. Proper decoration of variety of pastries and cakes. 	 Texture, colour, taste, flavor, warmness, ,tenderness of the final product is respected The final product is presented accordingly 			
RELEVANCE	6. Appropriate portioning control to minimise wastage	 Recipe procedures (measurements timing, ingredients and preparation methods) are respected Appropriate tools and equipment are used 			

Salt in the formula, the minerals in the water and the use of dough conditioners or improver affect the rate of fermentation.

	Required dishes (samosa, chapatti) are prepared	
QUALITY OF PROCESS	 7. Proper selection of tools and equipment for the preparation of pastries and cakes 7. Proper selection of tools and equipment for the preparation of pastries and cakes 6. Chapatti and samosa dough: 6. Scaling ingredients accurately. o Mixing 	
	 8. Appropriate choice of ingredients for preparing pastries and cakes products. All ingredients are combined into a uniform, smooth dough. Oven temperature and Baking Time are respected. Rich dough's contains higher proportions of fat, sugar and eggs. Baked product has a flaky texture. Steps of yeast dough production are 	
	 9. Appropriate preparation of variety of pastries and cakes. 9. Appropriate preparation of variety of pastries and cakes. Cakes. Cakes. Scaling ingredients All ingredients are weighed accurately. Salt and eggs may be measured by volume. Mixing All ingredients are mixed into a uniform, smooth dough. Fermentation Punching hitting the dough with the fist). Rounding Pieces of dough are shaped into smooth, round balls. Benching, Bench proofing or Intermediate proofing Rounded portions of dough are allowed to rest for 10 to 20 minutes. 	

	•	Makeup and Panning Dough is shaped into either loaves or rolls.		
	•	Oven temperature and Baking Time are respected.		
	•	The dough is punched		

CCM008 INTERNSHIP						
Competence : Integrate the workplace						
RTQF LEVEL: 1	CREDITS: 30	LEARNING HOURS : 300				
SECTOR: ALL	SUB-SECTOR: ALL					
ISSUE DATE: January 2012		REVIEW DATE:				

PURPOSE STATEMENT

This module describes the skills, knowledge and attitudes required to integrate the workplace for an internship or employment. At the end of this module, participants know how to apply for and present themselves for employment. They demonstrate good time management and show up for work on time. They demonstrate behavior and attitudes that are appropriate for the workplace and understand that workplaces have policies and procedures that need to be followed. They take initiative and responsibility for their own work and know how to work under and respect supervision. Participants are familiar with the rights and responsibilities of workers and employers and have explored ways to exercise rights in the workplace.

LEARNING ASSUMED TO BE IN PLACE

This module must be assessed after the following prerequisite modules :

CCM001 Occupation and training process

CCM006 Health, Hygiene and personal grooming

CCM004 Computer literacy

CCM003 Communication in the workplace

HOTCA101 Food hygiene and safety

HOTCA102 Safety and secure work environment

HOTCA103 Mise en place

HOTCA104 Cooking methods

HOTCA105 Ingredients storage

HOTCA106 Fruits preparation

HOTCA107 Hot and cold drinks preparation

HOTCA108 Vegetables preparation

HOTCA109 Egg dishes and cereals preparation

HOTCA110 Salads preparation

HOTCA111 Stock, soups and sauces preparation

HOTCA112 Starches and pastas preparation

LEARNING UNITS AND PERFORMANCE CRITERIA

Learning units describe the essential outcomes of a competence.

Performance criteria describe the required performance needed to demonstrate achievement of the learning unit.

Learning unit	Performan	ce criteria
By the end of the module, the trainee will be able to :		
1. Apply for internship / employment	1.1	Appropriate resources in the community or nationwide are used to find employment information.
	1.2	A basic CV that is accurate and neat is written.
	1.3	Application letters that target specific jobs or types of jobs are written.
	1.4	Effective interviewing skills are demonstrated.
 Demonstrate appropriate workplace behaviour and attitudes 	1 2.1	Appropriate workplace habits and attitudes are observed.
	2.2	Strategies to manage time effectively are implemented.
	2.3	Personal and work lives are managed efficiently.
3. Have a good understanding of worker's and employer's rights and responsibilities	1 3.1	Worker's and employer's obligations according to the Rwandan Labour code are understood.
	3.2	The worker's responsibilities are performed on the workplace.

	3.3	Exercise rights on the workplace.
4. Organise and evaluate one's internship	4.1	The internship agreement is concluded with the enterprise.
	4.2	The internship report contains all the required elements as well as one's own findings and experience.
	4.3	Active participation in the assessment of one's internship.
5. Develop one's competences on the workplace	5.1	The tasks assigned according the agreement with the enterprise are performed adequately.
	5.2	Positive response and active participation in meetings with the "maître de stage"
	5.3	Adequate work behaviour and attitudes are demonstrated

COURSE STRUCTURE

The course structure describes the learning outcomes for each learning unit. These learning outcomes are the essential skills and knowledge to be acquired. The contents to be covered for each learning outcome are prescriptive. The Learning Activities contain a series of suggestions, usually with several options, that will guide the learner and the trainer.

Learning unit 1: Apply for internship / employment

Learning hours : 8

Learn	ing outco	mes		Contents	Learning activities	Resources
1.1	Identify	and	use	 Resources to find employment in the community 	 small group work panel discussion large group discussion 	 job announcements and information: newspaper advertisements;

resources to find a job	and at national level Identify contact persons 	o speakers	information from recruitment agencies, youth organizations such as YES Rwanda and government agencies such as the RDB, WDA; sample advertisements posted on business walls or bulletin boards, internet websites, through cooperatives
1.2 Write a Curriculum Vitae (CV) and an application letter	 Differences between a CV and an application letter Types of application letters Elements of a well written CV Elements of an application letter 	 large group discussion individual work pair work 	 sample CVs and application letters format of an application letter
1.3 Take part in an interview	 Main parts of an interview Interviewing tips : what to do before, during and after the interview Typical questions asked during an interview Q 	 small group work interview role plays large group discussion 	- Interview Observation Tool

Learning unit 2: Demonstrate appropriate workplace behaviour and attitudes

Learning hours: 5

Learning outcomes	Contents	Learning activities	Resources
2.1 Identify appropriate workplace behaviour and attitudes		 small group work large group discussion brainstorming 	 Workplace behaviour scenarios Work habits inventory

	• Work habits (cooperation, initiative, courtesy, constructive criticism, supervision, accuracy, pace of work, time usage, adaptability, personal appearance, attendance, punctuality)		
2.2 Manage time	 Importance of task planning and managing time Strategies to better manage time 	 large group discussion small group activity (tower building) reflection pair sharing 	
2.3 Balance work and personal life	 Common situations that make it challenging to balance work & personal life Tips to manage personal and work lives 	 large group discussion individual work self assessment pair sharing 	- Scenarios : "Did S/he Do the Right Thing?"

Learning unit 3: Have a good understanding of worker's and employer's rights and responsibilities Learning hours: 8

Learning outcomes	Contents	Learning activities	Resources
3.1 Be familiar with the universal human rights	 Definition of "right" and "human right" Universal Declaration of Human Rights 	 small group work large group discussion 	Universal Declaration of Human Rights – plain language version
3.2 Explore one's personal rights and responsibilities	 Definition of "responsibility" Relationship between rights and responsibilities 	 individual work pair share large group brainstorming and discussion 	

3.3 Identify one's rights and responsibilities at work	 'rights' (what you can expect your employer to provide) 'responsibilities' (what your employer can expect that you will do) 	 large group discussion small group work skits 	- Worksheet on Rights and Responsibilities at Work.
3.4 Become familiar with some of the provisions of the Rwandan Labour Law	 legal obligations of employers legal obligations of workers 	 large group activity discussion small group work observation 	 Statements and Answers for Agree/Disagree Game on Rwandan Labour Law Articles 47 and 48 of the Labour Code
3.5 React appropriately when the Labour Code is broken	 Possible solutions or responses in case the Labour Code is broken 	 small group work scenario analysis large group discussion 	 Labour Code Scenarios Labour Code Excerpts

Learning unit 4: Organise and evaluate one's internship

Learning hours: 9

Learning outcomes	Contents	Learning activities	Resources	
4.1 Conclude an internship agreement	 Definition of the concept "internship" Objectives of the internship Presentation of internship agreement 	 Brainstorming Group discussion Presentation by the trainer 	- Sample internship agreement	
4.2 Outline one's findings and experience	 Presentation of the logbook Tips to fill in the logbook	 Presentation by the trainer 	- Logbook	

4.3 Write and present the report of the internship	 Contents of the internship report Presentation techniques 	 Group discussion Role play 	- Sample internship report
4.4 Participate actively to the assessment of one's internship		 Group discussion Presentation by the trainer 	

Learning unit 5 : Develop one's competences at the workplace

Learning hours: 270

Reference books:

- 1. <u>Work Readiness Training Programme Trainer's Manual</u>, Akazi Kanoze Youth Livelihoods Project.
- 2. <u>Work Readiness Training Programme Participant's Manual</u>, Akazi Kanoze Youth Livelihoods Project.

ASSESSMENT GUIDELINES

In order to pass this module, the student must complete and submit to the trainer: The portfolio, including:

- 1. Interview Observation Tool
- 2. Work habits inventory
- 3. CV and Application letter writing
- 4. Rights & Responsibilities Drawing
- 5. Worksheet on Rights and Responsibilities at Work
- 6. Rights & Responsibilities Statements
- 7. Observation form for demonstration
- 8. Using Rwandan Labor Law

Those documents are found in Work Readiness Training Programme – Trainer's Manual, Akazi Kanoze – Youth Livelihoods Project, modules 3 and 6.

And complete (or have the relevant person to complete) and submit to the school and company:

- 9. Industry Attachment Company logbook
- 10. Industry Attachment Director/liaison officer logbook, including the Overall Assessment by Company Supervisor with a minimal C grade
- 11. Industry Attachment Student's logbook, including a 90% attendance score

Documents 1 to 3 are found in the module 3, *Work habits and conducts,* of <u>Work Readiness Training Programme – Participant's</u> <u>Manual, Akazi Kanoze – Youth Livelihoods Project.</u>

Documents 4 to 8 are found in the module 6, *Rights and responsibility of employers and employees*, of <u>Work Readiness Training</u> <u>Programme – Participant's Manual, Akazi Kanoze – Youth Livelihoods Project.</u>

Documents 9 to 11 are the WDA's/JICA TVET Industrial attachment program (IAP) set of documents.

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4.	David Foskett, Patricia Paskins	Hodder Education	The Theory of Hospitality and Catering (Hodder Education Publication)
5.	Jo Denbury, Cara Hobday	Quarto Publishing pic	Food Presenting Secrets: Creative Styling Techniques
6.	David Foskett	Hodder Education	Practical Cookery: Foundation Student Book Level 1
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9.	Alastair MacGregor	Letts	Leckie - INTERMEDIATE 1 HOSPITALITY COURSE
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11.	. Graeme Findlay and George Smit	Hodder Gibson	Practical Cookery Recipes for Hospitality Intermediate 1 and 2 (Hospitality for Intermed 1 & 2)
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